

July 25, 2012

Dear Troy City Council Members,

I am a master's in library and information science candidate from Wayne State University and this week I am completing my practicum internship at the Troy Public Library. I am very fortunate to have had this opportunity to gain practical work experience at an excellent library that prides itself on exemplary customer service, innovative programs and a terrific staff. During my time at Troy Public Library I was able to:

- Implement gaming programs for middle school aged students.
- Assist the youth services staff with summer reading programming.
- Observe and assist the adult reference staff in researching and answering patron inquiries
- Work in the Technical Services department processing new materials and learning how to edit item and bibliographic records.
- Assist the Circulation staff with checking in materials and processing holds.

The experience I have gained during my summer at the Troy Public Library has been invaluable. The current job market for librarians is challenging, and I am extremely appreciative of Cathy Russ and the rest of the TPL staff for affording me this opportunity to work in a wonderful public library that is clearly an invaluable resource to the community it serves.

Sincerely,

Andrew Bartlett

MLIS Candidate

Wayne State University