

**From:** [Mitchell E Grusnick](mailto:Mitchell.E.Grusnick@troy.mi.gov)  
**To:** [Kathy Czarnecki](mailto:Kathy.Czarnecki@udmercy.edu)  
**Subject:** FW: Need Advice on Troy Residence  
**Date:** Monday, April 28, 2014 2:23:44 PM

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**From:** Barbara S. Milbauer [<mailto:barbara.milbauer@udmercy.edu>]  
**Sent:** Monday, April 07, 2014 1:29 PM  
**To:** Mitchell E Grusnick  
**Subject:** RE: Need Advice on Troy Residence

Mitch,

You are a miracle-worker!! I received your email and then in a moment received a call from Consumers Energy. I spoke to a very helpful representative who told me exactly what was going to happen and it looks like it will be attended to soon.

I am so grateful to you and your contacts in the City of Troy. If I can help you in any way, please let me know.

Barbara S. Milbauer  
Vice President for University Advancement  
University of Detroit Mercy  
313-815-9910 cell  
313-938-0662 personal cell

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**From:** Mitchell E Grusnick [<mailto:GrusnickME@troy.mi.gov>]  
**Sent:** Monday, April 07, 2014 1:16 PM  
**To:** Barbara S. Milbauer  
**Subject:** RE: Need Advice on Troy Residence

Barbara,

Our Engineering Department works with Consumers Energy when planning and developing land in Troy. I explained your issue to Antonio Cicchetti, City of Troy Civil Engineer. Antonio sent the attached inquiry to Consumers representatives who he thinks may be able to assist. I will forward you the response when we receive the reply. Hope this helps!

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**From:** Barbara S. Milbauer [<mailto:barbara.milbauer@udmercy.edu>]  
**Sent:** Monday, April 07, 2014 8:56 AM  
**To:** Mitchell E Grusnick  
**Subject:** RE: Need Advice on Troy Residence

Thank you, Mitch. Thanks for checking it out. Does this "safety issue" come under your department in Troy? I was planning on visiting City Hall to ask questions but I'm not sure want department to go to. Do you think it is safe for me to go away for a week?

Have a good day!

Barbara S. Milbauer  
Vice President for University Advancement  
University of Detroit Mercy  
313-815-9910 cell  
313-938-0662 personal cell

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**From:** Mitchell E Grusnick [<mailto:GrusnickME@troymi.gov>]  
**Sent:** Monday, April 07, 2014 8:27 AM  
**To:** Barbara S. Milbauer  
**Subject:** RE: Need Advice on Troy Residence

Hi Barbara,

Sorry to hear this. I will stop by today to see the condition. I have no contacts at Consumers Energy, but if I see an unsafe condition I will be happy to make a few calls to CE.

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**From:** Barbara S. Milbauer [<mailto:barbara.milbauer@udmercy.edu>]  
**Sent:** Friday, April 04, 2014 9:39 AM  
**To:** Mitchell E Grusnick  
**Subject:** Need Advice on Troy Residence

Good morning, Mitch,

Last Fall, you were helpful (and kind) in guiding me to a temporary solution to a visibility problem at the intersection of Beach Road and Fox Chase. I am looking forward to landscaping the area permanently as soon as I can but I have a problem, beyond the delayed Spring, and am asking for your advice and direction on a serious safety problem.

Like many residents, I have had more home problems than usual this past winter. These problems included a natural gas leak on March 7. It was determined that the leak was under the driveway to the garage. The crews re-routed the gas line from a front yard hole around the other side of the house to the rear entry into the basement. This gas line (looks like a big extension cord) remains exposed. I was told at the time it will be buried in a few weeks. It is now a month. I was also told it is safe unless someone cuts the line.

I have tried various means to have Consumers Energy tell me when it will be buried. I am told someone will call but they never do.

Mitch, I am nervous about this and I am sure my neighbors are nervous too. Can the City of Troy help in getting this resolved? Who should I contact in City Hall? I continue to live in the house but I do worry about safety. Even if I knew when completion of this job is scheduled, it would make me feel better.

Your advice and direction would be appreciated. Please use my cell if you are calling. Thank you.

P.S. I thought of you when snow removal piled 6 feet of snow on the Beach-Fox Chase NW corner. Our efforts to clear the view lasted just a short time before the snow came....but it's better now.

Barbara S. Milbauer  
5544 Hunters Gate Drive  
Troy, MI 48098  
313-938-0662 cell  
248-641-1780 home