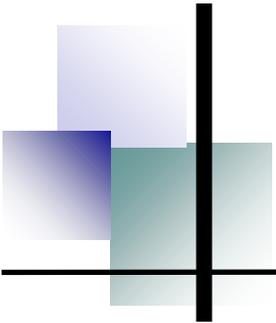




***TROY POLICE DEPARTMENT***  
***2014 Annual Report***



# *Table of Contents*

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Message from Chief Gary Mayer .....	3
Mission, Vision, and Core Values .....	4
Department History .....	5
In Memory .....	6
Department Strength and Budget .....	7 - 9
Police Memorial Day and Awards .....	14 - 16
Community Outreach .....	17 - 20
Police Administration .....	21 - 32
Investigative/Administrative Services Division...	33 - 46
Operations Division .....	47 - 63
Volunteer Program .....	64

# Message from the Chief

To Troy City Manager Brian Kischnick:

I am pleased to present the 2014 Troy Police Department Annual Report. Included in this report you will find operational data, crime statistics, and a variety of other information on police activity in 2014.

In 2014, Troy saw a 12.5% decrease in Group A crimes, a 5.1% decrease in Group B crimes, and reductions in nearly every serious crime category. The only notable exception was robbery which rose from six to ten. It is important to note that our five year average in the robbery category is ten.

We have been working diligently to rebuild the Police Department. In 2014, we hired nine Police Officers, two Police Service Aides, and one Records Clerk. In addition, we promoted two Sergeants and two Communications Supervisors. Of our authorized strength of 101 sworn officers, 93 were on board at the end of 2014. I expect to have the department fully staffed by the end of the first quarter of 2015. All new hires and those promoted have been doing a great job and are a valuable addition to our Department.

With the improved staffing, we have been able to work on a number of new initiatives. With a focus on public safety *and* customer service, I am pleased to announce the following:

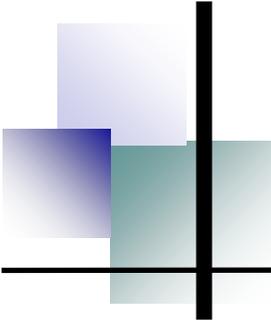
- ◆ Troy PD continues to be a leader and innovator in the way we approach crime fighting. We now employ a full-time Crime Data Analyst (first in the local area) and a full-time Emergency Management Specialist
- ◆ Troy PD continues to leverage new technological advancements in our daily pursuit to help solve and predict emerging crime trends and patterns
- ◆ Troy PD continues to build new networking connections with assistance in the formation of the Michigan Crime Analyst Association
- ◆ Troy PD continues to utilize citizen volunteers as Citizens on Patrol who act as extra eyes and ears for our patrol officers; we also have internal volunteers who work in our lobby, the Records Section, and the Investigative Section; the total volunteer hours increased from 3,044 in 2013 to 4,477 in 2014, an increase of 47%.

This year's annual report is very different than in years past. Aside from the statistical information, we have also included photographs and audio/video links. This is in an effort to not only provide critical information in an easy to read format, but it also personalizes the people who work so hard in keeping Troy the safest city in Michigan (CQ Press City Crime Rankings).

In closing, I would like to commend all of the hard working men and women of the Troy Police Department. Our Department is still rebuilding but the foundation is set on great people who remain committed to our mission and focused on our vision.

  
Gary G. Mayer  
Chief of Police





# *Mission, Vision, and Core Values*

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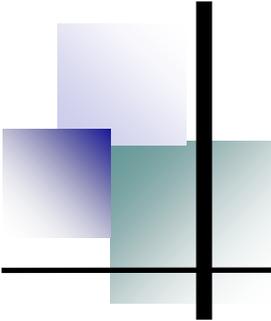
## MISSION STATEMENT

It is the mission of the Police Department to enhance the quality of life in our community by protecting life and property, and maintaining the peace through police service.

## CORE VALUES

These values reflect the principles, qualities and standards upon which our rules, orders, policies, goals, and operating philosophy are based. Although we may need to balance them, they are non-negotiable and we will never ignore them.

- A. Integrity:** We value ethical conduct, honesty, and truthfulness. We do what is right, pursuant to law and ethical standards, whenever we make decisions, engage in actions, or refrain from taking action.
- B. Respect:** We value human life, safety, and the dignity of people and commit ourselves to treating all people with compassion, respect, and concern.
- C. Laws and the Constitution:** We believe in the principles embodied in the Constitution and recognize the authority of federal, state, and local laws. We respect and protect the rights of all citizens and treat all persons fairly and without favoritism.
- D. Accountability:** We are accountable to each other and to the citizens we serve. Therefore, we will strive to understand community values and expectations, and will communicate responsibly, openly, and honestly among ourselves and with the community.
- E. Problem Solving:** We listen to complaints and the explanation of problems with empathy and sensitivity, and work with citizens to resolve the underlying causes of crime, disorder, and disruptions of the public peace.
- F. Professionalism:** We acknowledge the duties and responsibilities of our chosen profession, we demonstrate the specialized knowledge and skills we possess, and we commit ourselves to fulfilling our duties and responsibilities by utilizing our knowledge and skills in a manner that benefits our community.



# *History*

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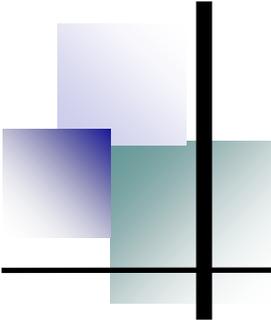
The Troy of the past was a stable farming community with a very low crime rate and very little traffic. Nevertheless, by the 1950's there was a growing desire for the township to have its own police department so that response times would be short when emergencies did occur.

The Troy Police Department traces its history back to the July 1952 hiring of Chief David Gratopp and Patrolman Willard Schwandt who patrolled what was then Troy Township.

In November 1952, the Department added a third officer, Patrolman Eugene Sackner. In 1955, Troy incorporated and the Police Department began to grow, both in size and in scope of operation to meet the needs of the rapidly changing city.

The Troy Police Department is a full service agency of 101 sworn officers and 51 civilian personnel, serving a population of more than 82,000 residents. The Department enjoys an outstanding reputation within the community as well as with other law enforcement agencies.





# *In Memory*

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## **CHARLES E. SMETANA**

Officer Charles E. Smetana died on December 11, 1969. He was responding to a personal injury accident when he himself became involved in a crash. Officer Smetana, only 33, gave his life trying to help others in need. His sacrifice will always be remembered.



## **MARTIN D. CHIVAS**

Officer Martin “Marty” D. Chivas was killed on April 22, 1974. While investigating a robbery in progress at a service station, he was shot and killed by the burglars. The suspects were prison escapees on a multi-state crime spree. Marty was only 24 years old. Officer Chivas laid down his life for the citizens of Troy. He died in valor and will never be forgotten.



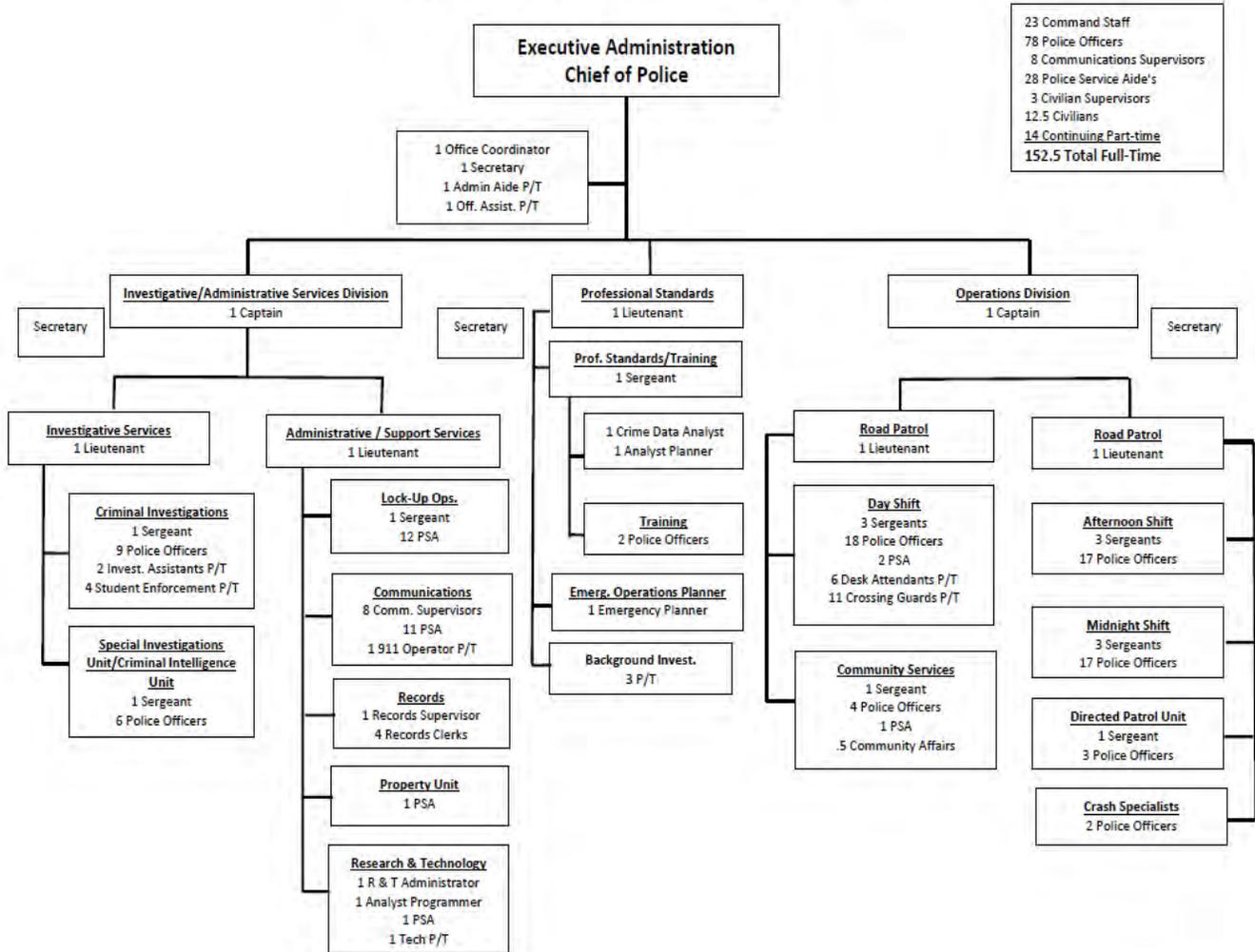
## **CHARLES T. MULVIHILL**

Officer Charles “Chuck” T. Mulvihill died while serving the citizens of Troy on September 11, 2001. He was responding to a call for service when he suffered apparent heart failure. Chuck served the City of Troy for 10 of his 15 years as a police officer and was the President of the Troy Police Officers Association. His popularity and dedication to service will always be remembered.



# Organizational Chart

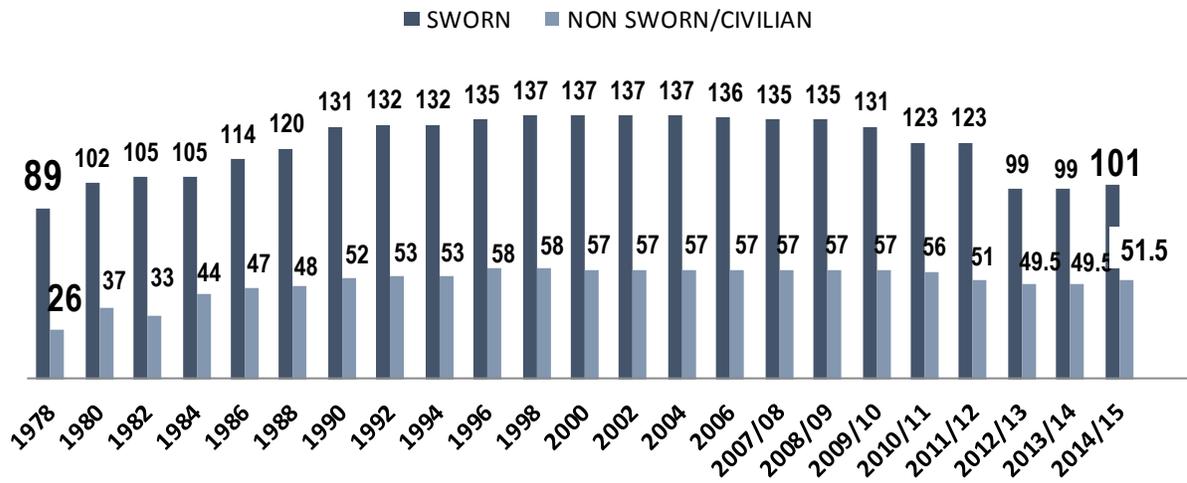
## Troy Police Department 2014/2015



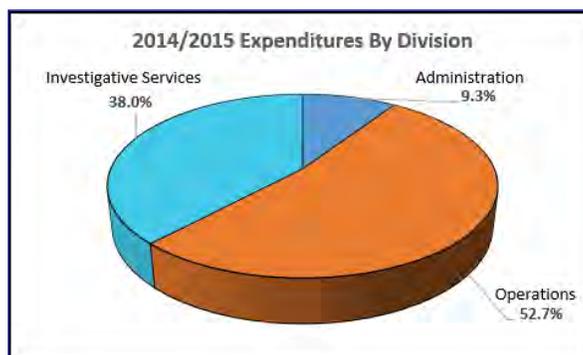
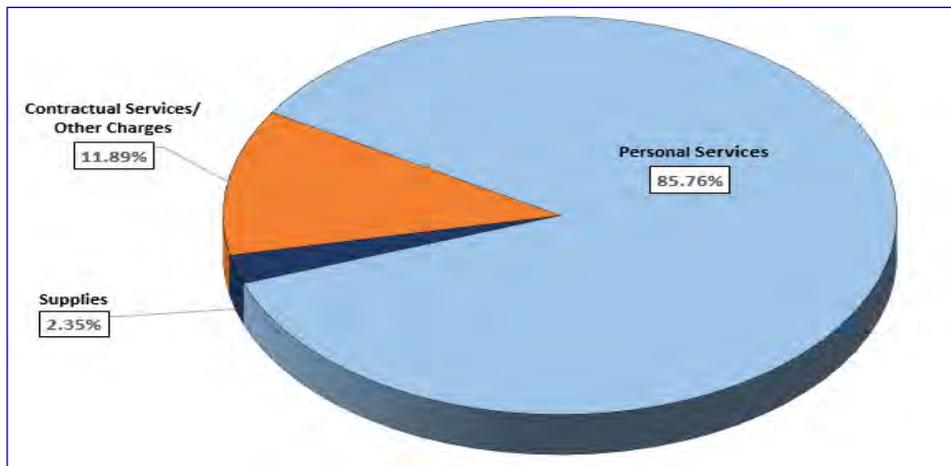
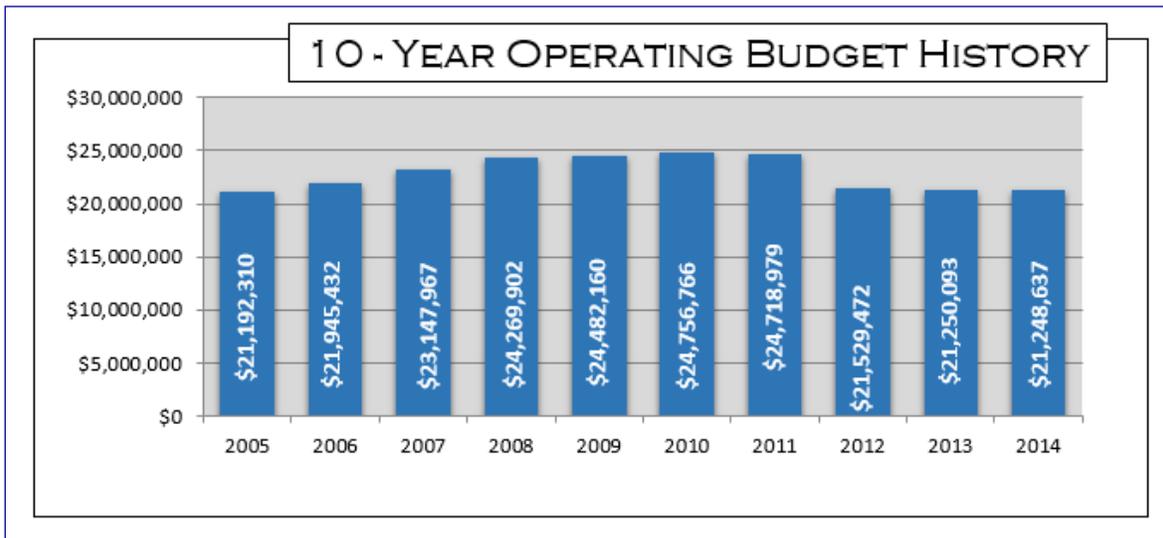
10/28/2014

