



Fire Department Memorandum

Date: April 22, 2015
To: Brian Kischnick, City Manager
From: William S. Nelson, Fire Chief
Subject: Fire Department and Alliance Mobile Health 2014 Annual Reports

I am pleased to submit the fire department and Alliance Mobile Health annual reports for 2014. These annual reports provide details on fire and EMS activity for 2014 with comparison data from the previous year for the fire department and several years for Alliance Mobile Health.

The following are notable changes in fire activity in 2014:

- There were two civilian fatalities as a result of fire:
 - An elderly burn victim who subsequently died from injuries while attempting to ignite an outside fire to dispose of brush.
 - A bedridden victim in a structure fire
- Overall department responses increased by 13%
- Overall fire incidents remained almost the same from 2013
- There were 5 structure fires with significant loss in 2014 as compared to 8 structure fires with significant loss in 2013.
- Total building fire loss estimates (structures and contents) decreased from \$4,455,546.00 in 2013 to \$1,952,973 in 2014
- Overall non-incident related fire department activities decreased by 5% in 2014 due to retirement of one staff lieutenant and the resulting vacancy which was not filled until 2015

If you have any questions, please contact me.



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<u>Category</u>	<u>Count</u>	<u>Percent of Total Incidents</u>	<u>Previous Year</u>	<u>Change</u>
Total Fire Incidents	143	12.10%	146	-2.05%
Total Non Fire Incidents	1039	87.90%	900	15.44%
Total Incidents	1182	100.00%	1046	13.00%

<u>Fire Incidents</u>	<u>Count</u>	<u>Percent of Total Fires</u>	<u>Previous Year</u>	<u>Change</u>
Structure Fires	55	38.46%	66	-16.67%
Vehicle Fires	44	30.77%	42	4.76%
Grass Fires	14	9.79%	13	7.69%
Refuse Fires	19	13.29%	14	35.71%
Other Fires	11	7.69%	10	10.00%
Total Fire Incidents	143	100.00%	145	-1.38%

<u>Non Fire Incidents</u>	<u>Count</u>	<u>Percent of Total Non Fires</u>	<u>Previous Year</u>	<u>Change</u>
Overpressure/Explosion	2	0.19%	6	-66.67%
Rescue / Extrication	64	6.16%	46	39.13%
Hazardous Conditions *	196	18.86%	210	-6.67%
Public Service	44	4.23%	43	2.33%
Good Intent **	188	18.09%	170	10.59%
Alarm Activation Unintentional	362	34.84%	253	43.08%
Alarm System Malfunction	176	16.94%	170	3.53%
Weather Standby	6	0.58%	2	200.00%
Other Non Fire	1	0.10%	0	100.00%
Total Non Fire Incidents	1039	100.00%	900	15.44%

* Includes spills or leaks with no fire; excess heat; arcing wires; and chemical emergencies

** Includes smoke scares; wrong locations; steam mistaken for smoke; and controlled burning

All data throughout this report obtained from Oakland County Fire Records Management System



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<u>Structure Fires by Occupancy</u>	<u>Count</u>	<u>Percent of Structure Fires</u>	<u>Previous Year</u>	<u>Change</u>
Apartments	14	25.45%	9	55.56%
Educational	1	1.82%	0	100.00%
Industrial	3	5.45%	7	-57.14%
Institutional	0	0.00%	0	0.00%
Motel/Hotel	0	0.00%	2	-100.00%
Office	2	3.64%	2	0.00%
Other	0	0.00%	0	0.00%
Public Assembly	2	3.64%	6	-66.67%
Single Family Dwelling	21	38.18%	33	-36.36%
Storage	3	5.45%	3	0.00%
Stores/Sales	9	16.36%	4	125.00%
Total Occupancies	55	100.00%	66	

