

Date: **Tuesday, December 9, 2014**

To: **Chief Mayer
Captain Frye
Lieutenant Gordon
Lieutenant Stout
Sergeant Haddad**

Cc: **Mayor Slater
CS Sam Kalef
CS Jason Strasz
PSA Ben Hancock
PSA Kathryn Beurlier
PSA Kurt Muehlbacher
File**

Subject: **Letter of Appreciation**

The purpose of this letter is to express my **GENUINE APPRECIATION** to various members of the Troy Police Department's Communications Staff. On Saturday, November 29th. I had the wonderful opportunity to "sit in" and observe the activities / process of the Communications Staff in real time. I was so very much impressed with the individuals I met, the equipment and room layout.

First I want to specifically THANK **CS Sam Kalef** for welcoming me that evening. I appreciated so much his overview of the Communications structure and equipment. He was very accommodating and answered my many questions. I also want to THANK **PSA Hancock** and **PSA Muehlbacher** for allowing me to sit, listen and observe next to them how they do their job. I also want to mention **CS Strasz** and **PSA Beurlier** for letting me look over their shoulder and listen to their phone/radio dialogue. All the individuals I have mentioned in this paragraph I have so much respect and admiration for their professional abilities and skills.

On Tuesday, October 28th. I completed an eight week class at Troy Citizens Police Academy. That course / class coupled with this opportunity to experience first hand the Communications activities has left me so appreciative and thankful that I reside in Troy. Every individual I met is first class, well trained, and professional. One last time, **THANK YOU, EVERYTHING WAS SO APPRECIATED AND YOU ARE THE BEST!!!**

Sincerely



Ralph Klumpp

1098 Barton Way, Troy, Michigan 48098

248-828-4335