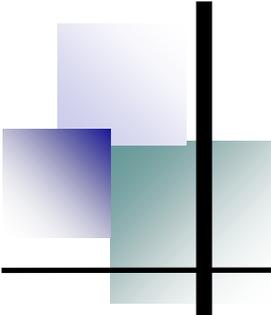
# Department Strength

## Department Strength - Sworn, Non-Sworn and Civilian Personnel Historical 1978 - Projected 2015



# Department Budget



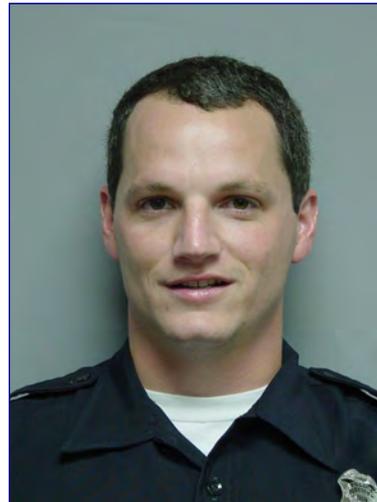


## *2014 Promotions*

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David Quaiatto  
Promoted to Sergeant



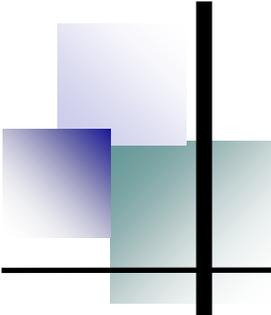
Laurence Schehr  
Promoted to Sergeant



Patrick Flood  
Promoted to Officer



Shawn Flint  
Promoted to  
Communications Supervisor



## *2014 New Hires*

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Officer Timothy Hill



Officer Bruce Gentry



Officer Clint Owensby



Officer Kelly Bataglia



Officer Rachel Pink



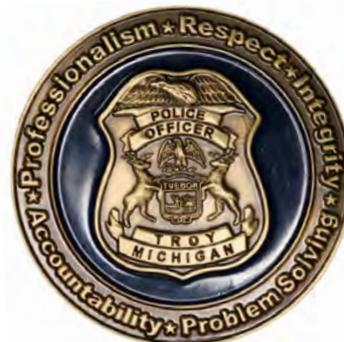
Officer Jason Tharrett



Officer Evan Leithauser



Officer Alejandro Parra



# 2014 New Hires



Communications Supervisor  
Johnathan Schmitt



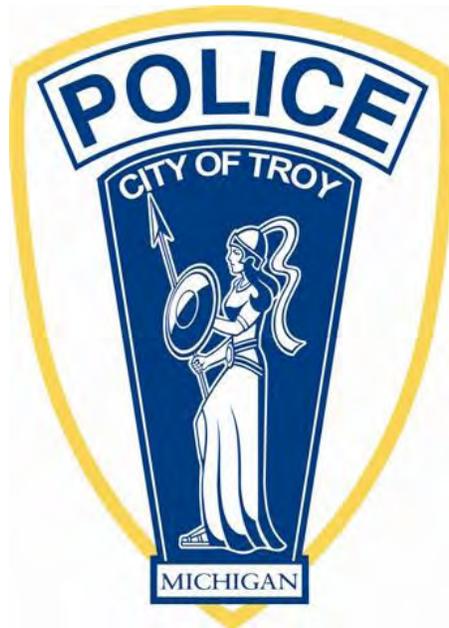
Police Service Aide  
Michael Grosso



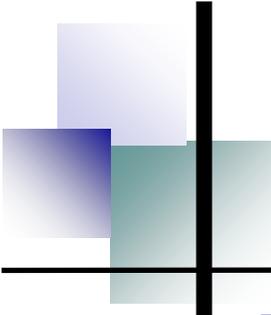
Police Service Aide  
Michael Sawalha



Records Clerk  
Janette Hough



Part-Time  
Background Investigator  
Kelly Mukomel



## *2014 Retirees*

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Sergeant Donald Ostrowski  
1989-2014



Sergeant George Zielinski  
1981-2014



Officer Carl Barton  
1989-2014



Officer Jeffrey Denny  
1980-2014



Communications Supervisor  
Paul Mailloux  
1998-2014



Communications Supervisor  
Renee Jelley  
1997-2014

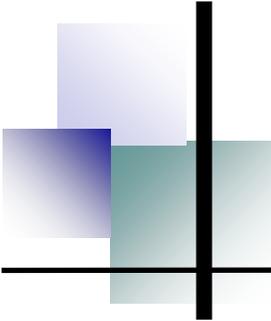
# *Police Memorial Day*

## *PROCLAMATION*

To pay tribute to the law enforcement officers who have made the ultimate sacrifice for our country and to voice our appreciation for all those who currently serve on the front lines of the battle against crime, the Congress, by a joint resolution approved October 1, 1962, has authorized and requested the President to designate May 15 of each year as "Peace Officers Memorial Day" and the week in which it falls as "Police Week" and by Public Law 102-322 has requested that the flag be flown at half-staff on Peace Officers Memorial Day

*John F. Kennedy*  
*President of the United States*





# 2014 Awards

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COMMAND OFFICER OF THE YEAR  
Sergeant Robert Wolfe



POLICE OFFICER OF THE YEAR  
Officer Milton Stansbury



NON-SWORN EMPLOYEE OF THE YEAR  
Police Service Aide Christopher O'Brien



CHIEF'S AWARD  
Sergeant Andrew Breidenich



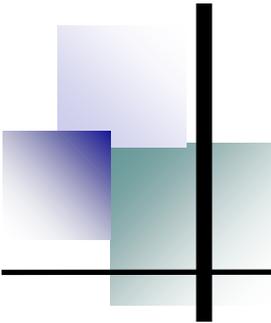
CHIEF'S AWARD  
Sergeant Andrew Satterfield



CHIEF'S AWARD  
Sergeant Scott Smith



CHIEF'S AWARD  
Analyst/Planner Jeffrey Oberski



# 2014 Awards

---

## *Departmental Citation*

Sergeant Scott Smith  
Officer Gregory Stopczynski

## *Merit Service Award*

Sergeant Scott LaMilza  
Sergeant Donald Ostrowski  
Officer Russell Bragg  
Officer Timothy Daniels  
Officer Edwin Julian  
Officer Daniel Langbeen  
Officer Joseph Morgan  
Officer Kate Raczka  
Officer Frank Shuler  
Officer Adam Sinutko  
Officer Gregory Stopczynski

## *Outside Agency Award*

Research & Technology Administrator  
Ryan Wolf

## *Safe Driving Award*

Chief Gary Mayer  
Sergeant Meghan Lehman  
Sergeant David Quaiatto  
Officer Russell Bragg  
Officer Timothy Daniels  
Officer Edwin Julian  
Officer Joseph Morgan  
Officer James Mork  
Officer Lisa Rockafellow  
Officer Milton Stansbury  
Officer Gregory Stopczynski  
Officer Brian Vallance-Jones

## *Departmental Unit Citation*

Captain Keith Frye	Officer Pietro Pizzorni
Lieutenant Christopher Stout	Officer Greg Pokley
Sergeant Donald Ostrowski	Officer Kate Raczka
Sergeant Andrew Satterfield	Officer Lisa Rockafellow
Sergeant Robert Wolfe	Officer Laurence Schehr
Officer Antonio Cascioli	Officer Kristine Shuler
Officer Jason Clark	Officer Gregory Stopczynski
Officer Michelle Cooney	Officer Ryan Whiteside
Officer Patrick Dyjewski	Officer Brenna Yunkari
Officer Patrick Flood	CS Jason Strasz
Officer David Isham	PSA Donald Buckbee
Officer Edwin Julian	PSA Daniel Modrich
Officer Daniel Langbeen	PSA Frederick Robinson
Officer James Mork	Secretary Theresa Hope
Officer Nicholas Pappas	

## *Departmental Commendation*

Lieutenant Russel Harden	Officer Peter Minton
Sergeant Michael Giorgi	Officer Joseph Morgan
Sergeant Nathan Gobler	Officer Joseph Mouch
Sergeant Scott LaMilza	Officer Joshua Muhlenbeck
Sergeant Meghan Lehman	Officer Brandon Parker
Sergeant Justin Novak	Officer Greg Pokley
Sergeant Donald Ostrowski	Officer Kate Raczka
Sergeant David Quaiatto	Officer Melissa Raymer
Sergeant Andrew Satterfield	Officer Lisa Rockafellow
Officer Daniel Bachleda	Officer Laurence Schehr
Officer Russell Barrows	Officer Kristine Shuler
Officer Stephen Brazel	Officer Adam Sinutko
Officer Antonio Cascioli	Officer Robert Smith
Officer Timothy Daniels	Officer Gregory Stopczynski
Officer Christina Giordano	Officer Jeffrey Strong
Officer Michael Giordano	Officer William Taylor
Officer Nkrumah Hutson	Officer Brian Vallance-Jones
Officer Edwin Julian	Officer Brian Warzecha
Officer Matthew Kramer	Officer Ryan Whiteside
Officer Daniel Langbeen	PSA Kathryn Bourlier
Officer Patrick McWilliams	PSA Christopher O'Brien
Officer Michael Meinzing	PSA Gregory Schelesky

# Open House

## *Troy PD Open House*

- ◆ Annual event to offer Troy residents an opportunity to become acquainted with their Police Department
- ◆ Scheduled in May during Police Week

## *2014 Statistics*

- ◆ Saturday, May 17, 2014; 10:00 a.m. to 5:00 p.m.
- ◆ Participation
  - ◆ More than 40 Department personnel
  - ◆ 25 citizen volunteers and three teenage volunteers
- ◆ Visitors
  - ◆ 391 adults and 361 children
- ◆ Activities and Demonstrations
  - ◆ Building Tours
  - ◆ Communications Section: opportunity to sit and observe call-takers and dispatchers in action
  - ◆ Lock-Up Section: opportunity to visit detention facility
  - ◆ Child Fingerprinting
  - ◆ K-9 Demonstrations
  - ◆ Evidence Technicians Demonstrations
  - ◆ Vehicles on site
    - ◆ Patrol cars
    - ◆ Vintage Hot Rod
    - ◆ Field Communications Unit (part of Oakland County Communications Support Team)
    - ◆ Tactical Support Team van and Humvee
    - ◆ Alliance Mobile Health van (personnel available to administer blood pressure checks)



# Citizens Police Academy

## *Citizens Police Academy*

- ◆ Eight week program; one evening each week for three hours
- ◆ Police Department employees offer residents and business owners insight into how police officers perform their duties and how we serve the community
- ◆ Purpose of program is to allow attendees to become familiar with their Police Department through classroom instruction and practical experience
- ◆ Police Department's intent to share with participants "who we are and what we do"
- ◆ Two sessions in 2014
  - ◆ February 11, 2014 to April 1, 2014 - 27 participants
  - ◆ September 9, 2014 to October 28, 2014 - 29 participants
- ◆ Curriculum includes a building tour and presentations from the following areas of our Department
  - ◆ Administration and Budget
  - ◆ Community Services Section
  - ◆ Communications Section
  - ◆ Criminal Investigations
  - ◆ Crisis Negotiation Team
  - ◆ Defensive Tactics
  - ◆ Emergency Response
  - ◆ Evidence Technician Unit
  - ◆ Firearms Range
  - ◆ Hazmat
  - ◆ K-9 Unit
  - ◆ Lock-Up Section
  - ◆ Ride-Along
  - ◆ Road Patrol
  - ◆ Special Task Forces
  - ◆ Staff Inspections
  - ◆ Tactical Support Team
  - ◆ TASER Demonstration
  - ◆ Traffic Safety Specialists
  - ◆ Training Section



# *CARE House of Oakland County*

## *CARE House of Oakland County*

- ◆ CARE House provides programs and services and children and families which span a continuum of care
- ◆ All programs and services are provided at no cost to the children and families
- ◆ Their programs have the following five specific focuses:
  - ◆ **ADVOCACY**
    - ◆ The Court-Appointed Special Advocates program provides volunteer advocates for children who have been removed from their homes and are wards of the court due to abuse and neglect
  - ◆ **COMMUNITY OUTREACH**
    - ◆ The Stewards of Children child abuse prevention education teaches adults how to take responsibility for stopping child sexual abuse
  - ◆ **INTERVENTION**
    - ◆ When abuse is suspected, CARE House provides a safe place where a child's voice can be heard; a multi-disciplinary team observes a forensic interview of the child victim
  - ◆ **PREVENTION**
    - ◆ Early Head Start provides in-home family specialists for vulnerable families, from pre-natal support until the child reaches the age of three
  - ◆ **TREATMENT**
    - ◆ Individual therapy, group therapy for teen girls, and weekly family support groups all help to guide child victims and their non-offending family members on the path to healing

## *Annual Backpack Project*

- ◆ Seven years ago, CARE House contacted Troy PD stating that children that they serve often arrive with no possessions, describing a need for backpacks containing personal care items
- ◆ We gladly accepted this project; and it has become an annual effort that is enthusiastically supported by all Troy Police employees
- ◆ We fill 24 backpacks with items such as shampoo, body wash, toothbrush, toothpaste, towel, washcloth, socks, playing cards, puzzle book, small snacks, and a stuffed animal
- ◆ Backpacks are delivered to CARE House in Pontiac; they distribute them to children throughout the year as the need arises

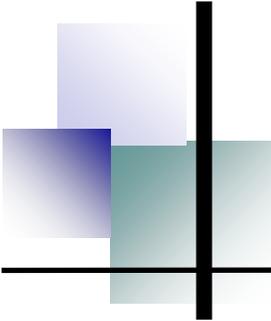


# Golf Outing

## *Charity Golf Event - Giving Back to the Community*

- ◆ In August, the Troy Police Department hosted its annual charity golf outing at Sanctuary Lake Golf Club
- ◆ Event included a round of golf, raffle prizes, and dinner
- ◆ With over 80 golfers, 33 sponsors, and assistance from 25 volunteers, the Police Department was able to raise \$13,488.12
- ◆ Proceeds were given to the following organizations that are strongly committed to developing a brighter future for the City of Troy
  - ◆ Troy Police and Fire Benevolent Association
  - ◆ Troy Youth Assistance
  - ◆ Troy Community Coalition
- ◆ We received overwhelming support from our community and extend our gratitude to all participants





