

Ann M Blizzard

From: jrhooks@comcast.net
Sent: Sunday, July 08, 2007 9:05 PM
To: Ann M Blizzard
Cc: ltheil@alliancemobilehealth.org
Subject: Troy aquatics center

Hello,

My name is Justin Hooks, I work as a critical care paramedic and field training officer for alliance mobile health that provides your 9-1-1 service for troy. On June 24th we had the opportunity to train with your lifeguards and i wanted to extend a special thank you to you and your staff for their outstanding performance.

We had the opportunity to do scenarios with your lifeguard staff at the waterpark. The scenarios provided the staff with the learning experience of what happens once the paramedics arrive. I was very impressed at the knowledge and training that the lifeguards showed and as a former ellis & red cross lifeguard myself, it was a great experience to see the type of work that got me started within EMS.

I would also like to tell you and thank you for providing such a knowledgable management staff that went above and beyond to make the experience beneficial to both parties. Kendra, Leah, Paul and Katie were excellent.

I commend your staff on their hard work and dedication to the citazens and visitors to the city of Troy. Once again, Thank you for the oppportunity and keep up the hard work! :)

Sincerely,

Justin Hooks, CCCEMT-P/FTO