

Major Rain Event

August 11, 2014



Mayor Dane Slater declares a
State of Emergency



Section 35 Jamaica Street Basement Flooding





Major Road Closures

- Stephenson Highway, between 14 & 15 mile
- Maple Road, between Livernois & Dequindre
- Dequindre, between Big Beaver & 14 Mile Rd

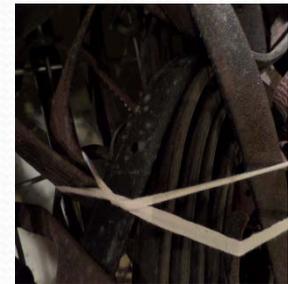
237,600 gallons of water pumped

- DPW is continuing to pump water out of Lift Station 6 on Stephenson Hwy
- Pumped sanitary sewage at Section 19 to prevent basement flooding



Public Property Damage

- Stephenson Highway Lift Station 6
- Police Vehicle Engine
- Museum and Historic Village flood damage



Residential Damage

- Basements flooded up to 5 feet of water and sewage

As of 11:00 PM on Monday 8/18/2014, about 200 Damage Claims Reported and counting



SEWER BACKUP LAW NOTIFICATION

Should you experience a backup of a City of Troy owned sanitary sewage disposal system or storm water system, in your home or business you should contact the City of Troy Water and Sewer Department during normal business hours from 8:00am-4:30pm, Monday through Friday at **248-524-3392**. During other times of the day and holidays you should call **248-524-3477**. You will want to keep persons and pets out of the affected area until the area has been cleaned and sanitized.

On December 31, 2001 then Governor Engler signed Public Act 222. The Act clarifies when a municipality is liable for a sewer backup. If a sewer backup occurs, a municipality is subject to Public Act 222 and a "claimant" may seek compensation from the municipality for damages or injuries caused by the event if the claimant can prove **ALL** of the following existed at the time of the event:

1. That the municipality is the appropriate governmental agency having ownership of the sewer;
2. That the sewage disposal system has a construction, design, maintenance, operation or repair defect;
3. That the municipality knew, or reasonably should have known, about the alleged defect;
4. That the alleged defect was not remedied by the municipality in a reasonable time; and
5. That the alleged defect was a substantial approximate cause of the property damage or personal injury; and that you own the property.

In addition, a claimant is also required to comply with the notice requirement. Any sewer backup claim made must be in writing within **45 days** after the date the damage or physical injury was discovered. Should you wish to file a claim you will need to contact the City Attorney's Office, Senna Cox at **248-524-3320** or s.cox@troymi.gov

A "Sewer Backup Claim Form" will be forwarded to you to help simplify the 45-day written notice requirement.

Claims should not be filed with the City of Troy if the sewer backup was caused by a blockage or other problem with your own sewer lead. In this instance, contact your homeowner's insurance carrier to determine if you have sewer backup insurance coverage.





INTEGRITY * RESPECT * LAWS AND THE CONSTITUTION * ACCOUNTABILITY * PROBLEM SOLVING * PROFESSIONALISM

MEMORANDUM

DATE: August 14, 2014

TO: Sgt. J. Jones, Sgt. J. Novak, CS K. Page, CS J. Strasz, CS C. Reynolds, PSA N. McPHail, PSA G. Shelesky, PSA D. Scheitler, PSA K. Boulier, PO A. Sinutko, PO K. Muhlenbeck, PO S. Triner, PO B. Parker, PO B. Gentry, PO P. Flood, PO Owensby, PO B. Warzecha, PO F. Shuler, PO A. Cascioli, PO W. Taylor, PO M. Kramer, PO M. Raymer, PO R. Smith, and PO G. Pokely

FROM: Chief Gary Mayer

RE: Rain Storm - August 11, 2014

The conditions associated with the heavy rainfall that started during the daylight hours on Monday and continued into the evening, quickly deteriorated as the massive amounts of water caused flooding to streets, and in basements of businesses and residences. As a result of the widespread damage, Michigan Governor Richard Snyder signed a "Declaration of Disaster" yesterday, for the counties of Wayne, Oakland, and Macomb. Locally, Mayor Slater declared a "Local State of Emergency" in an effort to bring relief funds to assist in the cleanup and repairs in the most heavily affected areas.