# *Police Administration*

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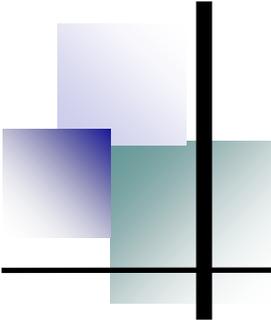
## ***Office Coordinator***

- ◆ Works directly for the Chief of Police and serves as an agent for the Chief in procuring information from other members of the administrative staff, Department, or other agencies
- ◆ Transmits directives to Department personnel in the name of the Chief
- ◆ Member of Department Budget Committee
- ◆ Maintains all purchasing/payment files and processes all invoices for payment
- ◆ Responsible for involved confidential clerical work and maintaining Department financial records and personnel files and records
- ◆ Distributes assignments for clerical staff, periodically reviews workloads to insure uniformity, and modifies assignments as necessary
- ◆ Trains and supervises the following clerical staff in computer software and various clerical job functions
  - ◆ Administration Secretary
  - ◆ Investigations Secretary
  - ◆ Operations Secretary
  - ◆ Training Secretary
  - ◆ Part-Time Office Assistant

## ***Clerical Staff***

- ◆ Majority of assignments are received from Command Staff
- ◆ Responsible for involved confidential clerical work and maintaining Department records
- ◆ Perform many functions previously assigned to uniformed personnel
- ◆ Work with only general supervision using independent judgment and discretion
- ◆ Process payroll data entry for Department
- ◆ Coordinate alarm registration and invoicing
- ◆ Attend and take minutes of meetings
- ◆ Develop Department forms
- ◆ Coordinate training classes and schedules for Department





# *Professional Standards Section*

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## **Overview**

- ◆ Lieutenant Thomas Gordon oversees our Professional Standards Section

## **Hiring**

- ◆ In 2014, we hired nine Police Officers, two Police Service Aides, and one Records Clerk
- ◆ We promoted two Sergeants and two Communications Supervisors

## **Staff Inspections**

- ◆ Responsible for review of Department procedures, coordination of investigation of complaints against Department personnel and policy, and examination and review of operations
- ◆ Processes allow for corrective action on an individual and organizational level, and serve to protect our integrity
- ◆ Analysis of data serves to assess training needs, ensure the continuous development of policy and procedure, and ensure knowledge of and compliance with Department procedures
- ◆ Internal Affairs Investigations
  - ◆ Arise from external complaints against the performance of individual employees and/or Department policy
- ◆ Staff Inspections Investigations
  - ◆ Arise from internal complaints against the performance of individual employees and/or Department policy
  - ◆ Serve to document routine operations on an annual basis
- ◆ Resistive Subject Investigations
- ◆ Fleeing Vehicle Report Investigations
- ◆ Supervisor Accident Reporting
- ◆ Police Background Investigations
- ◆ Grievance Tracking
- ◆ Civil Law Suit Data
- ◆ Department Personnel Files



**Lieutenant Thomas Gordon**

## **2014 Staff Inspections Statistics**

- ◆ Internal Affairs Investigations
  - ◆ 17 Complaints (10 Exonerated, 3 Sustained, 4 Other)
- ◆ Staff Inspections
  - ◆ 31 Operations Reviews & 24 Investigations/Performance Reviews (3 Exonerated, 12 Sustained, 40 Other)
- ◆ Fleeing Vehicles
  - ◆ 14 Total (12 Proper, 2 Policy Violation)
- ◆ Resistive Subjects
  - ◆ 10 Total (10 Proper, 0 Policy Violation)
- ◆ Accidents
  - ◆ 30 Total (10 On-Duty Injury, 20 Vehicle/Property Damage, 9 At-Fault)
- ◆ Lawsuits
  - ◆ 0

# Training Section

## Overview

- ◆ Troy PD Training Section is responsible for the development, planning, coordination, scheduling, and implementation of all Department training programs
- ◆ Also maintains training records, the firing range, training facilities, and all equipment assigned to training
- ◆ Staffed by one lieutenant, one sergeant, two officers, and one secretary
- ◆ Troy PD hosts numerous groups at our state-of-the-art training facility
- ◆ In return for hosting, we receive free seats in the training



## Philosophy

- ◆ Well-trained police employees are capable of delivering high quality police service while providing for the safety of the public and themselves through their comprehensive knowledge and proper utilization of equipment, operating procedures, and policy

## 2014 Statistics

- ◆ Hosted 40 training courses at the Troy Fire and Police Training Center
- ◆ Trained 634 total officers
- ◆ Received 800+ hours of training
- ◆ Benefited from \$9,305.04 of FREE tuition



# *Tactical Support Team*

## *Overview*

- ◆ Highly trained and extremely motivated special weapons and tactics unit within the Troy Police Department
- ◆ Team consists of one lieutenant, two sergeants, and ten police officers who have completed Basic SWAT School
- ◆ Many hold instructor certifications in various special operations disciplines; four of the team members are cross-trained as tactical snipers
- ◆ Maintain daily functions as patrol officers and carry all specialized equipment with them
- ◆ Required to maintain a high level of physical fitness and must pass a demanding physical obstacle course quarterly
- ◆ Participate in monthly firearms training, scenario-based training, and tactical planning
- ◆ Provide in-house tactical training and create instructional programs
- ◆ Respond to critical incidents



# Oakland County Tactical Training Consortium (OakTac)

## Overview

- ◆ Established in 2009 to prepare Oakland County in the event a major incident required a mutual aid response
- ◆ Applied for and obtained grants to purchase equipment (riot gear, crowd control barricades, towing vehicle, storage trailers)
- ◆ May 2009: Small Squad Tactics training at Michigan State Fairgrounds
- ◆ May 2012: Large scale training exercise at CREST facility
- ◆ May 2013: Active Shooter Response instructor training
- ◆ June 2013: Active Shooter Response training at Jefferson Middle School, Pontiac
- ◆ November 2013: Mobile Field Force training at Center for Domestic Preparedness, Anniston, Alabama
- ◆ May 2014: First Responding Supervisors training



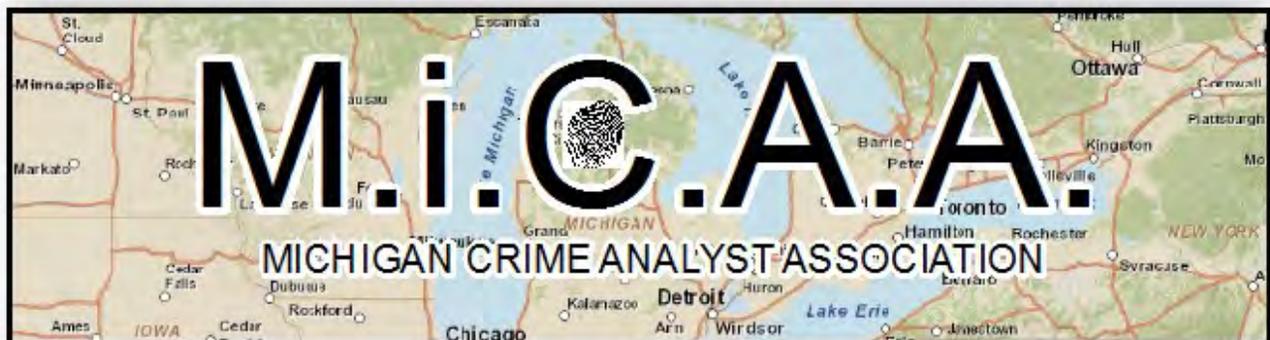
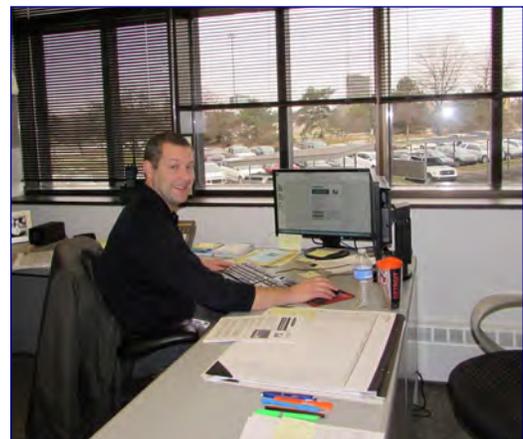
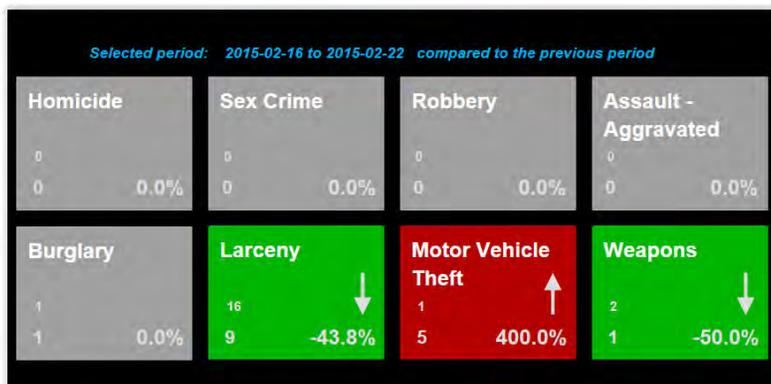
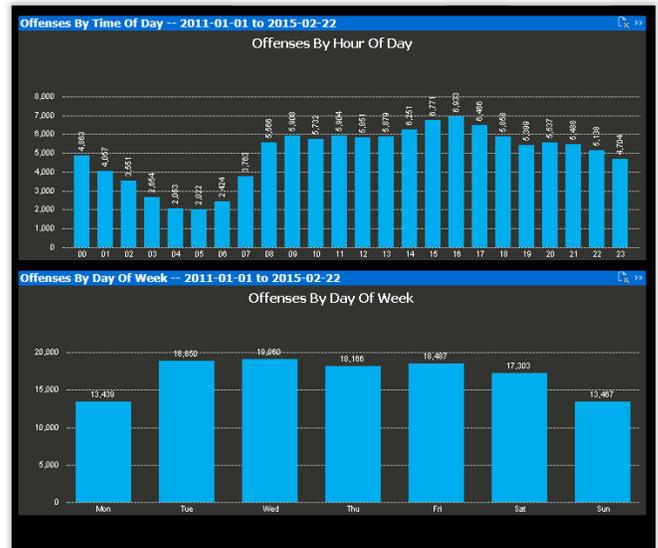
# Crime Data Analyst

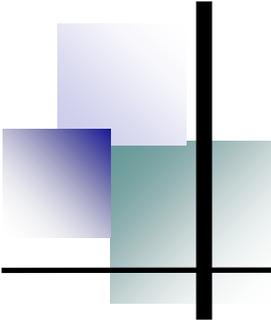
## Overview

- ◆ Crime Data Analyst position staffed by Benjamin Nelms
- ◆ Previously employed by West Palm Beach, Florida PD as a GIS Mapping Specialist and Crime Analyst for seven years

## Goals

- ◆ Recognize crime trends and patterns
- ◆ Reallocate resources in a more efficient manner to subdue crime issues
- ◆ Provide Operations Division with Crime Alerts
- ◆ Coordinate with Investigative Services Section in attempt to link crime patterns with on-going investigations
- ◆ Produce monthly reports detailing overtime spending, sick time usage, and budget account balances
- ◆ Assist in annual budget preparation
- ◆ Provide statistics for traffic crash scenes
- ◆ Supply the public with crime statistics for neighborhoods and areas of the city





# Crime Statistics

	2013	2014	Percentage of Change
Group A Crimes	2923	2558	-12.5%
Group B Crimes	1165	1106	- 5.1%
Total CFS	33,710	33,386	- 1.0%

## Crime Statistics Reported to State and FBI

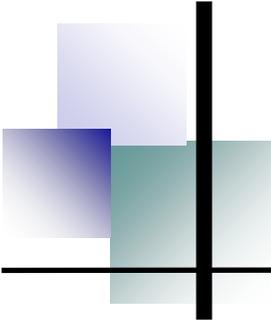
Calendar Year	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Group A Crimes*	3721	3958	3720	3639	3652	3509	3507	3433	3277	2939
Group B Crimes**	2314	2011	1835	1402	1406	1304	1253	1392	1446	1386
Total Group A & B	6035	5969	5555	5041	5058	4813	4760	4825	4723	4325
Group A Change	-3.1%	6.4%	-6.0%	-2.2%	0.4%	-3.9%	-0.1%	-2.1%	-4.5%	-10.3%
Group B Change	-5.1%	-13.1%	-8.8%	-23.6%	0.3%	-7.3%	-3.9%	11.1%	3.9%	-4.1%
Annual Change	-3.9%	-1.1%	-6.9%	-9.3%	0.3%	-4.8%	-1.1%	1.4%	-2.1%	-8.4%

\* Group A Crimes typically are the most serious and closely correspond to the categories the FBI uses to determine serious crime rates for a community.

\*\* Group B Crimes are those that are considered less serious or significant.

