

SENIOR PLANT MANAGER
ROYAL OAK PROCESSING & DISTRIBUTION CENTER



February 15, 2005

Chief William S. Nelson
Troy Fire Department
500 W. Big Beaver Rd.
Troy 48084

Dear Chief Nelson,

In October 2004, the USPS installed biohazard detection equipment at the Royal Oak Processing & Distribution Center. The primary purpose of this equipment is to detect Anthrax within the mail system. This program is a proactive process developed by the Postal Service to protect our employees and our customers.

I would like to personally thank you for your contributions throughout the project. Your department took a very active role in the planning and deployment of this equipment. Your knowledge and expertise enabled us to focus and educate our employees on the essential facts of Anthrax and the ramifications of such a hazard within the Postal system.

The success of this program could not have been achieved without your support and participation. Again, I would like to express my appreciation on behalf of my staff, our employees and the public we all serve.

Sincerely,

A handwritten signature in cursive script that reads "Kelly M. Sigmon".

Kelly M. Sigmon
Senior Plant Manager
Royal Oak Processing & Distribution Center

KMS/mmb