

Trevor F. Lauer  
Senior Vice President – Distribution Operations

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DTE Energy  
One Energy Plaza, Detroit, MI 48226-1221  
Tel: 313.235.8104 Fax: 313.235.0930  
Email: [lauert@dteenergy.com](mailto:lauert@dteenergy.com)



July 28, 2015

The Honorable Dane Slater  
Mayor  
City of Troy  
500 West Big Beaver  
Troy, MI, 48083

Dear Mayor Slater:

Last Thursday morning an unexpected event interrupted operations at our DTE Energy Apache Substation. As a result, approximately 10,000 of our residential and commercial customers in Central Troy and a portion of Northern Clawson lost power.

As we worked to restore service to our customers, we sincerely appreciated the assistance we received from your City Administration during this time. We especially want to recognize Police Chief Gary Mayer and his staff, who helped us with communications and partnered with us on Friday in distributing ice and water to customers impacted by the outage; City Manager Brian Kischnick and his team in providing us with a staging area for equipment at the Troy Community Center and worked with us on the installation of temporary power sources at various locations in Troy. Thank you also to Fire Chief Bill Nelson for his help with various aspects of this outage, Community Affairs Director Cindy Stewart for help with some initial communications, and everyone else at the City who responded to issues resulting from this event.

Thank you again for your partnership and support. My best wishes and Congratulations to you and Troy as you continue to celebrate your 60<sup>th</sup> Anniversary of your incorporation as a City during 2015!

Regards,

A handwritten signature in black ink, appearing to read "T. Lauer", written over a faint, larger version of the signature.

Trevor F. Lauer  
Senior Vice President  
DTE Energy Distribution Operations

cc: Michael A Palchesko