

**From:** Patrice Butkiewicz  
**Sent:** Friday, January 23, 2015 6:13 PM  
**To:** Gary G Mayer  
**Subject:** My thanks

Dear Chief Mayer:

I wanted to take a moment and commend the Troy Police Department, especially the accident triage unit (PSA Buckbee) and Officer Barrows (101) for their response to my daughter's vehicle accident on 1/20/2015. (Case number 15-2228)

Both officers who responded were not only wholly professional, but kind, to a young 21-year-old who has never even had a ticket let alone an accident. She was truly traumatized, but that trauma was made less by their kind and professional response.

I am truly grateful for their response and I hope you will recognize them accordingly and thank them on my behalf.

Sincerely,

Pat Butkiewicz

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Patrice Butkiewicz

Copywriter/Instructional Designer



POLICE OFFICER RUSS BARROWS  
PSA DON BUCKBEE-

THANK YOU BOTH FOR REPRESENTING TROY PD  
SO WELL AND HANDLING THIS ACCIDENT SO PROFESSIONALLY.

A handwritten signature in blue ink, appearing to be "Lay", written below the thank you message.