

481 Kirts Boulevard
Apartment 66
Troy, Michigan 48084

June 17, 2016

Mr. Brian Kischner
Troy City Manager
500 West Big Beaver
Troy, Michigan 48084

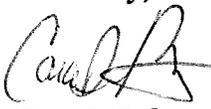
Dear Mr. Kischner:

My name is Cara Belton, and I am writing to let you know how much I appreciate the services provided by Troy Medi Go Plus.

I first became acquainted with the service in 2012 after a chronic illness left me permanently Disabled. It was quite a transition for me. As I navigated my way through some of the new challenges that I faced, I was pleased to discover the services of Troy Medi Go. From the start, the staff welcomed me and were very helpful. The kindness of schedulers and the drivers have continued to be quite a comfort to me these past few years. As the number of my physicians and appointments increased, I found that I could always count on a friendly smile and a helping hand whenever I called on this service. That means a lot when you are on your way to a hospital!

Sadly these days it seems that folks only speak up to complain, but rarely say "Thank you" or "Job well done!" So, as City Manager, I think you should know that this service means the world to me and many others who have come to depend on it. So thank you, and the entire staff of Troy Medi-Go Plus, you are simply : *wonderful!*

Sincerely,



Cara I. Belton