

September 1, 2015

Chief Gary G. Mayer
Troy Police Department
500 West Big Beaver Road
Troy, MI 48084



Dear Chief Mayer,

I would like to commend your officers for the efforts put forth on the “How to Respond to an Active Threat” presentations at Kelly Services’ Global headquarters. Sgt. Meghan Lehman, Sgt. Andrew Satterfield, and Ofc. Steven Zagacki displayed the utmost professionalism and all were excellent representatives of your department. Their attention to detail and determination to release timely, quality responses to a potential active threat, were very much appreciated by all in attendance.

Since we must acknowledge violence in the workplace as becoming more evident every day, as proven by shared statistics, their comments and suggestions were very real and extremely relevant. I believe we can all benefit from the “Run, Hide, Fight” strategies they suggested as a simple, yet effective, response in a collaborative effort to keep all of our employees safe. Their enthusiasm was contagious and our employees have gained a new level of confidence to face any unforeseen threats.

I would also like to extend a thank you to Sgt. Andy Breidenich who helped facilitate our initial contact with Sgt. Lehman and helped bring these presentations to fruition.

We are proud to be associated with the Troy Police Department and to have you as part of our team. Please extend my appreciation and that of our staff to the dedicated men and women of the Troy Police Department.

Sincerely,

David E. Eager
Director, Global Security & Investigations

SGT. MEGHAN LEHMAN
SGT. ANDY SATTEFIELD
SGT. ANDY BREIDENICH
P.O. STEVE ZAGACKI

THANK YOU ALL FOR YOUR PART IN
BRINGING THIS IMPORTANT ACTIVE SHOOTER
RESPONSE TRAINING TO OUR GREAT
CORPORATE PARTNER - KELLY SERVICES.