



CITY COUNCIL REPORT

DATE: May 26, 2011

TO: John Szerlag, City Manager

FROM: Gary Mayer, Chief of Police *Gary L. Mayer*

SUBJECT: Towing Contract, A & M Towing

Background: A & M Towing was granted a 3-year contract to tow vehicles for the Troy Police Department and the City of Troy Department of Public Works in October 2009. City Council requested a review each quarter of A & M's performance and compliance.

Financial Considerations: It is in the City's best interest to protect its citizens and the motoring public when there is a need for towing service within the City of Troy due to traffic crashes, breakdowns, or arrests, and to ensure that the City's contractor is complying with the requirements specified in the towing contract.

Legal Considerations: None

Policy Considerations: A & M's staff has been very cooperative and eager to work together with the Police Department. We have had no complaints regarding their services from Police Department personnel. A & M is still in full compliance with the contract pricing, and in some cases has charged less than contract price.

The Police Department received one complaint of damage to a vehicle alleged to have occurred in the course of impounding from a drunk driving arrest, after a thorough investigation it was determined that the damage was not caused by the towing and most likely happened after the vehicle had been released to the owner.

The maintenance and oversight of this contract for towing services enhances the livability and safety of our community by providing safe, reliable, trustworthy towing services to the citizens of the City of Troy and those who travel in and through the City.