Between the hours of 1800-0100, Communications personnel received 897 incoming phone calls. Personnel responded to 112 police calls for service (91 Troy PD, 21 Clawson PD), and 55 fire runs (32 Troy FD, 23 Clawson FD). Additionally, 57 disabled vehicles were impounded that were stuck in rising flood waters.

The professionalism that each of you displayed during the most challenging of conditions is most noteworthy. I would like to personally thank each of you for your dedication and commitment in maintaining the public safety. A quote from CS Strasz on a Communications Shift Report perhaps best summarizes your efforts, "A chaotic night that was kept in control thanks to teamwork across the board."



Between the hours of 1800-0100

Communications personnel received **897** incoming phone calls:

- Personnel responded to **112 police** calls for service
 - 91 Troy PD, 21 Clawson PD
- **55 fire** runs
 - 32 Troy FD, 23 Clawson FD

Additionally, **57 disabled vehicles** were impounded.



DURING THE STORM....



Constant Communication between Oakland County Homeland Security and Troy Police Department

Request Disaster Assistance

The focus is Mass Care and Human Services unmet needs for citizens, especially senior citizens, low income, no insurance coverage, people with disabilities and others with access and functional needs.

Volunteers may become available soon to follow-up and provide direct assistance to residents that still may need help. Please continue to track individual citizens or specific areas within your community in need most of *“muck out”, drinking water or food assistance (not funding)*.

American Red Cross (ARC) Southeastern Michigan Region Disaster Services

- **Volunteer Organizations Active in Disaster (VOAD)**
- **The Salvation Army** Eastern Michigan Emergency Disaster Services
- **Faith-based organizations**

[City of Troy](#) – A team of ARC disaster response volunteers were out there Tuesday afternoon to meet with and assess impact of residents of an apartment complex, provided guidance and limited assistance as needed.

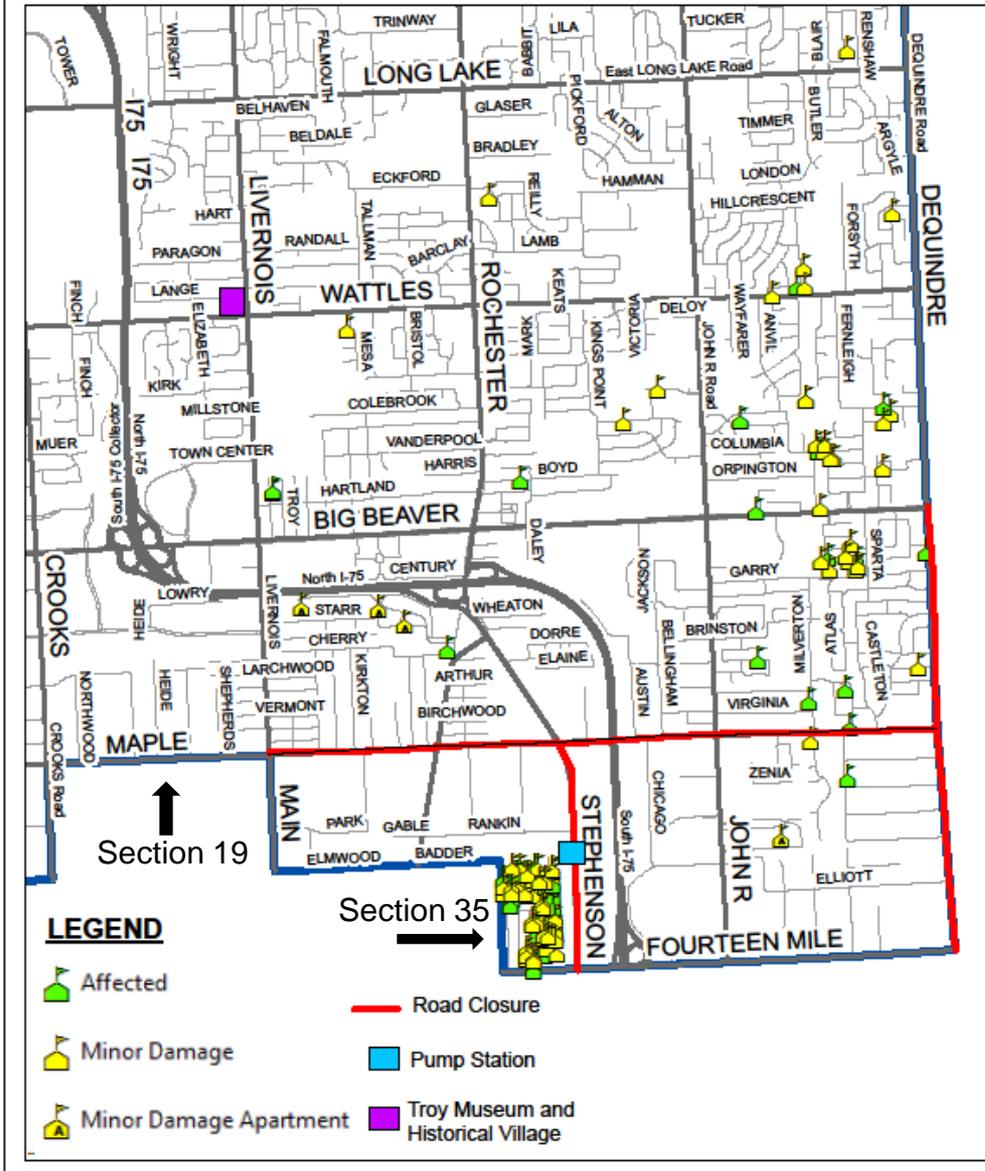
The **Gables of Troy** apartment complex management had called ARC direct or 2-1-1 reporting that some residents may need to **evacuate / need shelter**. Alternate temporary housing was arranged / found.