## Ten Year Crime Trend

Offense	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Murder	1	2	1	2	0	1	0	2	0	1
Aggravated Assaults	39	50	42	59	43	33	33	32	29	27
Simple Assaults or Intimidation	589	600	584	534	669	683	590	519	546	485
Robbery	19	27	20	15	14	9	14	14	7	10
Sex Assault, Forcible	25	26	33	29	34	20	45	24	28	22
Burglary	278	317	279	309	237	294	236	185	222	161
Motor Vehicle Thefts	136	155	170	167	87	111	143	114	82	69
Arson	5	7	4	6	3	2	14	13	2	1
Larceny Thefts	1,595	1,567	1,494	1,432	1,604	1,362	1,437	1,427	1,290	1,149
Narcotic Offenses	281	325	315	315	317	308	314	412	484	474
OWI	463	450	553	451	442	435	400	474	477	479
Liquor Law Violations	130	143	192	145	101	107	99	110	107	96



# Crime Statistics

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## Calls for Service

2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
40,134	39,006	40,545	38,401	35,346	35,024	34,383	33,336	33,710	33,386

## Annual Calls for Service Percent Change

2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
3.4%	-2.8%	3.9%	-5.3%	-8.0%	-0.9%	-0.5%	-4.3%	1.1%	-1.0%

## Overall Department Traffic Citation Summary

Offense	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Hazardous	11,869	8,903	9,765	9,127	8,178	8,214	7,526	7,385	6,812	5,400
Non-Hazardous	1,513	622	677	624	1,136	656	590	927	725	861
License, Title, Registration	3,865	2,965	2,416	2,378	2,279	2,232	2,155	2,473	2,500	2,704
Parking	1,195	772	793	470	486	331	534	541	400	354
Total Citations	18,442	13,262	13,651	12,599	12,079	11,433	10,805	11,326	10,437	9,319

## Annual Crash Summary

Offense	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
Property Damage	2,494	2,704	2,534	2,192	2,279	2,523	2,322	2,662	2,662	2,873
Personal Injury	551	615	581	477	316	375	371	414	414	479
Fatal	4	5	7	3	5	1	6	3	3	4
Private Property	1,130	1,032	1,012	948	800	767	682	758	760	779
Total Crashes	4,179	4,356	4,134	3,620	3,400	3,666	3,381	3,837	3,839	4,135

# Emergency Management

## Definition

- ◆ Managerial function charged with creating the framework within which communities reduce vulnerability to threats/hazards and cope with disasters

## Goals

- ◆ Reduce loss of life
- ◆ Minimize property loss and environmental damage
- ◆ Protect jurisdiction from all threats and hazards

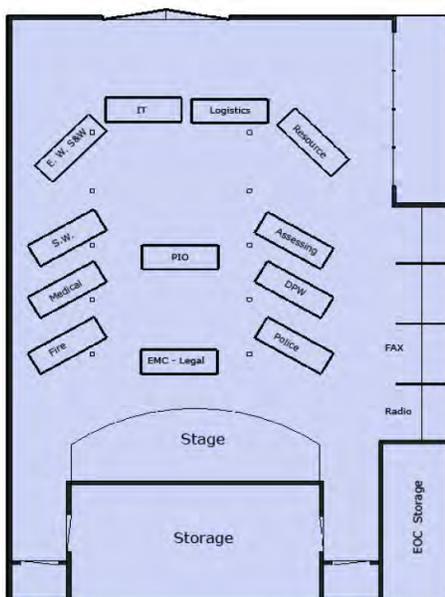


## Overview

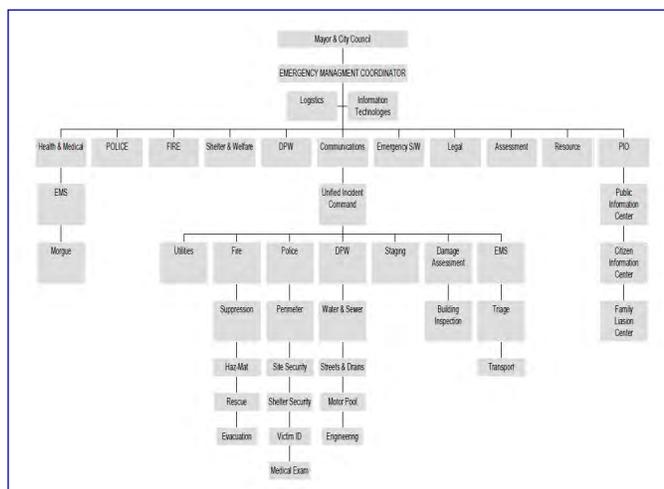
- ◆ Emergency Management Specialist Kristin Dayag coordinates crisis management activities, provides disaster preparedness training, and prepares emergency plans and procedures for natural, technological, and human-caused threats
- ◆ Manages City of Troy Emergency Operations Plan; updated regularly as a living document
- ◆ Identifies potential hazards and required resource capabilities, as well as establishes a framework for agency roles and responsibilities
- ◆ Hazard Mitigation Plan adopted by Troy City Council on April 7, 2014; defined action policies to reduce long term risk and future losses

## 2014 Projects

- ◆ Established temporary warming centers at Troy Community Center, Woodside Bible Church, and Kensington Church during extreme cold weather to prevent frostbite and hypothermia
- ◆ Provided relief to local residents after severe storm and flooding incident that was federally declared a major disaster by President Obama allowing FEMA to provide individual and household assistance
- ◆ Partnered with all levels of government, special operations teams, and city departments to form preventive, protective, and responsive measures in connection with the 2014 Ebola epidemic in West Africa

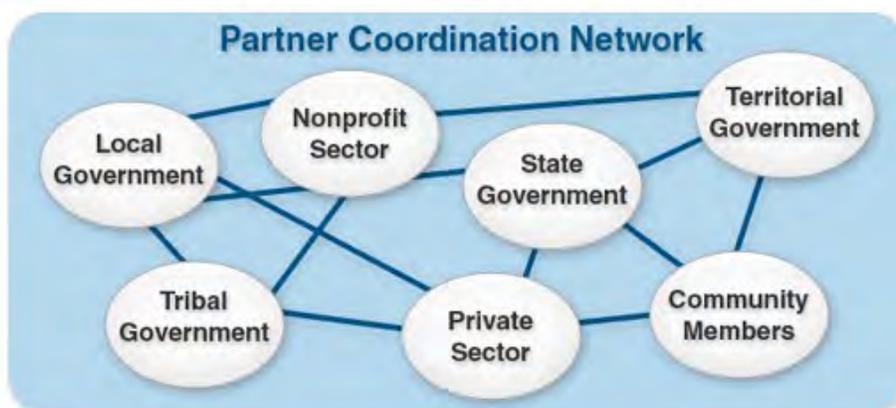


## City of Troy Emergency Operations Plan



# Emergency Management

## Whole Community Approach



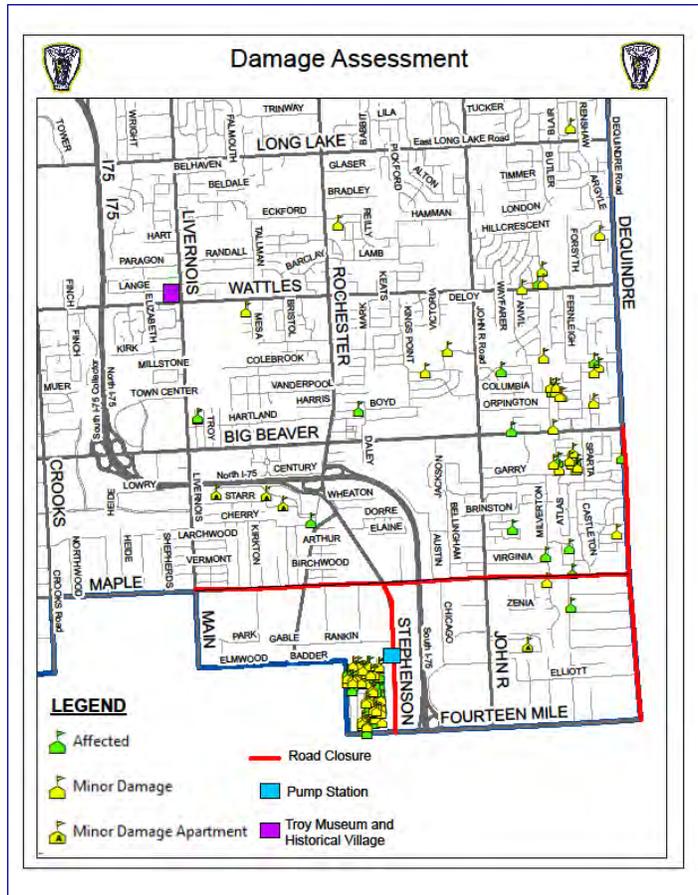
### Key Community Factors

GEOGRAPHY	PROPERTY	INFRASTRUCTURE	DEMOGRAPHICS	RESPONSE ORGANIZATIONS
<ul style="list-style-type: none"> <li>◆ Major geographic features</li> <li>◆ Typical weather patterns</li> </ul>	<ul style="list-style-type: none"> <li>◆ Numbers</li> <li>◆ Types</li> <li>◆ Ages</li> <li>◆ Building codes</li> <li>◆ Critical facilities</li> <li>◆ Potential secondary hazards</li> </ul>	<ul style="list-style-type: none"> <li>◆ Utilities construction, layout, access</li> <li>◆ Communication system layout, features, backups</li> <li>◆ Road systems</li> <li>◆ Air and water support</li> </ul>	<ul style="list-style-type: none"> <li>◆ Population, size, distribution, concentrations</li> <li>◆ Numbers of people in vulnerable zones</li> <li>◆ Special populations</li> <li>◆ Animal populations</li> </ul>	<ul style="list-style-type: none"> <li>◆ Locations</li> <li>◆ Points of contact</li> <li>◆ Facilities</li> <li>◆ Services</li> <li>◆ Resources</li> </ul>

### Threat and Hazard Identification and Risk Assessment

NATURAL THREATS	TECHNOLOGICAL THREATS	HUMAN-CAUSED THREATS
<ul style="list-style-type: none"> <li>◆ Avalanche</li> <li>◆ Drought</li> <li>◆ Earthquake</li> <li>◆ Epidemic</li> <li>◆ Flood</li> <li>◆ Hurricane</li> <li>◆ Landslide</li> <li>◆ <b>TORNADO</b></li> <li>◆ Tsunami</li> <li>◆ Volcanic eruption</li> <li>◆ Wildfire</li> <li>◆ <b>WINTER STORM</b></li> </ul>	<ul style="list-style-type: none"> <li>◆ Airplane crash</li> <li>◆ Dam failure</li> <li>◆ <b>HAZMAT RELEASE</b></li> <li>◆ Power failure</li> <li>◆ Radiological release</li> <li>◆ Train derailment</li> <li>◆ Urban conflagration</li> </ul>	<ul style="list-style-type: none"> <li>◆ Civil disturbance</li> <li>◆ School violence</li> <li>◆ <b>TERRORIST ACT</b></li> <li>◆ Sabotage</li> </ul>

# Emergency Management



# *Investigative/Administrative Services Division*

## ***Overview***

- ◆ Investigative/Administrative Services Division is commanded by Captain Keith Frye
- ◆ Consists of all investigative and many support elements of the Department
- ◆ Works closely with the City Attorney and the Oakland County Prosecutor's Office
- ◆ Works with numerous federal, state, county, and local law enforcement and public service agencies
- ◆ Staffed by two Lieutenants, three Sergeants, 15 Troy Officers, three Outside Agency Officers, ten Civilian Supervisors, 30 Non-Sworn Personnel, and two Part-Time Personnel



**Captain Keith Frye**

## ***Responsibilities***

- ◆ Investigate all crimes (adult and juvenile)
- ◆ Dispatch all calls for service (police and fire)
- ◆ Process and house all prisoners
- ◆ Organize and maintain all police records
- ◆ Inventory and catalog all property and evidence
- ◆ Implement and maintain computer, security, and video systems

## ***Elements***

- ◆ Criminal Investigations
- ◆ Special Investigations Unit
- ◆ Criminal Intelligence Unit
- ◆ Communications Section for Police & Fire
- ◆ Lock-Up Section
- ◆ Records Section
- ◆ Property Section
- ◆ Research & Technology Section

Investigative Services personnel are represented in many collaborative efforts:

- ◆ Major Case Assistance Team (MCAT)
- ◆ Drug Enforcement Administration (DEA)
- ◆ Homeland Security-Border Enforcement Security Task Force (BEST)
- ◆ Southeast Michigan Financial Crimes Task Force (SEMFACTF)
- ◆ United States Secret Service Electronic Crimes Task Force
- ◆ Oakland County Coordinating Council Against Domestic Violence (OCCADV)

# *Investigative Services Section*

## **Overview**

- ◆ Lieutenant Scott Salter oversees Criminal Investigations, Criminal Intelligence Unit, and Special Investigations Unit
- ◆ These units augment one another and assist in effective investigation, identification, surveillance, and apprehension of those committing criminal activity

## **Criminal Investigations**

- ◆ Consists of one sergeant, eight investigators, and a secretary
- ◆ Supervisors review reports for solvability factors; cases are then assigned to an investigator, closed, or referred
- ◆ In 2014, 1,662 cases were assigned with 636 or 38% resulting in some form of prosecution and another 588 resolved by other means; collectively, 74% assigned for investigation were cleared in some effective manner



**Lieutenant Scott Salter**

## **Significant Criminal Investigations Cases in 2014**

### ***Investigation Ongoing in Clark Gas Station Homicide***

- ◆ In February 2014, 63 year old Clark Gas Station clerk was found fatally shot in the head
- ◆ Intensive investigation continues utilizing the FBI Behavioral Unit, FBI Gang and Violent Crimes Task Force, Major Crimes Assistance Team, Michigan State Police, Oakland County Sheriff's Office, Narcotics Enforcement Team, Detroit Police Department, and United States Secret Service

### ***K-9 Track Leads Investigators to Arrest of Robbery Suspect***

- ◆ Armed robberies at Speedway Gas Station (Maple/Rochester) and Kelly's Market (Rochester/Square Lake)
- ◆ Troy K-9 tracked suspect to nearby residence; investigators secured search warrant; evidence recovered, arrests made, and confessions obtained; defendant pled guilty to Armed Robbery and was sentenced to 4-20 years

### ***Countywide Home Invasion Suspect Apprehended & Warrant Request Submitted***

- ◆ Break-ins of ten homes in Troy as well as in Beverly Hills, Bloomfield Hills, Royal Oak, and Rochester Hills
- ◆ DNA collected by our evidence technicians and confessions obtained by investigators

### ***Caregiver Abuses Trust by Embezzling Funds from Vulnerable Adult***

- ◆ Investigation revealed \$35,000 was embezzled by caregiver
- ◆ Warrants obtained for two counts of Embezzlement and two counts of Abuse Against a Vulnerable Adult

### ***Suspicious Missing Report Leads Investigators to Saving Woman's Life***

- ◆ Female reported missing under suspicious circumstances
- ◆ Investigators found her in snowy field disoriented and hypothermic after exposure to sub-zero temperatures

### ***Realtors Assist Investigators in Open House Larcenies***

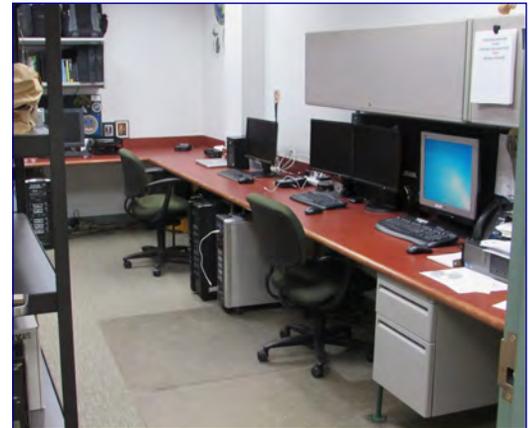
- ◆ Many larcenies committed during realtor open houses; homeowners' property and realtors' purses stolen
- ◆ Well-coordinated investigation conducted, resulting in the arrest and current prosecution of the defendants

[Click here to view letter of appreciation](#)

# Investigative Services Section

## *Criminal Intelligence Unit (CIU)*

- ◆ Acts as a clearing house for information that comes to the Department through a variety of means, including police reports, pawn transactions, intelligence reports generated by other investigators in the metro Detroit area, and the Department's dedicated tip line
- ◆ In 2014, CIU received 176 tips covering misdemeanor larceny to homicide
- ◆ Information is evaluated and disseminated to appropriate work group for follow up and investigation
- ◆ Hosts monthly meeting for investigators and civilian security liaisons for information sharing and crime trend identification; initiates civil forfeiture cases, primarily those related to felony narcotics and identity theft



### ***Significant Criminal Intelligence Unit Case in 2014***

On April 7, 2014, a locker larceny occurred at the LA Fitness on Maple Road and credit cards were then used at a camera store in Pontiac. A surveillance camera image of the suspect was obtained and distributed through the intelligence group network. West Bloomfield and Bloomfield Township investigators recognized the suspect as being the someone responsible for similar crimes in their cities. Working with those detectives, it was learned that the suspect was a Florida resident in possession of memberships under false names at four different nationwide fitness clubs. The suspect had been traveling the country for three years, breaking into lockers, stealing credit cards, and fraudulently purchasing jewelry and electronics, with an identified fraud loss of \$480,000. All of the cases were combined and prosecuted federally in the Northern District of California, and the suspect was sentenced to 58 to 64 months in prison.

