O-03b

Dear City Manager Brian Kischnick
and Beth,

My name is Marioara Cera, or as everyone knows me as Mimi. I am a City of Troy resident as well as a student at the University of Phoenix, where I am studying for a Master of Public Administration degree. I called and spoke with both you and your assistant, Beth, back in June when I did an interview for a group project. On behalf of my class team, and I would like to thank you and Beth for helping us with our report, for which we have received an A. Since then we have been using the City of Troy, especially the Troy Multi-Modal Transit Facility for several reports, which we have also received A's on. The City of Troy website is so well made and informative that we were able to have sufficient information for our reports. So the City of Troy has become popular in Florida, Pennsylvannia, Alabama, and Arizona. I am so happy that the Troy Multi-Modal Transit Facility has successfully opened, which I am sure will bring great benefits to our beautiful city.

...but I hope you know I appreciate everything you've done.

Thank you again for all your help and support and for taking the time to do a phone interview with me back in June.

Sincerely,
Marioara Cera (Mimi)