<u>Structure Fires by Cause</u>	<u>Count</u>	<u>Percent of Structure Fires</u>	<u>Previous Year</u>	<u>Change</u>
Act of Nature	0	0.00%	0	0.00%
Cooking	17	30.91%	15	13.33%
Equipment Failure	6	10.91%	7	-14.29%
Intentional	0	0.00%	2	-100.00%
Other	2	3.64%	2	0.00%
Under Investigation	0	0.00%	3	-100.00%
Undetermined	7	12.73%	8	-12.50%
Unintentional	23	41.82%	29	-20.69%
Total Causes	55	100.00%	66	



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<u>Total Casualties</u>	<u>Number</u>	<u>Percent</u>	<u>Previous Year</u>	<u>Change</u>
Civilian Injury	5	41.67%	8	-37.50%
Civilian Death *	2	16.67%	1	100.00%
Firefighter Injury	5	41.67%	4	25.00%
Firefighter Death	0	0.00%	0	0.00%
Total Casualties	12	100.00%	13	33.00%

<u>Total Estimated Building Fire Loss</u>	<u>Amount</u>	<u>Percent</u>	<u>Previous Year</u>	<u>Change</u>
Structure Value	\$117,813,318.00	100.00%	\$93,359,818.00	26.19%
Content Value	\$27,011,058.00	22.93%	\$31,469,833.00	-14.17%
Building Loss	\$1,219,121.00	1.03%	\$2,391,861.00	-49.03%
Contents Loss	\$733,852.00	0.62%	\$2,063,685.00	-64.44%
Total Loss	\$1,952,973.00	1.66%	\$4,455,546.00	-56.17%
Total Saved	\$115,860,345.00	98.34%	\$88,904,272.00	30.32%

* One structure fire related. One outdoor fire related.



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Response Time Analysis

<u>Fire Dept. Emergency Response *</u>	<u>Count</u>	<u>Cumulative Response</u>	<u>Percent</u>	<u>Cumulative Percent</u>
0 - 1 Minute	11	11	1.91%	1.91%
1 - 2 Minutes	9	20	1.56%	3.47%
2 - 3 Minutes	13	33	2.25%	5.72%
3 - 4 Minutes	30	63	5.20%	10.92%
4 - 5 Minutes	51	114	8.84%	19.76%
5 - 6 Minutes	79	193	13.69%	33.45%
6 - 7 Minutes	75	268	13.00%	46.45%
7 - 8 Minutes	64	332	11.09%	57.54%
8 - 9 Minutes	73	405	12.65%	70.19%
9 - 10 Minutes	63	468	10.92%	81.11%
10 + Minutes	109	577	18.89%	100.00%
Total Emergency Responses	577		48.82% of total responses	
Total Nonemergency Responses	605		51.18% of total responses	
Total Responses	1182			

** Dispatch to arrival as recorded by the dispatch center. Priority response as recorded by each station.*

<u>Dispatch Emergency Processing **</u>	<u>Count</u>	<u>Cumulative Response</u>	<u>Percent</u>	<u>Cumulative Percent</u>
0 - 1 Minute	455	455	69.68%	69.68%
1 - 2 Minutes	141	596	21.59%	91.27%
2 - 3 Minutes	38	634	5.82%	97.09%
3 - 4 Minutes	16	650	2.45%	99.54%
4 - 5 Minutes	3	653	0.46%	100.00%
5 - 6 Minutes	0	653	0.00%	100.00%
6 - 7 Minutes	0	653	0.00%	100.00%
7 - 8 Minutes	0	653	0.00%	100.00%
8 - 9 Minutes	0	653	0.00%	100.00%
9 - 10 Minutes	0	653	0.00%	100.00%
10 + Minutes	0	653	0.00%	100.00%
Total Emergency Incidents	653			

