

Beth L Tashnick

Subject: FW: 2321 Valleyview clean up

From: Karen Hone
Sent: Monday, August 20, 2012 4:57 PM
To: Mitchell E Grusnick
Subject: 2321 Valleyview clean up

To: Mitch Grusnick

Hi Mitch,

Just a word of praise to you! I have been in my home for 14 years. Since our next door neighbors sold their beautiful home 11 years ago, the family that moved in has completely neglected their property. The other neighbors and I have been trying to coach them along, but they have turned pretty nasty and will not talk to us any more. Over the years I have made numerous calls to the city... with little or no response. I decided to try calling again this past month... and this time got to you.

Within 2 weeks after meeting with you, their lawn is cut, their 14 foot weeds are cut, and their trash is gone from their back patio! Truly a miracle. I am so happy to finally have support with the city of Troy on our neighborhood maintenance, as are all of my neighbors.

Thank you, thank you! You rock!

Sincerely,

Karen Hone

Karen Hone
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