

Troy Public Works  
Attention: Kurt B.

On Wednesday June 10<sup>th</sup> my mother noticed that there was a mallard duck acting strange in the yard. She came in the house and told me about it. I watched out the window and she was running back and forth in the corner of the property. I went outside and walked over to where she was. I heard some faint chirps coming from the sewer that is in the back, where she was. I looked down and saw some baby ducklings swimming around. My mother told me to call City Hall and find out what to do. I did and was connected to Public Works. I spoke to the girl and told her what happened and she said she would put out a call. Shortly after my mother informed me that a truck had arrived. I went out to speak with Russ. While he was removing the sewer top more trucks arrived. A young man with a net removed 8 ducklings and put them in a bucket. The mother duck was flying around and very upset. While they were about to replace the sewer top another young man said that he heard something. Russ asked the crew to take the bucket further from the hole so that they could listen. He said he definitely heard something and asked if there was another sewer on the property. He went over to the other one and lifted the lid. Sure enough there was another duckling down the sewer. They got the net and removed the last duckling. They then released them to the mother who quickly lead them away. I am writing you to say that Russ and the Boys did a FANTASTIC job. We were very pleased with the prompt and professional service we received. Please give a pat on the back and a big Thank You to everyone who helped. We are real nature lovers and were happy that this situation was taken care of so quickly.

*The Schenker  
Family*