*** Receipt of call to dispatch as recorded by the dispatch center. May include cancellations after dispatch.*



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<u>Activities Performed</u>	<u>Count</u>	<u>Percent</u>	<u>Previous Year</u>	<u>Change</u>
Fire Station Service Requests	854	56.52%	983	-13.12%
Fire Investigations	42	2.78%	53	-20.75%
In-Service Training Provided	475	31.44%	517	-8.12%
Specialty Team Training Provided	89	5.89%	64	39.06%
Fire Academy Training Provided *	51	3.38%	111	-54.05%
Subtotal	1,511	100.00%	1,728	-12.56%
Plans Reviewed	887	5.15%	1,069	-17.03%
Permits Issued	595	3.45%	584	1.88%
Inspections	2,724	15.81%	3,198	-14.82%
Violations Issued	1,462	8.49%	1,515	-3.50%
Violations Cleared	863	5.01%	778	10.93%
Hydrant Flow Tests Conducted	39	0.23%	30	30.00%
Public Education Programs	118	0.68%	113	4.42%
Public Education Participants	8,550	49.62%	7,369	16.03%
HAPIS Computer Entries	701	4.07%	1,967	-64.36%
Alarms Registered **	853	4.95%	735	16.05%
Knox Box Updates	438	2.54%	702	N/A
Subtotal	17,230	100.00%	18,060	-4.60%
Total Activities	18,741		19,788	-5.29%

* North Oakland Academy Only in 2014

** Paid registrations as of 02/15

<u>Activity Time</u>	<u>Hours</u>	<u>Percent</u>	<u>Previous Year</u>	<u>Change</u>
Administrative ***	2,289.10	7.75%	1,893.50	20.89%
Fire Prevention ***	5,538.05	18.76%	6,451.36	-14.16%
Supportive / Other ***	5,408.04	18.32%	5,408.90	-0.02%
Training ****	16,291.00	55.17%	17,287.00	-5.76%
Total Hours	29,526.19	100.00%	31,040.76	-4.88%

*** Career staff-hours only. Does not include leave time.

**** Includes staff hours + volunteer hours



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Staffing

<u>Volunteer</u>	<u>Station 1</u>	<u>Station 2</u>	<u>Station 3</u>	<u>Station 4</u>	<u>Station 5</u>	<u>Station 6</u>	<u>Total</u>	<u>Trend</u>	<u>Cumulative</u>
2010	29	27	29	32	30	26	173	NA	0.00%
2011	29	27	28	31	29	24	168	-2.89%	-2.89%
2012	27	27	26	29	31	25	165	-1.79%	-4.62%
2013	25	27	24	27	29	27	159	-3.64%	-8.09%
2014	25	24	25	27	29	26	156	-1.89%	-9.83%
<u>5 Yr. Avg.</u>	22.0	21.6	21.4	23.8	23.8	20.4	164.2	-2.04%	-5.09%
<u>2 Yr. Avg.</u>	26.0	27.0	25.0	28.0	30.0	26.0	157.5	-2.76%	-8.96%

<u>Career</u>	<u>Chief</u>	<u>Assistant Chief</u>	<u>Staff Lieutenant</u>	<u>Staff Technician</u>	<u>Secretary</u>	<u>Total</u>	<u>Trend</u>	<u>Cumulative</u>
2010	1	2	6	2	1	12	NA	0.00%
2011	1	2	6	2	1	12	0.00%	0.00%
2012	1	1	5	3	1	11	-8.33%	-8.33%
2013	1	1	5	3	1	11	0.00%	-8.33%
2014	1	1	4	3	1	10	-9.09%	-16.67%
<u>5 Yr. Avg.</u>	0.8	1.2	4.4	2.0	1.0	11.2	-3.48%	-6.67%
<u>2 Yr. Avg.</u>	1.0	1.0	5.0	3.0	1.0	10.5	-4.55%	-12.50%