- **Oakland County EOC**

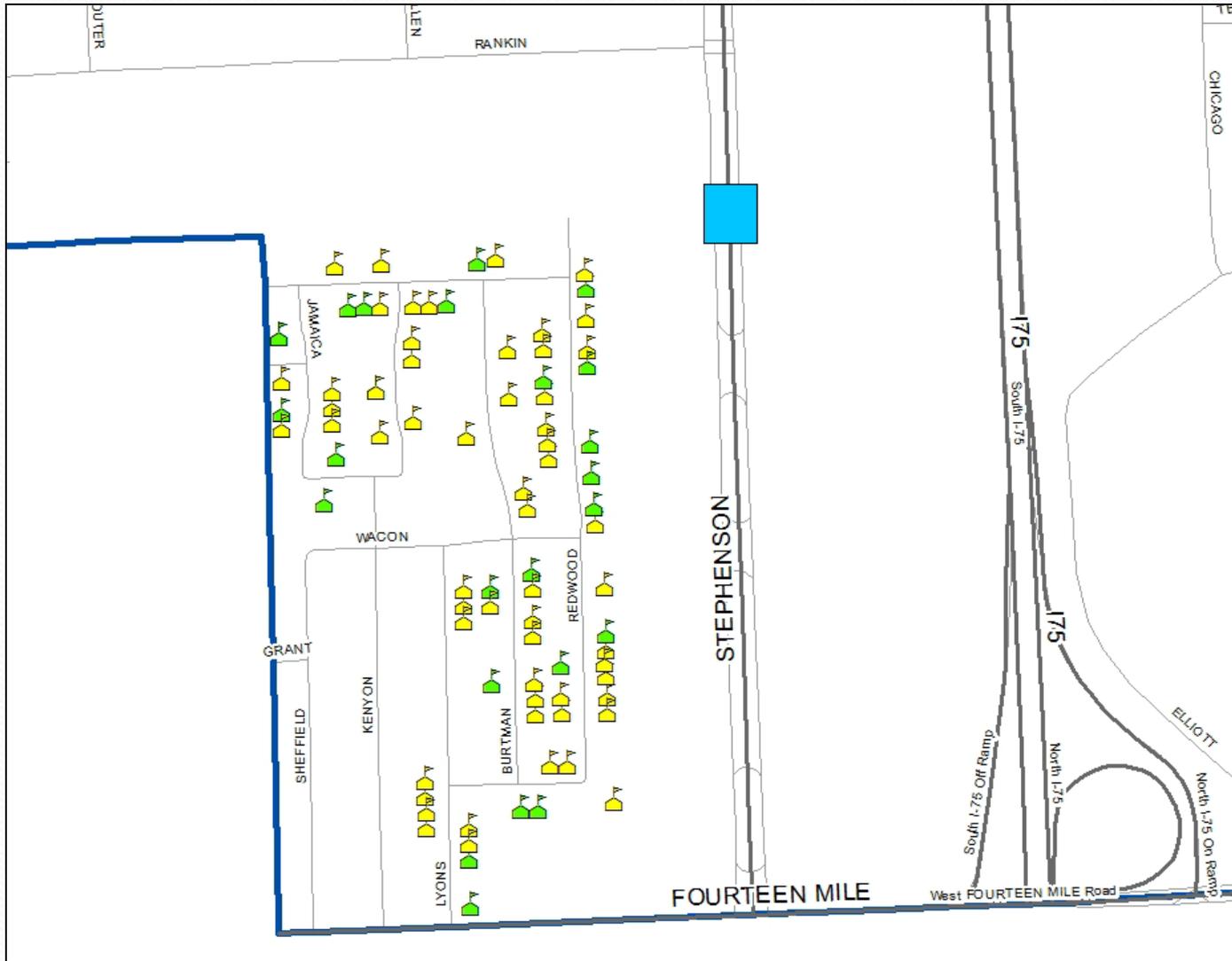


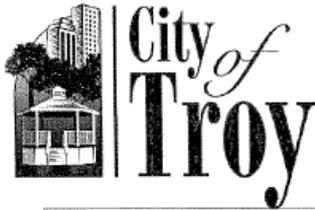


Damage Assessment



Section 35





PRESS RELEASE

Contact: Troy Police Communications
500 West Big Beaver
Troy MI 48064
ph 248.524.3477, Press 1
fax 248.524.1238

FOR RELEASE: Immediate Release

City of Troy Declares a State of Emergency

Next Steps in Response to the Flooding Disaster

Troy, MI, August 15, 2014:

Mayor Dane Slater has declared a state of emergency on behalf of the City of Troy due to the flood disaster that happened on Monday August 11, 2014. With the emergency declaration, the City of Troy can now request financial assistance and additional resources for our local community through Oakland County and the State of Michigan.

