O-03a

From: Mary Costakes
Sent: Tuesday, December 02, 2014 3:18 PM
To: Ellen C Hodorek; Dane Slater; Wade Fleming; Jim Campbell; Dave Henderson; Ed Pennington; Doug Tietz
Cc: Cindy A Stewart; Brian M Kischnick
Subject: Kudos

Hello to all!
I just wanted to take a moment to let the Mayor of Troy and the Troy City Council know what a fantastic job your planning/building department does. I pull permits in virtually every city in Southeastern Michigan, and the City of Troy is by FAR the best city I work with. Paul Evans and the entire staff deserve recognition for the outstanding job that they do. Every phone call and email are promptly responded to, they are always friendly, courteous, and helpful, and the speed at which permits are approved is nothing short of amazing.
I sincerely wish that every city would take a page out of Troy's book and learn how to work with the public, because Troy truly "gets" it.

Keep up the great work!

Mary Costakes
Administrative Assistant
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