

A. Frank Gerstenecker

October 23, 2012

Mr. Michael Culpepper
Interim City Manager
500 West Big Beaver Road
Troy Mi 48084

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CITY OF TROY
CITY MANAGER'S OFFICE

Dear Mike:

I write to complement you and the City for the repairs to the street in front of a neighbor's home. For years a large puddle of water collected in front of this home and most of us assumed tight monies put this repair out of reach.

However, a new family moved in from out of state and upon seeing this, and not knowing any different, called your streets department. We were all impressed with the quick arrival of a crew that took elevations, saw-cut the concrete, swept the street and disappeared.

This morning at 8:00 a.m. sharp a crew with heavy equipment arrived, broke out the concrete, hauled it away, set forms and poured a repaired slab about eight feet wide and 80 feet long. They were finishing the work around 2:30 when we left to run errands.

These men worked hard and smart. They had some "down time" waiting for the wetter ready-mix to set (rained earlier) but they got the work done efficiently and effectively.

The newly arrived family, transferring for Magna from upper New York, are very happy with the City and its Schools. They and our long-time neighbors send our compliments to the City and its employees.

Sincerely,



Frank Gerstenecker

Copy: Troy City Council