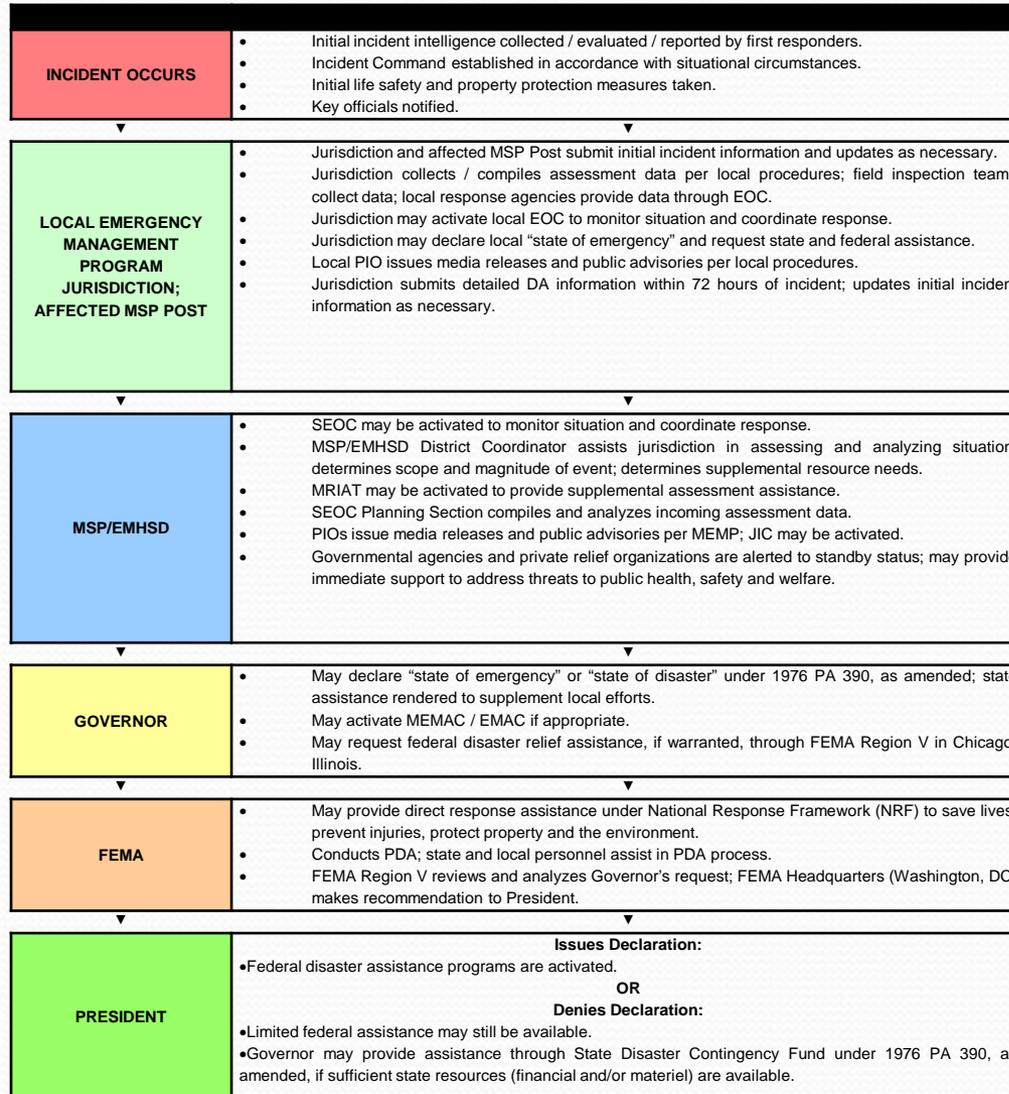
Residents experienced up to 5 feet of flooding within their homes; businesses were forced to close; and many commuters were stuck with no place to go because of the major road closures on Dequindre, Maple Road, and Stephenson Highway. Some of this flooding included sewage.

Citizens who were affected and have not yet contacted the City are asked to fill out a Damage Assessment Survey worksheet that can be found on the City of Troy website at troymi.gov. Additional information that will also be available on the website will be about flood safety, as well as the process for filing claims against the City under 2001 Public Act 222. For questions on how to make a claim contact the City Attorney's Office at (248) 524-3320. Home owners and private organizations are encouraged to contact insurance companies to determine if their policy includes coverage for damages that have occurred.

The City of Troy would like to thank its first responders from the Fire Department, Police Department, Department of Public Works and Alliance Mobile Health for their excellent work in responding to the emergency and their continued efforts in the days to come. The American Red Cross, Salvation Army and other volunteer organizations will be providing the city with flood clean-up kits and additional resources.



Declaration Process



Multiagency Resource Center

at the Troy Community Center

- Troy Department of Public Works
- Troy Police Department
- Troy Community Affairs
- Red Cross
- Area Agency on Aging 1-B
- Community Emergency Response Team Volunteers
- Oakland County Homeland Security
- Oakland County Health Division
- Oakland County Community Mental Health Authority
- Oakland Livingston Human Services Agency
- Oakland Community Services Commission
- Michigan State Police Emergency Management Division
- MI Department of Human Services
- MI Department of Insurance & Financial Services



Approximately 500 Residents & Businesses



400 Salvation Army Clean-up Kits Delivered



THANK YOU....

First Responders:

Police, Fire, EMS, Dispatch overtime

DPW called in 13 people

Public Relations:

PD PIO, Community Affairs

Distributed Press Releases

Local News, Social Media

Damage Assessment Reports:

City Attorney's Office

Building Department

Police Service Aides

Community Center event:

Banquet rooms professional set up

Staff was very helpful

Helped make copies of fliers

DPW on stand by with fork lift

Troy Booth – DPW & Community Affairs

- Police Department
- Fire Department
- Department of Public Works
- City Attorney's Office
- Community Center
- Community Affairs
- Building Department
- Assessor's Office
- Building Operations
- Information Technology

