

From: Messinger, Eric
Sent: Tuesday, March 18, 2014 8:46 AM
Subject: Note of Thanks

Hello,

I just wanted to send a quick note of thanks to you on behalf of myself and my son. Last night while I was travelling west on Big Beaver right before Rochester Rd I hit 2 huge potholes and blew out my tire. I pulled into the fire station on the corner and while waiting for over 2 hrs for roadside to help get my tire off, the same officer came by twice to check on us. Roadside never came, he was insistent in helping me with my tire as my 13yo son was up too late (at that point is was almost midnight) and needed to get to bed. He enlisted the help of his Sergeant to help as the tire was not coming off and between the two they were able to free it up and assist with the change. I realize that there are other pressing issues being it was St. Patrick's day then me and my flat tire, but he was very concerned b/c he would want his kids in bed too. I wish I got their names, but I simply wanted to thank you as this was an excellent representation for you department and a great example for my son to be a part of.

Again, thank you for your help, please pass this along to the Chief of Police with my sincerest gratitude.

Eric Messinger

Eric J. Messinger
Director, Workforce Management Solutions
Allegis Group Services



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POLICE OFFICER GREG TOKLEY
SERGEANT JUSTIN NOVAK

GREG & JUSTIN - THANK YOU BOTH FOR HELPING THIS MOTORIST WITH HIS PROBLEM. HE SURE APPRECIATES IT, AND I APPRECIATE YOU FOR MAKING TROY PD LOOK SO GOOD.

RECEIVED
CHIEF OF POLICE
[Signature] 3-18-14