



Michigan Library Association

MICHIGAN LIBRARY ASSOCIATION • 1407 RENSEN STREET • SUITE 2 • LANSING, MI 48910
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June 29, 2011

Ms. Cathleen A. Russ, Director
Troy Public Library
510 W. Big Beaver Rd.
Troy, MI 48084

Dear Cathy,

Congratulations Cathy on being selected as the Michigan Library Association 2011 Loleta D. Fyan Award honoree. What a great testimonial this award is to your library career and the leadership you have provided for the City of Troy citizens over the last eighteen months.

The MLA Awards committee members were impressed with your letters of support, especially your communication efforts during a very difficult time in the City of Troy. You have encountered a challenge faced by few librarians. In facing this challenge, the writer of a letter of support stated, "She has rallied to create an atmosphere with the remaining staff that is both honest and encouraging. She established new ways to communicate with staff each day to share information in a constantly changing landscape, to quell rumors and establish solid communication with staff to share with patrons." It takes a great deal of effort to keep communication on a solid ground when under such adversity.

In the near future you should receive a communication from Denise Cook, MLA Director of Professional Development and Meeting Planning. Denise will provide you with information on the date, time, and place of the award ceremony, ticket options, reserve tables, etc.

Again, Congratulations Cathy and I look forward to seeing you at the ceremony.

Sincerely,

A handwritten signature in black ink that reads "Margaret E. Auer". The signature is written in a cursive, flowing style.

Margaret E. Auer, Chairperson
MLA Awards
and Dean, University Libraries/Instructional Design Studio
University of Detroit Mercy

cc. Marian Rafal