

July 29, 2014

Troy Police Department
500 W. Big Beaver
Troy, Michigan 48084

To whom it may concern,

We are writing to tell you how kind and helpful Officer S. Zavislak was when we met him following an accident on June 20th – a woman backed out of a parking space, hitting our car.

We made a report at the Troy Police station (incident number 14001855). The accident was shocking. But Officer Zavislak was so nice, as was one of his colleagues who was nearby (intermittently).

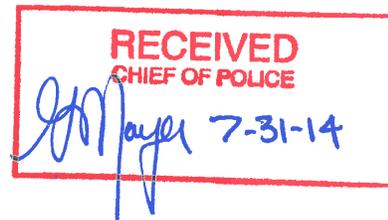
We really appreciated his knowledge and expertise. It really softened the whole experience.

Sincerely,



David and Carel Dunshee

Birmingham, MI 48009



POLICE DESK ATTENDANT STEVE ZAVISLAK -
THANK YOU FOR YOUR PROFESSIONAL
HANDLING OF THIS MATTER AND MAKING
SUCH A GREAT IMPRESSION ON THE DUNSHEE'S.
Jay