



City Clerk's Office

500 W. Big Beaver Rd.
Troy, MI 48084
(248) 524-3317

DATE: March 23, 2007

TO: Philip L. Nelson, City Manager ^{PLN}
John L. Lamerato, Assistant City Manager – Finance and Administration
Gert Paraskevin, Information Technology Director

FROM: Tonni L. Bartholomew, City Clerk ^{TB}

SUBJECT: Recognition of Rob Bittner and Mary Redden for Their Assistance during the Oakland County Passport Drive

I would like to take this opportunity to recognize Rob Bittner and Mary Redden for their assistance during the City of Troy's Passport Drive on Saturday, March 10, 2007. The City Clerk's office processed a record high of 145 passports and 88 photos between the hours of 9:00 AM and 12:00 PM. Due to this event being advertised statewide, a large turnout was anticipated.

Because of the expected high volume of residents and the current staffing situation in the Clerk's office, Rob Bittner and Mary Redden agreed to assist the Clerk's office for this special event. Without hesitation, Rob and Mary enthusiastically volunteered and assisted our office and as photographers for the event. Without question, the Clerks office could not have processed this many passports efficiently without their assistance. Rob and Mary's willingness to sacrifice a Saturday greatly contributed to the success of the City of Troy's participation in this statewide event. I believe they are true example of the teamwork within the City of Troy, which should not go unnoticed.