Beth L Tashnick

Subject: FW: Thank you

From: Van Fossen, Madonna
Sent: Friday, January 30, 2015 1:23 PM
To: Brian M Kischnick
Subject: Thank you

Dear Brian,

First of all, thank you so very much for the "testimonial" about SMART services and the positive impact they have with regard to the residents of Troy. I appreciate your sentiments.

After I picked up your letter, I took a few moments to look at the boards on display outside your office and wanted to say "Nice job"!

I actually have a degree in Art and I must say kudos to whoever designed these boards. Artistically they are visually appealing – layout, color, overall, etc., really draws people in. Content wise they are excellent as they are easy to understand and comprehensive with information. Collectively they offer a realistic and very hopeful picture of Troy….what a great community!

Also, I know Alan Kiriluck from the Oakland County Business Roundtable Transportation committee and Mark Nikita as I had the pleasure of meeting Mark and working with him when I served as the DDA Director in Oxford for 5 ½ years. I continue to follow him today as I think he's first class in his efforts and opinions. When I saw their names listed on the boards, I thought "this is good!"

Finally, my daughter and her husband have lived in Troy for a couple years. I have 3 sons who live in Lansing, Chicago and Lake Orion. I currently live in Oxford however since I began my position at SMART and with my office located in the Oakland Terminal, I have been thinking about relocating and tossed around looking in Troy. After viewing these boards, I think I might get a little more serious about checking out Troy. With all that being said, let me reiterate – Nice Job!

Have a great weekend!

Regards,

Madonna Van Fossen
Oakland County Ombudsperson
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