

From: Steven J Vandette
Sent: Thursday, October 20, 2016 11:47 AM
To: Brian M Kischnick <B.Kischnick@troymi.gov>
Cc: Mark F Miller <Mark.Miller@troymi.gov>; Guy M Kitchen <Guy.Kitchen@troymi.gov>;
Subject: FW: New Homes @ Long Lake & John R - Resident at 2238 Radcliffe...Complimenting Troy Staff Member...

I am very pleased to forward on this email concerning our newest inspector, Guy Kitchen, and the positive feedback we received from a Troy resident. He is only 3 months into his new inspector position in Engineering (from DPW, Streets Division) and I am very happy to hear he is representing the City and his department well.

Steven Vandette, P.E. | City Engineer

City of Troy | 500 W. Big Beaver, Troy, MI 48084 | Office: 248.524.3383 | troymi.gov  

“We believe a strong community embraces diversity, promotes innovation, and encourages collaboration. We strive to lead by example within the region. We do this because we want everyone to choose Troy as their community for life. We believe in doing government the best.”

From: Mary MacKinnon [<mailto:hockeyvet11@comcast.net>]
Sent: Wednesday, October 19, 2016 5:29 PM
To: Steven J Vandette <VandetteSJ@troymi.gov>
Cc: 'Mary MacKinnon' <hockeyvet11@comcast.net>
Subject: New Homes @ Long Lake & John R - Resident at 2238 Radcliffe...Complimenting Troy Staff Member...

Hello Sir,

We are Troy residents.
 2238 Radcliffe Dr.
 Troy, MI 48085

Please pass along our positive feedback.

We (my wife & I) approached your Troy Staff Member (did not get his name – a larger fellow) today 10/19/16 at approx. 4:30pm, and inquired about the new construction of homes going up off Square Lake Road just east of John R.

We want to compliment your staff member for his professionalism in discussing our (as a Troy resident) questions.

He was in a Troy Pick-up Truck and had a “Civil Engineering” badge on.

Your staff member pulled out the new prints and answered all our questions.
 My wife and I are impressed with your staff members’ abilities, attitude, and professionalism.

Go Troy!
 Go team!

Regards,
 Mark & Mary MacKinnon
 2238 Radcliffe Drive
 Troy, MI
 48085