## ***Michigan Department of Corrections***

- ◆ Partnered with MDOC to provide Parole Agent Laura Giovannangeli and Probation Agent Amanda Flint with satellite offices
- ◆ Information sharing has increased, partnerships have been enhanced, and arrests have been made
- ◆ Agents Giovannangeli and Flint assist investigators in identifying suspects, act as liaisons with other agents, and provide avenues for investigators to locate and interview suspects

# Investigative Services Section

## Special Investigations Unit (SIU)

- ◆ Multi-jurisdictional team staffed by Troy PD, Auburn Hills PD, Birmingham PD, and Bloomfield Township PD
- ◆ Provides covert, alternative approach to criminal investigation and apprehension
- ◆ Primary targets are professional criminals, habitual offenders, and those involved in narcotics trafficking
- ◆ Ability to capture individuals otherwise avoiding apprehension utilizing undercover officers, covert surveillance techniques, and specialized surveillance equipment, utilized to provide intelligence information on suspects of criminal involvement and/or locations believed to be the sites of criminal activity, and to enforce violations for narcotics trafficking as well as vice-related crimes



## Significant Special Investigations Unit Cases in 2014

- ◆ In 2014, SIU was involved in arrest of 70 suspects for a variety of crimes including homicides, home invasions, larcenies from automobiles, larcenies in buildings, felony warrants, narcotics, and retail frauds
- ◆ Not only worked with Troy, Auburn Hills, and Bloomfield Township Investigations Sections throughout the year, but with other agencies/task forces including MCAT, SONIC, FBI VCTF, HSI, and DEA
- ◆ Identified and dismantled five marijuana grow operations (four in Troy and one in Mt. Clemens)

SUSPECT	CRIME/CITY ARRESTED IN	COMPLAINT NO.
Weiner, Michael	Home Invasion Arrest (Ferndale)	Troy #14-7110
Johnson, Anthony	Home Invasion Arrest (Commerce Township)	Troy #14-7909
Miller, Devon (+4)	Attempt Murder-MCAT (Bloomfield Hills)	Troy #14-13165
Jarbo, Taymar (+3)	Wedding Home Invasions (Sterling Heights)	Troy #14-13797
Scott, Antoine	Funeral Home Invasion (Northville)	Troy #14-16001

### Troy Complaint No. 14-7110 - Ferndale

- ◆ Oakland County home invasion suspect was developed and SIU initiated surveillance in early 2014
- ◆ Suspect observed committing home invasion in Ferndale; arrested without incident, clearing multiple cases

### Troy Complaint No. 14-7909 - Commerce Township

- ◆ Suspect in spree of over 65 home invasions using eyewitnesses, police reports, and law enforcement databases
- ◆ Suspect was surveyed committing a home invasion in Commerce Township for which he was convicted

### Troy Complaint No. 14-13165 - MCAT (Major Case Assistance Team)

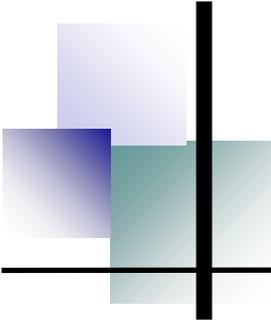
- ◆ Located and arrested four subjects wanted for attempted murder by Bloomfield Hills PD

### Troy Complaint No. 14-13797 - Sterling Heights

- ◆ Suspects targeted residences while the owners were attending weddings
- ◆ SIU observed suspects; they were charged and convicted on numerous cases

### Troy Complaint No. 14-16001 - Northville

- ◆ Suspect in a rash of home invasions occurring while family members were at funerals for their loved ones
- ◆ Surveillance conducted and arrest made, clearing over twenty cases in multiple counties



# *Investigative Services Section*

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## ***Task Forces***

- ◆ Troy PD has joined with various federal, state, and local law enforcement agencies in an effort to curtail criminal activity directly impacting the Troy business and residential community
- ◆ Task forces provide personnel, resources, and expertise to enhance law enforcement efforts for all contributing police departments
- ◆ Our task forces have proven to be remarkably successful in reducing criminal activity in and around the City of Troy

## ***Drug Enforcement Administration Task Force (DEA)***

- ◆ Troy Officer is assigned to the Drug Enforcement Administration Task Force (DEA) as part of our overall commitment to the enforcement of federal, state, and local narcotics laws
- ◆ We recognize the importance of well-coordinated efforts between federal, state, and local law enforcement because of the wide-ranging organizations that traffic in illegal narcotics
- ◆ Troy PD is committed to reducing the use of narcotics and the reduction of crime in the community through education and enforcement.
- ◆ Forfeiture funds seized through these enforcement efforts are used to offset Department expenses



## ***Homeland Security/Immigration and Customs Enforcement Border Enforcement Security Task Force (HSI/ICE/BEST)***

- ◆ The Immigration and Customs Enforcement-Border Enforcement Security Task Force (HSI/ICE-B.E.S.T.) is an international federal, state, and local task force that was created as a comprehensive approach to identifying, disrupting, and dismantling criminal organizations posing significant threats to border security
- ◆ Troy PD had identified international criminal organizations involved in narcotics trafficking and human smuggling that had established footholds in Troy and surrounding communities through the exploitation of weaknesses at the international borders
- ◆ Sharing of information and resources has resulted in the successful dismantling of these organizations

# Investigative Services Section

## ***Southeast Michigan Financial Crimes Task Force (SEMFCTF)***

- ◆ In 2013, Troy PD assigned an investigator to Southeast Michigan Financial Crimes Task Force (SEMFCTF)
- ◆ Staff from the United States Secret Service (USSS), Homeland Security Investigations, U. S. Postal Inspector, Internal Revenue Service, Novi PD, West Bloomfield PD, Royal Oak PD, Southfield PD, and Troy PD comprise this task force
- ◆ Objective is to connect individual financial crimes with larger cases involving organized criminal groups
- ◆ SEMFCTF investigates various types of organized financial crimes to include identity theft, access device fraud (credit card fraud), and check fraud
- ◆ Majority of cases is generated by individual victims filing reports, local arrests, and information provided by private partnerships such as bank investigators
- ◆ Networking and intelligence sharing increases investigators' ability to identify and apprehend criminal enterprises involved in financial crimes
- ◆ Equipment, training, and overtime costs are reimbursed by the USSS for participating in the task force
- ◆ Asset forfeiture is shared by local agencies
- ◆ Troy has a large shopping district which is exposed to organized fraud groups

## ***Examples of Troy Cases Investigated by SEMFCTF***

### ***Fraud Group Identified Out of New York City***

- ◆ Investigators identified a credit fraud ring based out of New York City
- ◆ Suspect would distract the shoppers while another suspect pickpocketed the victim
- ◆ Stolen credit cards would then be used to buy electronics and gift cards, which were shipped back to their base in New York City
- ◆ This identified criminal enterprise was hitting retail locations nationwide
- ◆ The case is currently being prosecuted federally with indictments pending.

### **SOUTH EAST MICHIGAN FINANCIAL CRIMES TASK FORCE**

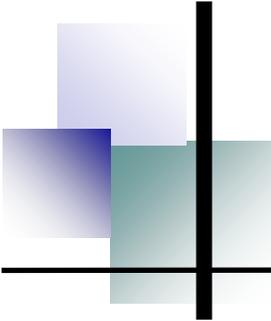


### ***Troy Resident Reported Credit Card Fraud at Somerset Collection***

- ◆ A Troy investigator assigned to SEMFCTF conducted an investigation of an unauthorized credit card purchase at Somerset Collection
- ◆ Investigation led to the execution of search warrants and property recovered, including personal information from over 500 future victims

### ***Morgue Assistant for Funeral Home Commits Fraud of Deceased Troy Resident***

- ◆ A widow discovered suspicious bank activity shortly after the passing of her husband
- ◆ Bank representative contacted the Troy investigator assigned to SEMFCTF.
- ◆ Further investigation revealed a funeral home morgue assistant had stolen the deceased's personal information from his body while the corpse was being prepared for burial
- ◆ Suspect fraudulently withdrew approximately \$10,000 from the deceased's checking account
- ◆ Suspect was prosecuted federally, pled guilty in Federal Court to Bank Fraud, and was sentenced to one year



# *Investigative Services Section*

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## ***Major Case Assistance Team (MCAT)***

- ◆ A regionalized partnership of experienced investigators from Auburn Hills PD, Birmingham PD, Bloomfield Hills DPS, Bloomfield Township PD, Clawson PD, Oakland County Sheriff's Office (Rochester Hills), and Troy PD
- ◆ Committed to resolving complex cases by providing member agencies involved in major criminal investigations with additional trained personnel and equipment
- ◆ Troy PD has two investigators that respond to MCAT callouts as needed



## ***Significant MCAT Cases in 2014***

### ***Troy - Clark Gas Station Homicide***

- ◆ As stated earlier, this is an ongoing investigation
- ◆ Over 125 tips have been received and investigated; investigators continue to actively pursue leads
- ◆ Interviews have been conducted on employees, family members, and friends

### ***Bloomfield Hills - Attempt Homicide/Home Invasion***

- ◆ Masked suspects targeted the resident, knocked on the door, and announced themselves as police officers
- ◆ Homeowner was suspicious, refused to open the door, and was struck with gunfire multiple times
- ◆ Intense investigation ensued and arrests were made within four days
- ◆ Defendants charged with multiple crimes including Attempted Murder, Armed Robbery, and related felonies
- ◆ Three of the four defendants have pled guilty with the fourth defendant still in the adjudication process

### ***Bloomfield Township - Homicide***

- ◆ Handyman killed the homeowner, caused additional trauma to the victim, and tried to burn the condominium
- ◆ A tireless investigation led to execution of search warrants and the arrest of the defendant within three days
- ◆ Defendant confessed and warrants were obtained for Open Murder, Arson, Larceny of Firearm, and Possession of a Firearm during the commission of a felony

### ***United States Secret Service - Electronic Crimes Task Force***

- ◆ Two Troy investigators have been trained as forensic computer crimes experts by the United States Secret Service at the National Computer Forensic Institute in Hoover, Alabama (USSS absorbed all training expenses; provided costly forensic computers, software, and equipment)
- ◆ Trained on multiple media devices (cellular phones, computers, iPads, tablets, memory devices)
- ◆ Investigators possess expertise to analyze and investigate crimes associated with child pornography, use of the internet by child sexual predators, and fraud-related crimes
- ◆ Conducted forensic analysis on 56 criminal cases in 2014



### ***Oakland County Coordinating Council Against Domestic Violence (OCCCADV)***

- ◆ Collaborative group comprised of judges, prosecutors, law enforcement, community groups, and other disciplines to address the problem of domestic violence in Oakland County
- ◆ Focus is community outreach, education, and training to assist in understanding the dynamics and seriousness of this crime
- ◆ Resources provided to victims of domestic violence



# *Investigative Services Section*

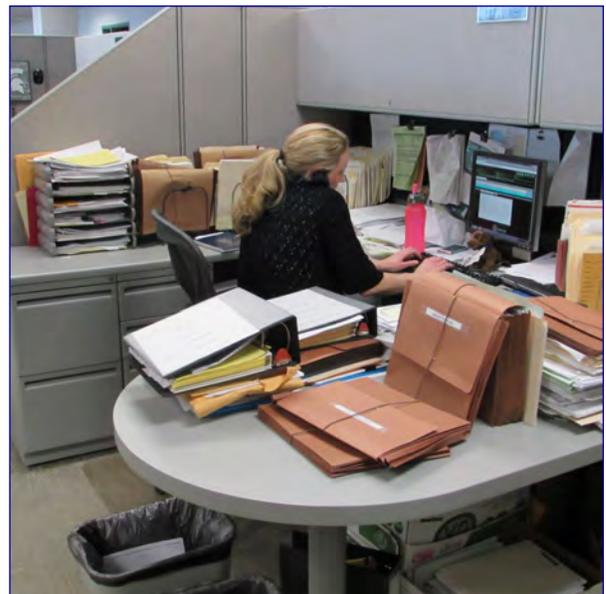
## *Juvenile Crimes*

- ◆ In 2014, Criminal Investigations personnel were assigned to investigate 168 cases involving juvenile victims or offenders
- ◆ 69 of those cases (or 41%) resulted in some form of prosecution
- ◆ 65 of those cases were resolved by other means
- ◆ Nine cases were diverted to alternative programs
- ◆ Collectively, 84.5% of all juvenile cases assigned for investigation were cleared in some effective manner
- ◆ 22 cases remain under investigation and 11 were inactivated due to lack of evidence or viable leads

## *Significant Juvenile Case in 2014*

### *Neighbor Sexually Assaults 10 Year Old During a House Party*

- ◆ A 53 year old sexually assaulted a 10 year old victim while she was lying in bed
- ◆ Investigation resulted in admission and criminal charges were authorized by Oakland County Prosecutors Office
- ◆ Defendant pled guilty to multiple counts of Criminal Sexual Conduct 2<sup>nd</sup> degree; sentenced to 5-15 years



# Administrative Services Section

## Overview

- ◆ Lieutenant Christopher Stout oversees the Administrative Services Section which includes Records, Communications, Lock-Up, Property, and Research and Technology
- ◆ He is also a member of the Budget Team as well as researching and submitting grant applications for the Department

## Grants in 2014

- ◆ Throughout 2014, the Troy Police Department applied for and was awarded a number of different grants that were provided at the state and federal level
- ◆ Received \$28,108 from the Traffic Improvement Association of Michigan through the Office of Highway Safety to enforce “DRIVE SOBER OR GET PULLED OVER” and “CLICK IT OR TICKET” campaigns



Lieutenant Christopher Stout



- ◆ Received \$3,300 from the United States Department of Justice, Office of Justice Programs to assist in purchasing of bulletproof vests
- ◆ Received \$29,646 from the Michigan Municipal Risk Management Authority to assist in the purchase of several important items for the Police Department including new Tasers, a LiveScan fingerprint machine for the Records Section, stop stick tire deflation devices, and a new police K-9



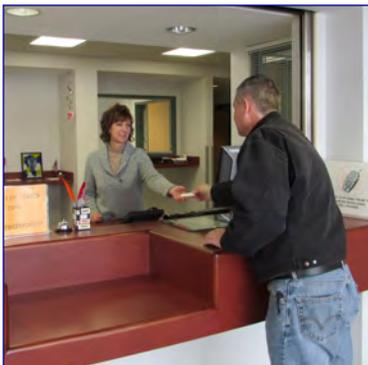
# Records Section

## Overview

- ◆ Staffed by one Records Supervisor and four Records Clerks
- ◆ Assists the public Monday through Friday at the public counter and on the telephone
- ◆ Responsible for maintaining electronic and paper records that are sent to the State of Michigan for statistical purposes.
- ◆ Daily duties include: registering firearms, issuing pistol purchase permits to Troy residents, processing Freedom of Information Act (FOIA) requests, LIVESCAN fingerprinting, and issuing dog licenses
- ◆ Provide certified reports, clearance letters, and copies of incident reports

## Statistics

YEAR	ELECTRONIC FINGERPRINTS	HARD COPY FINGERPRINTS	DOG LICENSES	FOIA REQUESTS	GUNS REGISTERED	COMPLAINT NUMBERS GENERATED
2013	639	392	581	521	2,188	41,049
2014	461	447	2,494	739	1,761	40,142