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<u>Station</u>	<u>Incident Category</u>	<u>Incident Count</u>	<u>Percent of Category</u>	<u>Percent of Total Count</u>	<u>Previous Year Count</u>	<u>Change</u>
1	Fire	28	19.58%	2.37%	41	-31.71%
	Rescue/Extrication	5	7.81%	0.42%	2	150.00%
	False Alarm	84	15.61%	7.11%	66	27.27%
	All Other	85	19.45%	7.19%	78	8.97%
	Sub Total	202	17.09%	17.09%	187	8.02%
2	Fire	14	9.79%	1.18%	14	0.00%
	Rescue/Extrication	4	6.25%	0.34%	6	-33.33%
	False Alarm	58	10.78%	4.91%	35	65.71%
	All Other	61	13.96%	5.16%	51	19.61%
	Sub Total	137	11.59%	11.59%	106	29.25%
3	Fire	33	23.08%	2.79%	25	32.00%
	Rescue/Extrication	13	20.31%	1.10%	12	8.33%
	False Alarm	118	21.93%	9.98%	124	-4.84%
	All Other	85	19.45%	7.19%	93	-8.60%
	Sub Total	249	21.07%	21.07%	254	-1.97%
4	Fire	34	23.78%	2.88%	31	9.68%
	Rescue/Extrication	35	54.69%	2.96%	12	191.67%
	False Alarm	136	25.28%	11.51%	87	56.32%
	All Other	77	17.62%	6.51%	67	14.93%
	Sub Total	282	23.86%	23.86%	197	43.15%
5	Fire	10	6.99%	0.85%	14	-28.57%
	Rescue/Extrication	3	4.69%	0.25%	6	-50.00%
	False Alarm	46	8.55%	3.89%	18	155.56%
	All Other	45	10.30%	3.81%	50	-10.00%
	Sub Total	104	8.80%	8.80%	88	18.18%
6	Fire	17	11.89%	1.44%	12	41.67%
	Rescue/Extrication	4	6.25%	0.34%	6	-33.33%
	False Alarm	53	9.85%	4.48%	55	-3.64%
	All Other	53	12.13%	4.48%	49	8.16%
	Sub Total	127	10.74%	10.74%	122	4.10%
8 *	Fire	7	4.90%	0.59%	9	-22.22%
	Rescue/Extrication	0	0.00%	0.00%	2	-200.00%
	False Alarm	43	7.99%	3.64%	38	13.16%
	All Other	31	7.09%	2.62%	43	-27.91%
	Sub Total	81	6.85%	6.85%	92	-11.96%
Total		1182	100.00%	100.00%	1046	13.00%

* Administrative staff followup; investigations; duty officer response.



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Supplemental

<u>Valid Alarm Activations</u>	<u>Count</u>	<u>Percent of Total Incidents</u>	<u>Previous Year</u>	<u>Change</u>
Cooking	34	3.12%	28	21.43%
Fire	5	0.46%	2	150.00%
Smoke	5	0.46%	2	150.00%
Overheat	0	0.00%	8	-100.00%
Electrical	0	0.00%	3	-100.00%
Total Valid Alarms	44	4.21% of Total Incidents 7.55% of Total Alarm Activations	43	2.33%

<u>False Alarm Activations</u>	<u>Count</u>	<u>Percent of Total Incidents</u>	<u>Previous Year</u>	<u>Change</u>
Unintentional	359	32.94%	247	45.34%
Malfunction	176	16.15%	170	3.53%
Other	3	0.28%	0	300.00%
Malicious	1	0.09%	6	-83.33%
Total False Alarms	539	51.53% of Total Incidents	423	27.42%

<u>Fires With Significant Loss *</u>	<u>Date</u>	<u>Resources</u>	<u>Alarms</u>	<u>Estimated Loss**</u>	<u>Summary</u>
2019 Lovington	3/15/2014	Sta.1; Sta. 4; AT3; Sta. 5	2	\$750,000.00	Multi-Family Residential/Apartment
1972 Meijer Dr.	4/16/2014	Sta. 3; Sta. 4	1	\$120,000.00	Light Industrial
31 E Long lake Rd.	8/4/2014	Sta. 2; Sta. 5; R4; AT3	1	\$200,000.00	Retail
4856 Butler Dr.	10/14/2014	Sta. 5; Sta. 2; R4; AT3	1	\$130,825.00	Single Family Residential
1539 Kirts Blvd.	12/25/2014	Sta. 3; Sta. 4; Sta. 1	2	\$200,000.00	Multi-Family Residential/Apartment

