



**REGULAR BUSINESS**

**Boards and Committee Term Limits.**

It was announced that City Council has removed term limits for Boards and Committees.

**Library Survey Results.**

The annual survey of library patrons as to their level of satisfaction was conducted March 5, 2006 through March 12, 2006. The results for those filling out the survey in person at the library showed that the overall impression of the library remains very high only 1.5% dissatisfied. 69% of respondents indicated they were highly satisfied and another 29.5% were satisfied.

**Library In-service Program.**

The Library Board was invited to join staff and the Friends Board at an in-service training session on April 7, 2006. The topic is: Communication Styles – How Diversity Affects Us.

**REPORTS & COMMUNICATIONS**

**Director's Report.**

The growth in use of the library is becoming overwhelming, particularly for the Circulation Department. We are working on ways to keep up with the workflow. We held our annual survey of patrons to measure their level of satisfaction with us. This year we noticed a drop in satisfaction with the facility. This is the first year we had the survey available online from our Webpage. We are holding an in-service for staff, Library Board Members and Friends of the Library Board Members on April 7<sup>th</sup>. Maureen Burns will work with us on Communication Styles and how diversity affects us.

**Board Member's Comments**

Eisenbacher asked about the Exhibit Policy, particularly concerning the posting of pricing information. We will review the policy at the April meeting. Zembrzuski asked if the Library Calendar could be posted at the Community Center.

**Student Representative's Comments**

There were no comments.

**Suburban Library Cooperative.**

No report.

**Friends of the Troy Public Library.**

No report.

**Gifts.**

None.

**Informational Items.**

March TPL Calendar

**Contacts and Correspondence.**

24 written comments from the public were reviewed.

**Public Participation.**

There was no public participation.

The Library Board meeting adjourned at 8:30 P.M.

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Brian Griffen  
Chair

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Brian Stoutenburg  
Recording Secretary