# Communications Section

## Overview

- ◆ Staffed 24 hours a day, 365 days a year
- ◆ Comprised of 20 Department employees (one Sergeant, eight Communications Supervisors, and 11 Police Service Aides)
- ◆ Communications Supervisors also responsible for supervising 12 Police Service Aides assigned to Lock-Up Section
- ◆ Communications and Lock Up Sections are broken down into two platoons, four squads each
- ◆ Responsible for receiving “911” and “Non-Emergency” calls for service for the Troy and Clawson Police & Fire, as well as requests for Emergency Medical Services
- ◆ Receive an average of 28 calls per hour between 11:00 a.m.-6:00 p.m.; approximately 444 calls in a 24 hour period
- ◆ Utilize the latest Computer Aided Dispatching “CAD” software program which is also equipped with an Automatic Vehicle Locator “AVL” to determine the location of the nearest police unit in relation to the call for service
- ◆ Purchased EFD (Emergency Fire Dispatch) protocol dispatching system to be implemented in 2015 which will positively impact the City of Troy ISO rating and NFPA Compliance Standards
- ◆ Monitor all external and internal Police CCTV security cameras along with other city facilities such as the New Transit Center, Recreation Center, Training Center, and DPW

[Click here to listen to a 911 call of a child reporting a health issue with his mother](#)

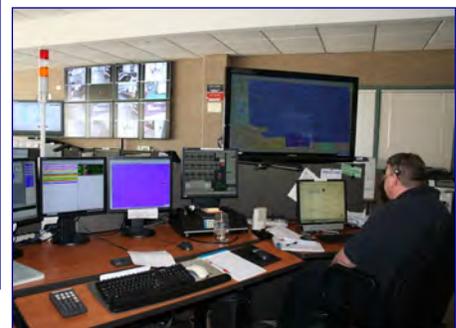
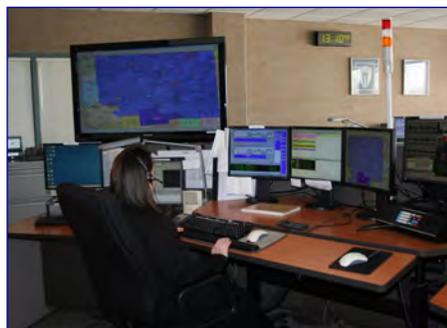
[Click here to listen to a 911 call regarding a downed aircraft](#)

## Call Statistics

YEAR	911 CALLS	NON-	OUTBOUND	TOTAL	AVERAGE
2013	41,019	84,357	44,386	169,762	19.3
2014	41,253	80,134	42,297	164,576	18.8

## Reported Incidents Created in CAD/Dispatched

YEAR	TROY	TROY	TOTAL	CLAWSON	CLAWSON	TOTAL
2013	41,019	3,275	44,324	5,261	109	5,370
2014	40,142	3,600	43,742	5,006	174	5,180



# Lock-Up Section

## Overview

- ◆ Lock-Up Section is staffed 365 days a year/24 hours a day, with a minimum staffing level of two employees
- ◆ Twelve Police Service Aides staff the Lock-Up facility and handle daily operations and tasks; they are directly supervised by Communications Supervisors
- ◆ Lock-Up Sergeant is responsible for administration of Lock-Up in addition to the Communications Section
- ◆ Mandatory holding facility for all arrests, from mundane shoplifters to armed robbers, drug addicts, assault suspects, and homicide suspects
- ◆ Process and hold prisoners for Troy PD and Clawson PD; on occasion will hold prisoners for Federal and State Agencies such as Michigan State Police, ICE, Border Patrol, DEA, and FBI
- ◆ Lock-Up facility is able to lodge approximately 30 prisoners at one time
- ◆ Authorized to hold or detain individuals for up to 72 hours before they *must* be arraigned, released on bond, or released pending issuance of a warrant



Lock-Up Statistics - Troy Arrests					
YEAR	ADULT MALES	ADULT FEMALES	JUVENILE MALES	JUVENILE FEMALES	TOTAL ARRESTS
2013	1,973	878	24	11	2,886
2014	1,881	865	21	52	2,773

Lock-Up Statistics - Clawson Arrests					
YEAR	ADULT MALES	ADULT FEMALES	JUVENILE MALES	JUVENILE FEMALES	TOTAL ARRESTS
2013	381	169	N/A	N/A	550
2014	308	123	N/A	N/A	431

# Property Section

## Overview

- ◆ Staffed by one full-time Police Service Aide
- ◆ Intake, storage, and release or disposal of property including
  - ◆ Evidence
  - ◆ Seized property
  - ◆ Lost/recovered items
  - ◆ Prisoner property
- ◆ Document the chain of custody of all property
- ◆ Catalog all incoming property
- ◆ Dispose of items from closed cases
- ◆ Destroy drugs from closed cases and medications from “Operation Medicine Drop”
- ◆ Issue and track all department-issued equipment



## 2014 Statistics

- ◆ Approximately 500 items received into the property room
- ◆ Approximately 36,600 items currently stored and inventoried on an annual basis
- ◆ Revenue deposited into City General Fund from items sold on PropertyRoom.com



# Research and Technology

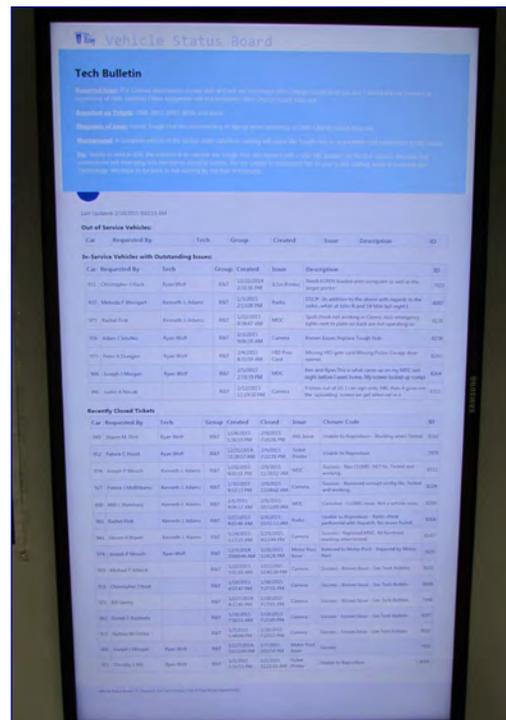
## Overview

- ◆ Section is led by Research and Technology Administrator Ryan Wolf
- ◆ Mission is to provide Public Safety Class IT Services with 24/7 on-call support, 15 minute on-site response for critical systems, and 99.9% uptime of mission critical and life safety systems
- ◆ Responsible for creating and maintaining user accounts and employee access to folders and other network resources based on the job assignment, the administration of the City of Troy security system which includes creating ID cards, assigning access rights, insuring cameras and card readers are operational, coordinating with the City IT Department for access to city resources, troubleshooting PC and application software, general help desk duties, and programming and administration of the portable and mobile radios
- ◆ Assists in the preparation of the Police Department Budget and Department project planning

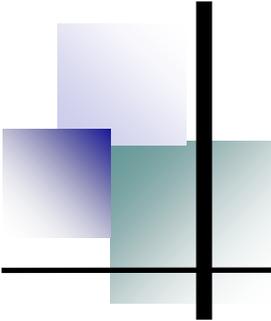


## Systems

- ◆ Computer Aided Dispatch (county based)
- ◆ Records Management (county based)
- ◆ Mugshot (county based)
- ◆ Booking Automated Digital Livescan Fingerprint (county based)
- ◆ OakWin Digital Radio System and Dispatch Radio Consoles (county based)
- ◆ Automated Pistol Registration System (APRS)
- ◆ Applicant Automated Digital Fingerprint Livescan
- ◆ City-wide Card Access System
- ◆ City-wide IP Camera System
- ◆ State CORE LEIN Application and county based Web LEIN
- ◆ Local PC Network
- ◆ NetMotion City-wide VPN
- ◆ Microsoft SQL Server
- ◆ In-Car Camera System
- ◆ Adore -Field Training Evaluation Software
- ◆ Help Desk System
- ◆ Custom built systems including Shift Reports, Vehicle Write-up and Status Board, and the Video Preservation Request System



Police Vehicle Status Board in Roll Call Room



# *Research and Technology*

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## ***Statistics***

- ◆ Total Help Desk Tickets: 2,322
- ◆ Video Requests: 1,071
- ◆ Vehicle Write-ups: 148
- ◆ General IT Tickets: 1,103
- ◆ Standard PCs: 120
- ◆ MDCs: 43
- ◆ Digital In-Car Camera Systems: 45
- ◆ Servers: 17
- ◆ Mobile Radios: 89
- ◆ Portable Radios: 157
- ◆ Cameras: 247
- ◆ Doors with Access Control: 142



## ***Large Projects***

- ◆ Installed a dedicated IP Surveillance Network throughout City Buildings
- ◆ Added 18 cameras and six doors to the Access Control System at the Troy Multi-Modal Transit Center
- ◆ Installed 25 cameras and added five doors to the Access Control System in City Hall
- ◆ Added 19 Cameras in the Police Property room
- ◆ Migrated 16 cameras at the Police and Fire Training Center to the City-Wide IP System
- ◆ Assisted in preparation of the 2014/15 Fiscal Year Budget



# Operations Division

## Overview

- ◆ Operations Division is commanded by Captain Robert Redmond
- ◆ Functional 24 hours a day, 7 days a week, and 365 days a year
- ◆ Number one goal is to ensure public safety by using a data driven approach to crime trends, aggressively enforcing impaired driving violations, and training officers to perform specialized assignments
- ◆ Primary function is responding to calls for service, detecting and preventing crime, and conducting initial incident and crime scene investigations
- ◆ Tasked with enforcing state and federal laws, city ordinances, and traffic laws
- ◆ Most visible part of the Police Department and typically have the most contact with the general public
- ◆ Enjoy a working relationship with the residents and businesses to facilitate problem solving and increase the quality of life in the City of Troy



**Captain Robert Redmond**

## Responsibilities

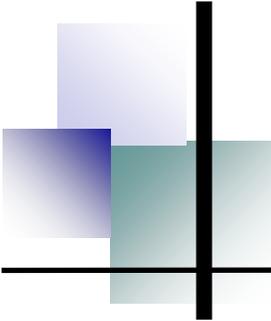
- ◆ Perform motorized and foot patrols by uniformed and plain clothes officers; we strive to deter, detect, and suppress crime trends by using overt and covert patrols as well as saturation patrols for problem areas
- ◆ Respond to a broad range of emergency situations which include in-progress crimes, traffic crashes, medical emergencies, and other public safety concerns
- ◆ Train for and be prepared to respond to tactical situations such as active shooter, barricaded gunman, and acts of terrorism
- ◆ Conduct traffic enforcement, investigate traffic crashes and fatalities, and respond to and remedy neighborhood specific traffic complaints
- ◆ Provide education to citizens, schools, and businesses in a crime prevention effort, and educate the City's youth on the dangers of drug and alcohol use and the importance of making wise life choices

## Elements

- ◆ Three Patrol Shifts (days, afternoon, midnights)
- ◆ Patrol Secretary; payroll data entry
- ◆ Community Services Section
- ◆ Directed Patrol Unit
- ◆ Front Desk Attendants

The following units are integrated into the patrol shifts

- ◆ Evidence Technician Unit
- ◆ K-9 Unit
- ◆ Police Honor Guard
- ◆ Field Training Officers
- ◆ Traffic Safety Specialists/Motor Carrier Officers
- ◆ South Oakland County Crash Investigation Team



# Operations Division

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## *Day Shift*

- ◆ Commanded by Lieutenant Frank Nastasi and staffed with three sergeants, 15 officers, and one Police Service Aide; additional duties of officers include K-9, Evidence Technician, Honor Guard, Tactical Support Team, Field Training, Traffic Safety Specialist, and Oakland Hazardous Materials Response Team
- ◆ On duty from 7:00 a.m. until 5:00 p.m. when the City's population, traffic volume, and the number of police-related calls for service are consistently at or near their peak
- ◆ Shift goal is to increase public safety by reducing the number of crimes and crash incidents
- ◆ Shift objective is to use available data and resources to direct shift action in achieving goals
- ◆ Committed to working in partnership with the business community, Troy's school districts, and homeowner's associations; also working with local clubs, groups and affiliations to deter and reduce crime, reduce traffic congestion, and increase the quality of life for those who live, work, and play in Troy



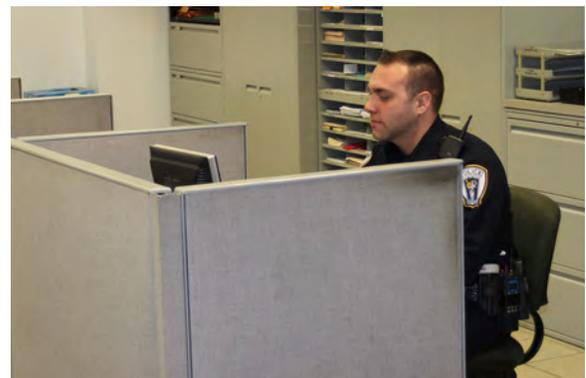
**Lieutenant Frank Nastasi**

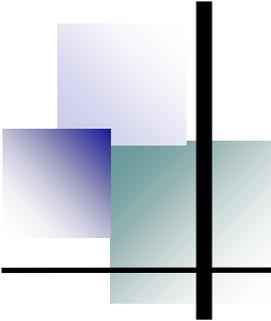
## *Philosophy*

- ◆ Utilize crime-tracking and crime-mapping technologies to identify current crime trends and problem areas that affect the community
- ◆ Incorporate use of saturation patrols and covert patrols to aggressively address crime and crash issues
- ◆ Identify high crash areas and utilize aggressive traffic enforcement to reduce these numbers
- ◆ Active community patrol during unassigned time to detect suspicious persons, suspicious vehicles, conduct field investigations, and make traffic stops and arrests
- ◆ Utilize a community policing/problem solving approach to emphasize quality service while responding to the concerns of citizens and businesses

## *2014 Statistics*

- ◆ Initiated and/or responded to over 27%, or 10,843 of the 40,554 total calls for service 2014
- ◆ Many of these calls for service involved lengthy and complicated investigations and include:
  - ◆ crimes in progress and reports
  - ◆ traffic offenses and crashes
  - ◆ ordinance violations
  - ◆ intrusion and hold-up alarms
  - ◆ alcohol and drug related offenses
  - ◆ medical emergencies
- ◆ Effected 19 of the 479 operating while impaired arrests (4%)
- ◆ Handled 419 of the 4,074 traffic crash incidents (10.3%)



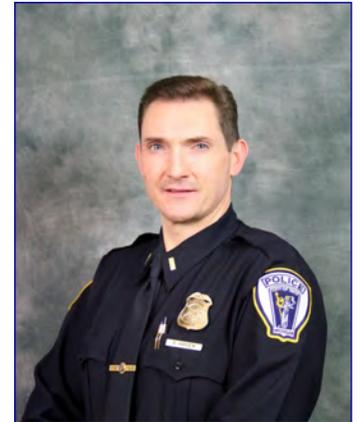


# Operations Division

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## *Afternoon Shift*

- ◆ Commanded by Lieutenant Russel Harden and staffed with two sergeants, 13 officers, and one Police Service Aide; additional duties of officers include K-9, Evidence Technician, Honor Guard, Tactical Support Team, Field Training, and Traffic Safety Specialist
- ◆ On duty from 2:00 p.m. until 12:00 a.m.; organized to cover high volume of calls for service that occur between these times
- ◆ Studies indicate city's population swells to over 170,000, increasing the amount of vehicular traffic
- ◆ Overall shift goal is to increase public safety by reducing the number of crime and crash incidents
- ◆ Objective is to use available data and resources to direct shift actions in achieving goals
- ◆ Committed to providing quality service to members of the community; officers performing their duties in a thorough manner, and going the extra step in pursuit of achieving the goal