<u>Mutual Aid</u>	<u>Date</u>	<u>Resources</u>	<u>Alarms</u>	<u>Type</u>	<u>Summary</u>
Madison Heights FD	9/20/2014	Air Tender 3	2	Assist	Commercial Building

* \$100,000.00 or greater.

**Replacement Cost of Real & Personal Property



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75th

Noteworthy

Severe Weather

The summer of 2014 provided two significant weather events that affected the fire department: On July 27th, there were 43 incidents in a 6 1/2 hour period when numerous trees and powerlines fell as a result of high winds and hail related to severe thunderstorms.

On August 11, 2014, there were 29 incidents in a 13 hour period as firefighters performed numerous rescues of stranded motorists from their vehicles when 4 to 6.5 inches of rain fell during that time period.

Road Construction

During the months of August, September, and October, 2014, major roadwork projects occurred on several roadways throughout Troy including Big Beaver, Maple, and John R, to name a few. This construction work necessitated the staffing of Stations 1, 3 & 4 during peak traffic times in the morning and the evening so as to provide a timely response to incidents due to traffic congestion. Fortunately, however, only a few routine incidents occurred during those times, and nothing of significance.

Rescue 4

TFD took delivery of a new heavy duty rescue truck, Rescue 4. This truck replaced an aging vehicle that had been re-purposed to provide additional and specialized rescue capabilities. The new rescue truck has increased capacity and carries additional equipment necessary for rescue and firefighting duties.



Station 4

Initial funding was approved to construct a new Station 4. The current fire station, built in 1968, no longer adequately accommodates the assigned apparatus and personnel. The new station will better serve the needs of the members and the department.

Volunteer Firefighters Incentive Program

The VFIP, which provides a financial incentive for volunteer firefighters to remain with the department, received a benefit increase and was restructured to become an IRS Section 113 Trust.



2014 Annual Report
Prepared for
The City of Troy

Alliance

Mobile Health

About Your Ambulance Provider – Alliance Mobile Health

Alliance Mobile Health (AMH) began operations in March 2000 in Oakland County, Michigan. AMH is organized as a 501C3 non-profit corporation.

AMH is (equally) owned by Mobile Medical Response in Saginaw, MI and Huron Valley Ambulance in Ann Arbor, MI. Both agencies are also non-profit 501C3 ambulance providers.

AMH is contracted to provide paramedic level ambulance responses for the City of Troy since October 2003. We also provide paramedic ambulance service in the surrounding communities of Clawson, Beverly Hills, Oak Park and Berkley

AMH's Executive Director is Stewart Slipiec. S. Slipiec has an undergraduate degree in Business and has worked in the medical field for 30+ years. His experience ranges from working in administrative capacities at the Detroit Medical Center and St. Joseph Mercy Hospital in Clinton Township to 25 years in the ambulance transportation field. He is a licensed EMT and has served as the CEO with Ruehle's Ambulance and Medstar Ambulance in Mt. Clemens, MI and most recently the Napa (California) Ambulance Service.



How the EMS system works in the City of Troy

The Emergency Medical Service (EMS) system in the City of Troy is provided by a contracted ambulance service selected by the City of Troy through a request for proposal (RFP). The agreement requires both a first responder service as well as an ambulance response. AMH is the current holder of this contract.

First Response Units (PFR)

The first response units are staffed with one paramedic and respond to emergency 911 calls in a Ford Expedition vehicle. PFR's are dispatched in conjunction with a paramedic ambulance and arrive on scene ahead of the responding ambulance. PFR's are scheduled 24 hours a day and 7 days per week.

