

2387 Chelsea Ct.
Troy, MI 48084

May 31, 2012

Tim Richnak
Director of Public Works Department
City of Troy
4693 Rochester Road
Troy, MI 48085

Dear Tim

On May 22, 2012, I had the pleasure of having my water meter replaced by Dean of the Troy Water Department. He was cheerful, efficient, courteous and helpful. In fact, he was the epitome of an outstanding public employee. How fortunate the City of Troy is to have him as an employee.

I commend him for the work he did, the manner in which he did it and his exemplary attitude. He was the bright spot in my week.

Sincerely,



Thomas J. Russell