



HOSPICES OF HENRY FORD

Hospices of Henry Ford

23000 Mack
Suite 200
St. Clair Shores, MI 48080
(586) 774-4141 Office
(586) 774-0515 Fax

Bi-County Team

13251 E. Ten Mile Road
Suite 600
Warren, MI 48089
(586) 759-0874 Office
(586) 759-1745 Fax

Bon Secours/Cottage Team

131 Kercheval
Suite 95
Grosse Pointe Farms, MI 48236
(313) 343-6051 Office
(313) 343-6471 Fax

Downriver Team

1927 Eureka
Wyandotte, MI 48192
(734) 246-6963 Office
(734) 246-6965 Fax

**Kaleidoscope® Kids
(Pediatric Hospice)**

One Ford Place
Suite 1B
Detroit, MI 48202
(313) 874-6400 Office
(313) 874-6032 Fax

Nursing Home Services

23000 Mack
Suite 500
St. Clair Shores, MI 48080
(586) 774-4141 Office
(586) 774-0515 Fax

Plymouth Team

9401 Haggerty Road
Plymouth Township, MI 48170
(734) 354-3372 Office
(734) 354-3377 Fax

Residence

Bortz Health Care of Warren
2nd Floor, West
11700 E. Ten Mile Road
Warren, MI 48089
(586) 754-3150 Office
(586) 754-3521 Fax

SandCastles (Grief Support)

One Ford Place
Suite 1B
Detroit, MI 48202
(313) 874-6881 Office
(313) 874-6099 Fax

St. Joseph Team

16931 Nineteen Mile Road
Suite 140
Clinton Township, MI 48038
(586) 263-2840 Office
(586) 263-2895 Fax

January 15, 2007

Chief Charles Craft,

I was at the home of a patient who was going to sign into hospice on December 27, 2006. When I arrived the patient had expired. I called the Troy Police Department and let them know about the situation, preparing the family for a possible EMS visit. Officer Peter Dungjen was the responding officer. He was extremely kind and compassionate towards the family. He asked questions about the circumstances of the death without being rude and suspicious.

I have been in hospice for nine years, and Officer Dungjen's expression of kindness towards a family who had not yet signed into hospice is something that is rarely seen. Normally if a patient has not yet signed in to hospice, we get an EMS visit, along with probing questions to the family.

I want to thank you for the professionalism and compassion evidenced by this officer. If the rest of your officers are like Officer Dungjen, you should be very proud of your department.

Thank you,

Deborah Shaeffer, R.N., Manager

cc: City Mgr
Capt. MURPHY
OFF. DUNJEN / File
BB