Monday through Friday there are three PFR units deployed during the day and two units deployed at night.

On weekends, there are two PFR units deployed day and night. PFR units are dedicated to the city at all times and must respond to all emergency medical calls in 5 minutes 00 seconds with 90% reliability.

The PFR component of the agreement is paid for by the City of Troy.



Ambulances

The ambulance service provided is required to be advanced life support. This means that the ambulance is staffed with two paramedics capable of providing ECG monitoring, IV therapy, advanced airway interventions, and can administer medications.

While these units are not dedicated to the City of Troy, a response time of 8min. 00 seconds is required for all emergency calls with 90 reliability. This service is not subsidized by the City of Troy. This service is paid for by patients that utilize the service. In most cases, the ambulance transport is paid for by the patient's insurance company.



In 2014 AMH began using “predictive” dispatch software to strategically position ambulances to optimize response time performance. The “Marvelous” software uses prior historical call data, by time of day, week, etc. to recommend where to position an ambulance.

When a citizen calls 911 for a medical emergency, the call is answered by the City of Troy's communication center.

Once the information about the call is obtained by Troy, the call is transferred to Alliance Mobile Health's communication center to provide pre-arrival instruction to the caller.

This assists the caller in rendering immediate aid to the patient before the first responder unit arrives. This pre-arrival care can range from controlling bleeding to starting cardiopulmonary resuscitation (CPR).

At the same time instructions are given to the caller, both the first responder unit and an ambulance are dispatched to the address. The dispatcher stays on the line with the caller until the first responder unit arrives at the address.

When Alliance Mobile Health’s communication center receives a transferred call from the City of Troy, the call taker asks a series of questions to determine the appropriate response to the



ambulance request. Using a nationally recognized algorithm, the call taker is able to determine whether the patient requires an emergency response with the use of emergency lights and sirens, known as a “priority 1” response, or an immediate response *without* the use of lights and