**Lieutenant Russel Harden**

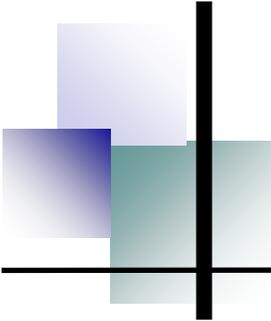
## *Philosophy*

- ◆ Identify crime trends and problem areas affecting the community as well as the surrounding area, and develop strategies to mitigate these concerns
- ◆ Incorporate the use of saturation patrols and covert patrols to aggressively address crime and crash issues
- ◆ Identify high crash intersections/areas and use aggressive traffic enforcement and OWI arrests in an effort to reduce these numbers
- ◆ Active patrol during unassigned time to detect suspicious persons, suspicious vehicles, conduct field investigations, and make traffic stops and arrests
- ◆ Utilize a community policing/problem solving approach to emphasize quality service while responding to the concerns of citizens and businesses

## *2014 Statistics*

- ◆ Initiated and/or responded to over 26%, or 10,689 of the 40,554 total calls for service 2014
- ◆ Many of these calls for service involved lengthy and complicated investigations and include:
  - ◆ crimes in progress and reports
  - ◆ traffic offenses and crashes
  - ◆ ordinance violations
  - ◆ alarms
  - ◆ alcohol and drug related offenses
  - ◆ medical emergencies
- ◆ Effected 198 of the 479 operating while impaired arrests (41%)
- ◆ Handled 622 of the 4,074 traffic crash incidents (15.3%)





# *Operations Division*

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## *Midnight Shift*

- ◆ Commanded by Lieutenant Russel Harden and staffed with three sergeants and 13 officers; additional duties of officers include K-9, Evidence Technician, Honor Guard, Tactical Support Team, and Field Training
- ◆ On duty from 9:30 p.m. until 7:30 a.m.
- ◆ Majority of industrial and commercial business are closed during this shift and the population wanes to the residential numbers of just under 83,000
- ◆ Alcohol and domestic-related calls for service tend to be higher during this shift
- ◆ As the traffic and calls to dispatch diminish, officers spend unassigned patrol time looking for suspicious activities, impaired drivers, and checking buildings and automobiles
- ◆ Overall shift goal is to increase public safety, protect life and property, and reduce crime
- ◆ Shift objective is to subscribe to a proactive and preventative brand of community policing while responding to the threats created by criminals and impaired drivers
- ◆ Committed to the protection of life and property utilizing proactive measures throughout the night-time hours to ensure our homes, residents, and businesses are safe and secure

## *Philosophy*

- ◆ Incorporate vigorous saturation patrols in known crime hot-spots to deter crime
- ◆ Aggressively enforce OWI laws to protect lives and property
- ◆ Active patrol during unassigned time to detect suspicious persons and vehicles that coincide with criminal behavior
- ◆ Aggressive patrol of city parks, neighborhoods, hotels, and business areas to prevent and detect crimes such as underage drinking, car thefts, larcenies, burglaries, and drug-related activities
- ◆ Search for and report potential crime hazards such as open garage doors and unsecured items visible in vehicles



## *2014 Statistics*

- ◆ Initiated and/or responded to close to 19%, or 7,602 of the 40,554 total calls for service 2014
- ◆ Effected 184 of the 479 operating while impaired arrests (38%)
- ◆ Handled 275 of the 4,074 traffic crash incidents (7%)

# Evidence Technicians

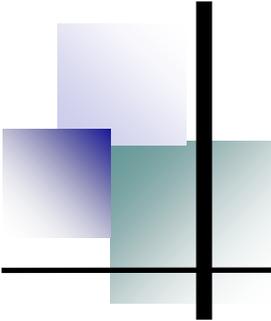
## Overview

- ◆ Responsible for the identification, collection, documentation, processing, preservation, and presentation of physical evidence found at crime scenes
- ◆ Utilize their training, skills, and experience to identify and collect a wide variety of evidence to include fingerprints, shoeprints, tire treads, DNA samples, trace evidence, and tool mark impressions
- ◆ Photograph all crimes scenes and evidence



## 2014 Statistics

- ◆ Total incidents processed: 376
- ◆ Assault: 64
- ◆ Home Invasion: 37
- ◆ Breaking & Entering: 23
- ◆ Robbery: 9
- ◆ Suicide: 5
- ◆ Homicide: 1



# *Operations Division*

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## ***K-9 Unit***

- ◆ Comprised of three highly trained, nationally certified teams, each consisting of one Officer and one K-9
- ◆ Troy PD utilizes German Shepherds imported from Europe, bred specifically for police duties
- ◆ Each K-9 obtains national certifications in narcotics and tracking early in their careers
- ◆ Each team has a specially equipped patrol vehicle and is assigned to patrol duties along with specialized K-9 duties

## ***2014 Statistics***

- ◆ Responded to 188 requests for assistance with narcotics detection, building searches, and criminal tracking
- ◆ Resulted in numerous arrests that would not have been possible without the unique abilities of the K-9 teams
- ◆ Completed over 1,000 cumulative hours of training
- ◆ Provided many demonstrations for community groups and schools

## ***Team Members***

- ◆ Officer Steve Brazel and K-9 Tiko
- ◆ Officer Adam Sinutko and K-9 Kilo
- ◆ Officer Mindy Weingart and K-9 Eli
- ◆ Officer Russ Barrows completed nearly 20 years of service and K-9 Bolo completed nine years of service and retired from the unit in 2014



# Operations Division

## *Police Honor Guard*

- ◆ The Troy Police Department's Honor Guard was formed to perform official remembrance to law enforcement professionals who have passed in the line of duty
- ◆ The Honor Guard is also utilized for certain events that require dignified display and presentation of our nation's flag
- ◆ Consists of two sergeants and nine police officers (including one bugler)
- ◆ Highly trained in the aspects of drill and ceremony, flag presentations, and funeral details
- ◆ Equipped with dress uniforms to give a highly polished appearance for representing Troy PD in an utmost professional manner
- ◆ Trains six times a year to maintain their military bearing and skills in drill and ceremony
- ◆ Members founded a 501c3 charity to give financial support to the families of Law Enforcement Professionals in the state of Michigan who have passed in the line of duty



## *2014 Statistics*

- ◆ Troy PD Honor Guard performed the following duties
  - ◆ Macomb Police Academy graduation flag detail (spring session)
  - ◆ National Police Memorial ceremony flag raising and 21 gun salute
  - ◆ Troy/Birmingham Transit Center grand opening flag raising ceremony
  - ◆ Macomb Police Academy graduation flag detail (fall session)
  - ◆ Veterans Day memorial ceremony flag detail
  - ◆ Troy Police Chaplain Paul Stover funeral detail
  - ◆ Ingham County Deputy Grant Whitaker funeral detail



# Operations Division

## *Field Training Officer Program*

- ◆ Lieutenant Frank Nastasi oversees our Field Training Officer program
- ◆ Two Sergeants manage the day-to-day operations
- ◆ 15 Police Officers are responsible for training and evaluation
- ◆ At a minimum, each Field Training Officer has received expert training in the San Jose Model of Field Training and Evaluation
- ◆ Some have received advanced training, concentrating on motivational techniques and problem solving

## *Overview*

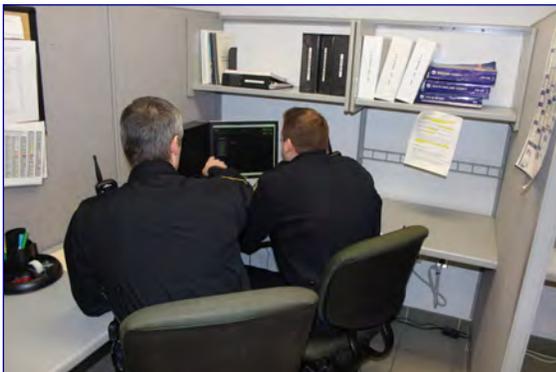
- ◆ Program was reevaluated in 2012 with anticipation of multiple new hires
- ◆ San Jose Police Department “Model of Field Training and Evaluation” was adopted
- ◆ This program is recognized by the International Association of Chiefs of Police as the most valid, consistent, reliable, and standardized field training program

## *Elements*

- ◆ Consists of 14 weeks of intense training for each new officer
- ◆ Three four-week “Steps” with three different Field Training Officers, each step being more challenging than the previous
- ◆ Workload and responsibility increase and knowledge is gained
- ◆ Final stage is two-week “Shadow Phase” where the teaching and training stops and the officer is required to perform and function as a solo Police Officer
- ◆ The Field Training Officer’s role in the Shadow Phase is to evaluate the new officer’s ability to act and react on his/her own
- ◆ Once released to solo patrol, the new officer is employed on a probationary status for the remainder of the first year of employment where performance is constantly evaluated and documented by the patrol shift sergeant

## *Statistics*

- ◆ Since March 2013, the FTO Unit has trained 15 new officers, nine of which began and completed their training during 2014
- ◆ Currently there are four officers in the program
- ◆ Four additional officers are attending the Macomb Police Academy; upon graduation in May 2015, they will enter the Field Training program



# Operations Division

## ***Community Services Section Responsibilities***

- ◆ Community Problem Solving
- ◆ Crime Prevention and Education
- ◆ Special Community Events Planning and Staffing
- ◆ Schools and School Resource Officer (SRO)
- ◆ Media Crime Sheets & Citizen's Crime Alerts
- ◆ Residential & Business Alarm Management
- ◆ Media Interviews & Conferences
- ◆ Liaison with Retail Community
- ◆ Somerset Collection Full-Time Retail Liaison
- ◆ Department Web Page
- ◆ Social Media
- ◆ Election Detail Planning and Patrols
- ◆ Summer Children's Programs
- ◆ Chaplain Program
- ◆ Citizens on Patrol Program
- ◆ Adult School Crossing Guards

## ***Public Information Officer***

- ◆ Operations Division Captain and Community Services Section Sergeant
- ◆ Interact with media and public on a regular basis
- ◆ Distribute Media Crime Sheet three times weekly to summarize crimes and other police-related incidents occurring in Troy, including arrest summaries, case updates, and special events
- ◆ Issue Press Releases in connection with significant events, incidents, or other information which has a potential to generate media interest or may have an impact on the community

## ***School Resource Officer***

- ◆ Routinely patrols and provides police presence at 23 schools
- ◆ Assists daycare/private schools with specific needs
- ◆ Guest speaker
- ◆ Assists with counseling
- ◆ Acts as liaison between schools and law enforcement
- ◆ Observes and evaluates lockdown drills

## ***Somerset Collection Retail Liaison***

- ◆ Uses a proactive problem solving approach
- ◆ Provides foot patrol and creates a safe shopping atmosphere
- ◆ Utilized as back-up for retail fraud/embezzlement arrests and other incidents
- ◆ Organizes training specific to a merchant's needs



## ***2014 Statistics***

- ◆ Conducted 325 programs
- ◆ Programs attended by 27,204 individuals
- ◆ 5,725 registered security alarms
- ◆ \$234,050 generated from alarm program
- ◆ 3,205 residents & businesses reached via e-mail crime alert



# Operations Division

## *Community Services Section Annual Events Summary*

- ◆ March of Dimes Walk America
- ◆ Troy Community Coalition Summer Camp
- ◆ Police Department Open House
- ◆ Recreation Department Safety Town
- ◆ Retail Seminars
- ◆ Black Friday Details
- ◆ VFW Christmas Food & Gift Drive
- ◆ Shop With a Cop
- ◆ Prescription Drug Take Back

## *Education & Prevention Programs*

- ◆ “Safety with Strangers” (presented to preschoolers)
- ◆ “Choose Wisely” (presented to 4th graders)
- ◆ “Got Caught” (presented to 5th graders)
- ◆ Safety Bowl for Student Crossing Guards
- ◆ Senior Citizens Scams
- ◆ Personal Safety
- ◆ Retail Liaison Programs
- ◆ Prom and Graduation Safety
- ◆ Drug, Alcohol, and Tobacco Abuse Awareness
- ◆ Police Station Tours
- ◆ Identi-Child Fingerprinting
- ◆ Residential & Business Security Surveys
- ◆ Residential & Business Alarm Awareness
- ◆ VFW Camp Trotter
- ◆ Active Shooter Response
- ◆ Workplace Violence
- ◆ Domestic Violence
- ◆ Identity Theft
- ◆ Internet Safety for Students & Adults
- ◆ Bullying & Cyberbullying

## *Troy Community Coalition Partnership*

- ◆ Elementary and Middle School Prevention Programs
- ◆ “Parents Who Host Lose the Most”
- ◆ Sticker Shock Sales to Minors



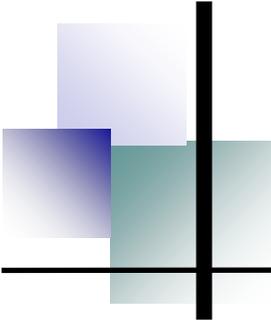
**VFW Christmas Food & Gift Drive**



**Shop With a Cop**



**Safety Bowl for Student Crossing Guards**



# *Chaplain Program*

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## ***Overview***

- ◆ The Police Chaplain Program is consistent with the Department's philosophy of providing an excellent work environment for its employees and comprehensive service to the community
- ◆ Vital component of the Department's response to employee stress
- ◆ Serve as an important resource to officers, civilian employees, and their families

## ***Duties***

- ◆ Provide confidential counseling services to Department personnel and their families
- ◆ Offer comfort and ministerial services to families of deceased members of the Department; conduct and/or participate in religious services for a deceased member when requested by the family
- ◆ Visit sick or injured police personnel
- ◆ Attend Department graduations, promotion activities, award ceremonies, dinners, social events, etc., upon request
- ◆ Provide invocations and benedictions at approved Department events
- ◆ Ride along with on-duty police personnel
- ◆ Attend approved Department training, as well as other training approved by the Chief of Police or his designee
- ◆ Provide liaison with other religious leaders in the community
- ◆ Meet with other Police Chaplains in the area and act as a liaison with those departments represented
- ◆ When requested, respond to serious crashes, major incidents, and other crisis situations, including death notifications

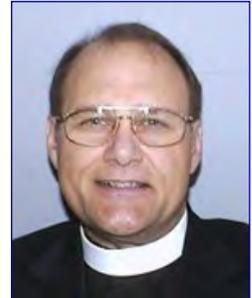
## ***Members***

- ◆ Joseph Casiglia; Troy PD Chaplain since 2000
  - ◆ Executive Pastor of Faith Lutheran Church, Troy
  - ◆ Attended Walsh College, William Tyndale College, and Concordia Seminary
- ◆ Stephen Norman; Troy PD Chaplain since 02/13/15
  - ◆ Pastor at Kensington Church, Troy
  - ◆ Attended Taylor University and Fuller Theological Seminary
- ◆ Arnie Sleutelberg; Troy PD Chaplain since 2000
  - ◆ Rabbi at Congregation Shir Tikvah, Troy
  - ◆ Attended Albion College and Hebrew Union College
- ◆ Jeff Totten; Troy PD Chaplain since 2000
  - ◆ Teaching staff member at Woodside Bible Church; Baseball Chapel Leader for Detroit Tigers Baseball Club
  - ◆ Attended Bob Jones University and Detroit Baptist Theological Seminary

# Chaplain Program

## *In Memory*

- ◆ Chaplain Paul Stover passed away on October 9, 2014. He had been both a Chaplain and a dear friend to many at Troy PD. He will be missed by all.
- ◆ Chief Mayer spoke at Chaplain Stover's funeral. In recognition of his service to the men and women of Troy PD, those words are reprinted here.



