

City of Troy
Attn: Mark Miller, Director of Economic and Community Development
Attn: Cindy Stewart, Community Affairs Director
500 W. Big Beaver Rd.
Troy, MI 48084

April 16, 2012

Dear Mr. Miller and Ms. Stewart,

I am a graduate student at Wayne State University and I want to extend my thanks and praise regarding the Troy Public Library. I have just completed a practicum internship under the direction of Cathy Russ, Library Director, and I have to commend the library staff and the library's leadership. Not only did they welcome and encourage me in my quest for knowledge, but made my real-life experience in the library enjoyable and worthwhile.

I am currently a library director at a small public library, and I cannot tell you how valuable it has been for me to be able to observe how the Troy Public Library is managed with professionalism and courtesy. To see how resources are used to the best possible advantage has been an incalculable learning experience for me.

In addition, I think that the Troy Public Library itself is an outstanding library. I am amazed at the library's collection and at how many services the library continues to provide.

I feel very fortunate to have been able to learn from the best.

Sincerely,

Heather Hames

Wayne State University
MLIS Graduate Student

Interim Director
Center Line Public Library