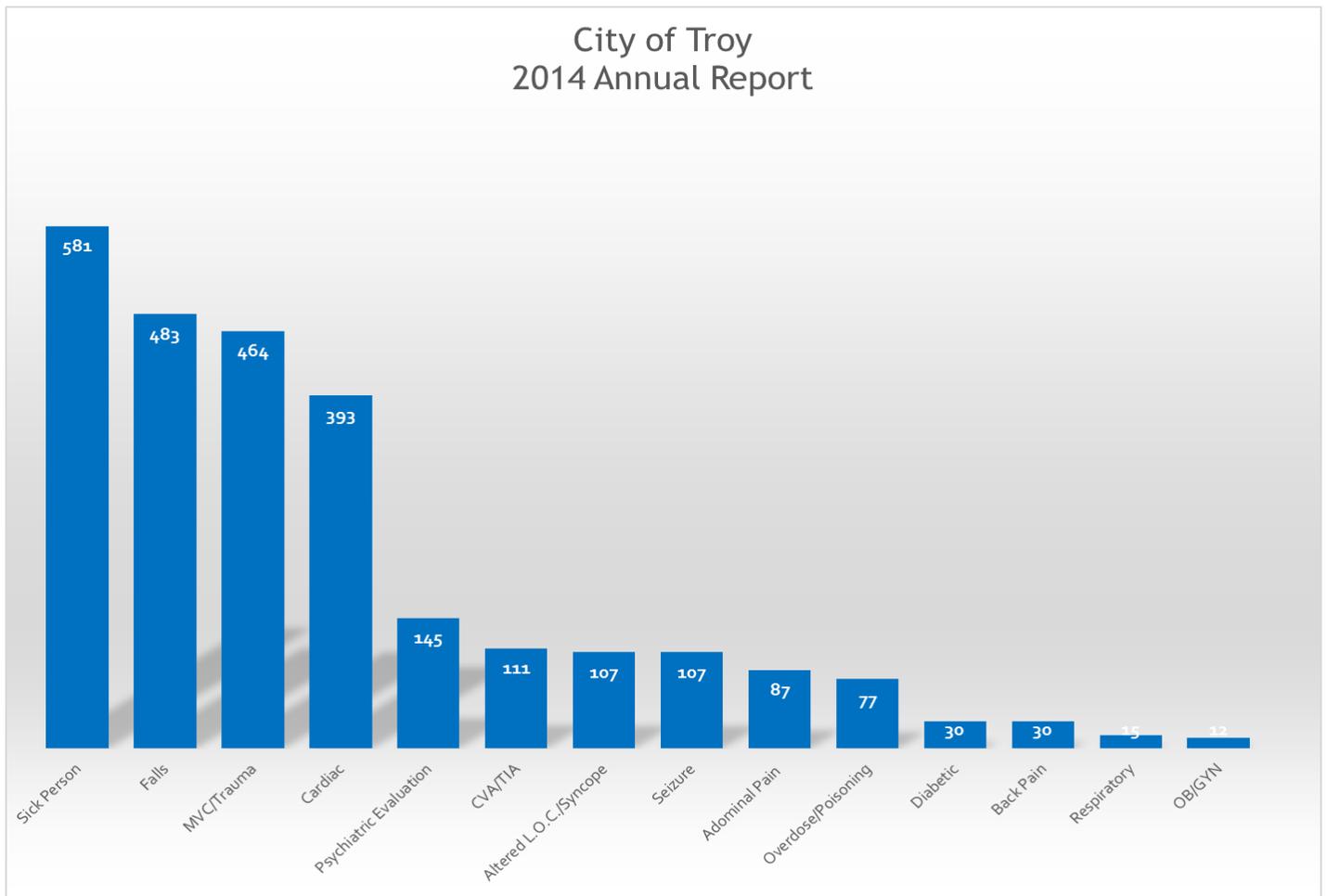
sirens, known as a “priority 3” response.

This differentiation is important because it reduces unnecessary emergency responses to stable patients, which can be unsafe, while ensuring emergency responses to the patients that need it.

The Troy Police and Fire Departments and Alliance Mobile Health have regular communication about EMS performance. Alliance Mobile Health provides monthly reports and an annual report on the ambulance and PFR response performance.

Call Volume and Response Time Analysis 2014

In 2014, Alliance Mobile Health responded to a **total of 3017 ambulance requests** in the City of Troy. This averages about 8.4 calls per day.



A comparison in volume, on-time percentage, and average response times is shown below.

Four year comparison of EMS performance

	Ambulance				First Response Unit			
	2011	2012	2013	2014	2011	2012	2013	2014
Total Emergency Calls	2783	2559	3076	3017	2557	2419	2818	2891
Standard %	92.99%	93.10%	91.03%	92%	89.83%	90.03%	90.22%	92%
50th Percentile Response Time	0:06:06	0:06:03	0:06:02	0:05:45	0:04:02	0:04:03	0:04:08	0:03:40

Continuous Quality Improvement (CQI)

Alliance has taken the initiative and leadership to contract with an agency – **EMS Survey Team**, to measure various aspects of the care we provide to our patients. See Attachment for a detailed report for your review.

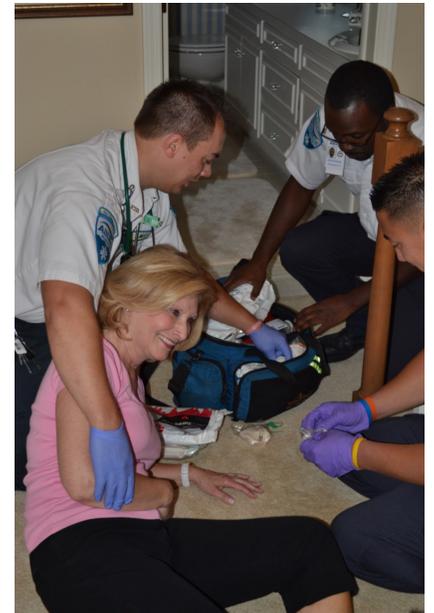
There are 49 ambulance agencies that participate nationally in this program. Surveys are mailed to all patients we come into contact with. The survey return rate is approximately 18%.