I first met Paul during the Chaplain background process in 2000. He was one of our first chaplains and was certainly the most involved. Paul received a Community Service Award in 2006 for his work at our Youth Hockey Clinic where we combined fun with drug and safety education. He received the Chief's Award for Outstanding Accomplishment in 2011 for his dedication to our chaplain program.

But what was not in Chaplain Stover's file was mention of the countless people that he influenced during his time with Troy PD. Paul had a calming effect that he carried as he would walk about when he would visit work stations, roll calls, and trainings. He would appear in my office door and ask if I was OK. He knew to be around during the hectic times just to be a sounding board.

I remember replying once, when he asked how I was "Just pray for me". He replied "I do". He prayed for all of us. He knew when an officer needed a listening ear and would offer it. Several times over the years, I came across Chaplain Stover meeting an officer for lunch or coffee.

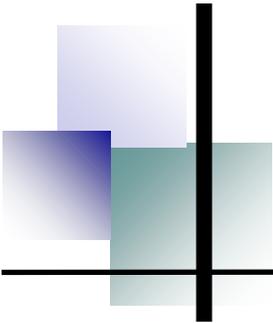
Paul attended countless calls to assist us with death notifications or to be with families that suffered tragedy. One such family wrote in July of 2006 to express their thanks for Paul's respect, sensitivity, and compassion during their grieving over the sudden death of a loved one. I have spoken with several officers and communications staff that remember Chaplain Stover answering the call to come in without complaint.

Paul never complained – he would discuss his trials but would not complain. He reached all of us with his words of encouragement in the "Chaplain's Corner".

In preparing for today, I reviewed some of Paul's writings and I would like to conclude with his words from May 27, 2014.

*So I would say to you that even though we do not understand many times what people do or why they do things or how creation works, at least we can take comfort that the Lord looks down and watches over us.... He even "walks through the valley of death with us." So friends, when we look at creation what do we see and what is it saying to our hearts? My prayer is, "fear not, for I am with you."*

*May God's holy peace and abiding presence be with us this day. May God's peace be yours.*



# Operations Division

### Directed Patrol Unit (DPU)

- ◆ Staffed by one sergeant and five officers; may work in plain clothes or in uniform depending on nature of the detail
- ◆ Purpose is to provide a concentrated force of officers to respond to the specific problems occurring within Troy, particularly when those problems exhibit a discernible trend or pattern
- ◆ Officers work a revolving schedule depending on these crime patterns
- ◆ Proactive unit striving to address quality of life issues and concerned with public safety

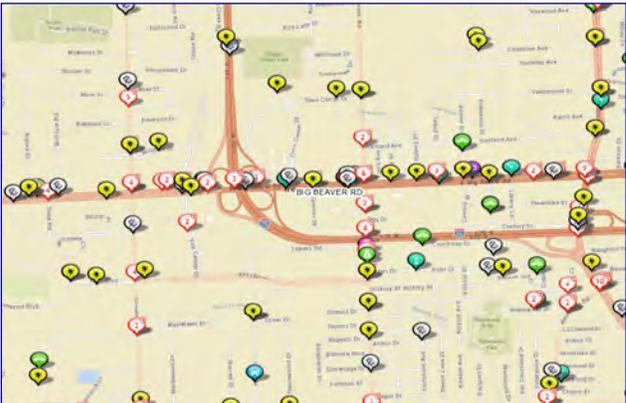
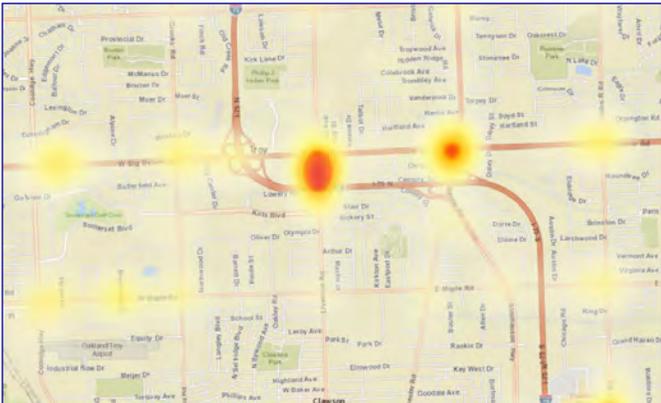
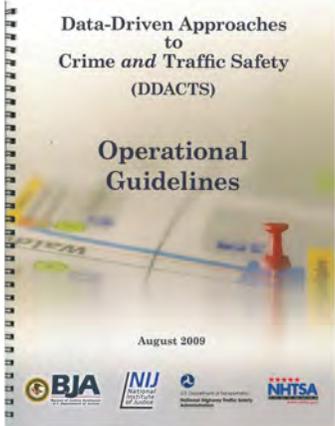
### Functions

- ◆ Alcohol sale compliance
- ◆ Tobacco sale compliance
- ◆ Community event details
- ◆ Oakland County Probation home visits
- ◆ Narcotics investigations
- ◆ Targeted complaints of illegal activity

YEAR	CALLS FOR SERVICE HANDLED	FOUND ON PATROL INCIDENTS	CITATIONS/WARNINGS ISSUED	ARRESTS MADE
2013	875	360	392	111
2014	865	552	533	109

### Data Driven Approach to Crime and Traffic Safety (DDACTS)

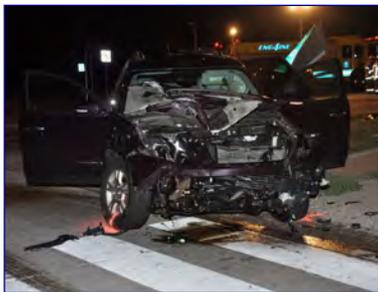
- ◆ Integrates location and time-based geo-mapping with spatial analysis to identify areas that have high incidences of crime and crashes
- ◆ Employs targeted enforcement strategies that establish effective and efficient methods for deploying our assets
- ◆ Utilizes highly visible traffic enforcement and saturation patrols in high crime and crash locations to deter and detect crime and to reduce crashes and other traffic violations
- ◆ Collects and interprets traffic crash information
- ◆ Goal is to increase public safety by reducing the incidence of crime, crashes, and traffic violations



# Operations Division

## Traffic Safety Specialists

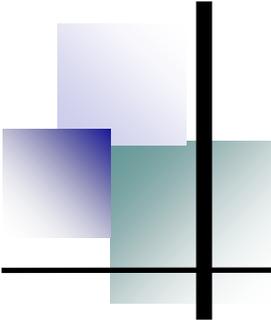
- ◆ Troy PD has six officers that are recognized as traffic safety specialists, three each assigned to our road patrol day and afternoon shifts
- ◆ These officers not only perform all the duties of patrol officers, but also those required of traffic safety specialists
  - ◆ Forensic mapping
  - ◆ Advanced crash reconstruction
  - ◆ Occupant kinematics
  - ◆ Crime scene photography
  - ◆ Motor carrier enforcement
  - ◆ Drug recognition
- ◆ Members of the South Oakland County Crash Investigation Team (SOCCIT)
- ◆ Certified instructors:
  - ◆ Standardized field sobriety tests
  - ◆ Firearms qualification
  - ◆ Radar and laser operation
  - ◆ Traffic safety classes for 52-4 District Court
  - ◆ Field Training Officers



## Statistics

- ◆ Comprise only 6% of Troy's police officers
- ◆ Investigated 28% of all traffic crashes
- ◆ Handled 10% of all calls for service
- ◆ Issued 29% of all citations
- ◆ Effectuated 6.1% of all OWI arrests





# *Operations Division*

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## ***Motor Carrier Officers***

- ◆ Troy spends over \$8,000,000 each year to repair and maintain our roads
- ◆ Studies show that 99% of that damage is caused by commercial motor vehicles, with overweight commercial motor vehicles being the major contributor
- ◆ Significant percentages of commercial motor vehicles are not maintained as required by law or driven by properly trained and licensed operators
- ◆ Troy PD has two highly trained, skilled, and motivated motor carrier officers (37 officers statewide)
- ◆ In 2014, 253 commercial motor vehicle citations were issued
- ◆ Majority of violations were for trucks being overweight, having unstable loads, possessing defective vehicle equipment, or being driven by inadequately trained and licensed operators
- ◆ Most violations were issued during the reduced-load frost law season when much of the road damage occurs



# Operations Division

## *South Oakland County Crash Investigation Team (SOCCIT)*

- ◆ Utilizes the principles of effective traffic incident management to thoroughly investigate critical injury and fatal traffic crashes
- ◆ Interdepartmental sharing of resources from Bloomfield Township PD, Auburn Hills PD, and Troy PD
- ◆ Goals and objectives:
  - ◆ Reduce overtime and maximize the use of on-duty personnel
  - ◆ Minimize the time roads are closed following a serious crash



## *Statistics*

- ◆ SOCCIT was activated 15 times in 2014; six of those incidents occurred in Troy
- ◆ Since its inception in November 2010, SOCCIT has handled 57 critical injury and/or fatal crash investigations

## *2014 Troy Incident Summary*

- ◆ Livernois/Long Lake: Vehicle crossed the center line and struck a City of Troy snow plow; responsible driver was seriously injured
- ◆ Wattles/Anvil: Due to a medical issue, elderly driver left the roadway and struck a tree; driver and wife seriously injured
- ◆ Livernois/Troy Street: Vehicle traveling at high rate of speed failed to stop for red traffic signal; responsible driver was struck by another vehicle traveling through green traffic signal; at-fault driver died from his injuries
- ◆ Big Beaver/Dequindre: Vehicle traveling at a high rate of speed failed to stop for a red traffic signal; responsible driver was struck by another vehicle traveling through a green traffic signal.; responsible driver died from his injuries
- ◆ Timbercrest: Elderly pedestrian was struck by a vehicle backing out of a driveway; pedestrian later died as a result of the injuries; investigation is on going
- ◆ Maplelawn/Crooks: A pedestrian was struck in the crosswalk by a bus; pedestrian died at the scene; bus driver was arraigned on one charge of "Moving Violation Causing Death"



# Operations Division

## *Police Lobby and Desk*

- ◆ Police lobby is open 24 hours a day
- ◆ Desk is staffed by a civilian desk attendant as follows:
  - ◆ Monday through Friday 7:00 a.m. to 10:00 p.m.
  - ◆ Saturday, Sunday, selected holidays 8:00 a.m. to 4:00 p.m.
- ◆ During unstaffed hours, a telephone is available for citizens to call our Communications Section and a patrol unit will be dispatched



## *Civilian Desk Attendants*

- ◆ Part-time employees who are retired Troy Police personnel; cannot work more than 1,000 hours a year, do not have arrest powers, and are not required to do the duties of a sworn Police Officer
- ◆ Required to have a working knowledge of Department general orders, policies and procedures, local ordinances, and state and federal laws
- ◆ Must have the ability to utilize the Law Enforcement Information Network system as well as other databases
- ◆ Supervised by the on-duty shift commander and report to a sergeant charged with the administration of the desk attendant program
- ◆ Have considerable contact with the public and are often the face of Troy PD
- ◆ Duties include:
  - ◆ Greeting visitors and directing them to appropriate Police Department or City offices
  - ◆ Responding to requests and providing law enforcement information
  - ◆ Preparing incident and administrative reports
  - ◆ Preparing crash reports
  - ◆ Administering court directed preliminary breath tests
- ◆ Proven to be a valuable force multiplier and a complimentary asset to the functions of police operations
- ◆ Contributes to our overall mission and goals by providing responsive police service to the community

## *2014 Desk Attendant Statistics*

- ◆ Handled 2,141 of the 40,554 total calls for service (over 5%)
- ◆ Wrote 922 of the 33,386 total police reports (over 2.7%)
- ◆ Wrote 998 of the 4,074 total crash reports (over 24%)



# Oakland County Hazardous Materials Response Team



## Overview

- ◆ OCHMRT was formed in January 2009 by merging the North Oakland County Hazmat Team, the West Oakland County Hazmat Team, and the Troy Special Response Unit
- ◆ Funded through the Oakland County Fire Mutual Aid Association
- ◆ Established to eliminate duplication of equipment and training, and to save local and regional funds
- ◆ Responsible for hazmat incidents involving City of Troy and 30 other communities in Mutual Aid Consortium
- ◆ Over past two years, team has received approximately \$500,000 in Federal Homeland Security and State Grant Funds, Oakland County Funds, and Mutual Aid Consortium for Equipment and Training Funds (noted below)
- ◆ Team comprised of 28 Firefighters, seven Public Safety Officers, and three Troy Police Officers
- ◆ Several members have received advanced training and are qualified as Hazmat Specialists, participating quarterly in proficiency verification program in which they are required to identify unknown samples sent to them by a major public health laboratory as a form of quality assurance
- ◆ Troy Police & Fire personnel among the eight who carry this designation



## Newly Acquired Equipment

- ◆ Hi Pressure Compressed Gas Containment Vessel HP-CGCV
- ◆ Thermo Raman/FT-IT Chemical Detectors
- ◆ Portable DNA Bio-Detector
- ◆ Two Foam Trailers (one operated by Troy Fire Department)
- ◆ Box Truck with Special Chemical Mitigation/Containment Equipment and Corrosive Liquid Transfer Pump System

## Training

- ◆ Attended over 3,011 hours of Specialized Hazmat/WMD training in 2014
- ◆ Integrated Transportation Systems World Congress Mock Incident at Belle Isle; selected by MDOT to participate
- ◆ Attended/Observed Team Perform Hazmat Operations at a Mock Tanker Rollover

## Requests for Assistance

- ◆ Team averages one Hazmat Incident per week
- ◆ Over the past two years, the team has responded to major incidents such as:
  - ◆ Tank truck rollovers involved in fuel spills and other toxic chemicals
  - ◆ Odor investigations/chemical smells
  - ◆ Major fuel spill at local gas station following an accident involving a fuel tanker
  - ◆ Natural gas leaks
  - ◆ Mercury spills



# Volunteer Program

Since 2010, The Troy Police Department has utilized volunteers to assist in a variety of ways

## *Citizens on Patrol (COP)*

- ◆ Trained to observe and report conditions requiring police services
- ◆ Act as extra “eyes and ears” as they travel around the city looking for suspicious activity
- ◆ In 2014, COP volunteers logged 2,530 hours

## *Internal*

- ◆ Greet citizens as they enter our building and guide them to the proper location
- ◆ Assist the Records Section with filing
- ◆ Provide assistance to the Investigative Section by making follow-up phone calls
- ◆ In 2014, the 15 internal volunteers logged 1,947 hours

## *Special Events*

- ◆ Assist with annual Special Events
  - ◆ Safety Bowl for Student Crossing Guards
  - ◆ Open House
  - ◆ Shop With a Cop

