

From: Robert J Redmond  
 Sent: Thursday, November 24, 2005 12:35 PM  
 To: 'W. Burton McCandless'  
 Cc: Charles T Craft  
 Subject: RE: Thank You

Your Welcome.....get a copy of today's Oakland Press paper....you made the front page.

-----Original Message-----

From: W. Burton McCandless [mailto:████████████████████]  
 Sent: Thursday, November 24, 2005 11:16 AM  
 To: Robert J Redmond  
 Subject: Thank You

Sergeant Redmond:

I want to thank you for the professional and courteous manner in which you handled my vehicle accident yesterday. I have never in my life been involved in such a dangerous situation. My partner and I were driving to a lunch appointment when the next thing we knew we were literally turned upside down. The weather conditions on I-75 changed just that quick.

Your patience in waiting two hours plus for a tow truck and eagerly responding to our silly conversational inquiries was greatly appreciated. Not only that, but you provided my partner and I a ride back to our office. You definitely are synonymous with the universal police motto of "protect and serve". As a result of my experience I will speak most highly of the professionalism of the Troy Police Department.

Please understand that I hope our paths do not cross again; at least under similar circumstances. No matter what, I will always regard you as an officer and a gentleman.

W. Burton McCandless  
The Upside Down Jeep Liberty

CC: City Mgr.  
 Capt. Murphy  
 dept. Files  
 BB

**RECEIVED**  
 Chief of Police  
 11/27/05 CTC