The categories we measure are:

1. The patients experience on the phone with the dispatch center.
2. Timeliness of the ambulance, cleanliness and comfort of the ride.
3. Treatment by the paramedics.
4. Professionalism of the billing staff.
5. Patients ease of entry into the destination medical facility.

While Alliance scores in the top ranking of all participating ambulance services we strive to improve even further. It is our belief that an important step to managing the quality of this organization is to:

- A. Participate in quality surveys and be compared to other similar organizations
- B. Benchmarks where you are currently and make changes to improve.



In 2014 the categories we focused on improving were better communicating with our patients on the medical care rendered, improved pain relieve using morphine and fentanyl and improving the comfort of the ambulance ride .

Alliance Mobile Health Licensure and Accreditation

Alliance Mobile Health is a licensed Paramedic ambulance provider by the State of Michigan to operate in Oakland County.

Alliance is also accredited through the Commission of Accreditation for Ambulance Services (CAAS) since 2003.

This accreditation means that Alliance meets a higher standard than what the State of Michigan mandates. CAAS is an independent accrediting agency that reviews all aspects of an ambulance operation from patient care to hiring practices. Alliance Mobile Health was the first ambulance service in Oakland County to be accredited.



Special Programs/Community Involvement

- Tactical EMS team (TEMS) - These AMH paramedics train and respond alongside the Troy tactical support team. TEMS responds to high risk situations with the Troy tactical support team to provide emergency medical attention to any officers during tactical operations.

- Paramedic bike team - AMH paramedics that provide advanced life support for special events to maneuver quickly in large crowds in order to assess and treat patients during large events. The bike team is comprised of two paramedics riding bikes which are equipped with the same capabilities as an ambulance.



- CPR, blood borne pathogens, AED, and first aid training to Troy Police and Fire Depts.

- Firefighter rehabilitation - This is conducted during significant or long term fire incidents. Paramedics provide medical monitoring, including blood pressure, oxygen saturation levels, and ECG, to all firefighters that are involved in active firefighting in accordance with NFPA standard 1584.

- Translation Services— Alliance employs a telephonic interpretation service available to all paramedics to help assess and communicate with patients and family members who do not speak English and have no interpreter available.



- Social worker program - For citizens that have underlying problems that place them in need of emergency medical care, the program puts the patient or family in touch with a social worker who can connect them with available resources to help the patient or family. An example of this would be a citizen who cannot afford to buy necessary medications.
- Evidentiary blood draws - Paramedics perform evidentiary blood draws under physician direction in the Troy lock up facility for individuals suspected of being under the influence of drugs or alcohol. This service saves the police department from escorting the patient to the hospital for this test.
- Nursing home evacuation training - Alliance Mobile Health and the Troy Fire Department conduct joint training on how to remove elderly patients out of nursing facilities during a fire.

- Troy People Concerned Annual Back Pack event -Alliance hosts this annual event at their main station at 2045 Austin Dr. Alliance has several employees that participate in the event and the organization donates to the event as well. Alliance also donates office space for Troy People Concerned at their main building.
- Stewart Slipiec, Executive Director for Alliance, is an active Rotarian. Alliance is actively involved in both Rotary and Kiwanis which includes financial support as well as volunteer support in the community
- Alliance is a business sponsor for the Troy Community Coalition Prayer Breakfast
- Alliance is a business sponsor for the Michigan Martin Luther King Day Event, hosted at Troy Athens High School.
- Alliance is involved in the annual Troy Senior Expo held at the Troy Community Center.





We are proud to serve you community

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Attachments