



National Institute for  
**AUTOMOTIVE SERVICE EXCELLENCE**

July 31, 2012

Samuel Lamerato  
Superintendent, Fleet Maintenance  
City of Troy-Fleet Division  
4693 Rochester Road  
Troy, MI 48085

Dear Sam,

Congratulations! I am pleased to inform you that your professional staff continues to meet the Blue Seal of Excellence Recognition Program standards established by the National Institute for Automotive Service Excellence (ASE).

Enclosed is a new date plate for your plaque to indicate that you have once again achieved ASE recognition. Additionally, the City of Troy-Fleet Division is the only municipality in the State of Michigan to currently hold this status. The enclosed materials are in appreciation of your continued support.

Again, congratulations on your achievement!

Sincerely,

Denise Yingling  
Manager, Blue Seal of Excellence Recognition Program  
(703) 669-6626  
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Enclosure