



May 7, 2014

Cathleen Russ – Director  
Troy Public Library  
510 W. Big Beaver  
Troy, MI 48084

Dear Ms. Russ,

On behalf of our Southeast Michigan AARP Foundation Tax-Aide team, we would like to express our appreciation and gratitude to the Troy Public Library, and especially Mr. Phillip Kwik and the library staff, for the set-up and use of the library facilities during our annual volunteer training programs.

This training allowed us to prepare and certify over 80 new and returning counselors who volunteer at several tax preparation sites in our area.

By the end of the tax season, these counselors had provided free tax preparation and/or tax counseling to over 4,000 citizens of Troy and its surrounding communities. In all, we filed over 6000 Federal and State tax returns and obtained over \$1.7 million in tax refunds for our clients. The vast majority of these clients are low to moderate income seniors who greatly appreciate the tax services at our sites.

None of this would have been possible without the use of your facilities, the support of your staff and the dedication of our Tax-Aide volunteers who so willingly serve as tax counselors.

Again please accept our sincere thanks for making this a successful tax season. We look forward to meeting with you later in the year to discuss planning for the next season.

Sincerely,

A handwritten signature in black ink that reads "Stephen McDermott". The signature is written in a cursive, flowing style.

Stephen McDermott  
District Coordinator  
Southeast Michigan AARP Foundation Tax-Aide