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CITY OF TROY
CITY MANAGER'S OFFICE

December 3, 2007

Mr. Bill Wilson, Chief
Troy Fire Department,
500 West Big Beaver Road,
Troy, Michigan 48084-5254

Dear Chief Nelson:

For a week I have heard a whistling sound throughout my home. I finally discovered that it was my smoke detectors. I succeeded in removing the individual detectors from the ceiling but was unable to remove the batteries. I called the Troy Fire Department for advice and Lt. Janusz Bora generously offered to come by my home with batteries to fix my problem. Within thirty minutes he was knocking on our door. He installed three batteries within less than fifteen minutes & resolved the problem. As a senior citizen I want you to know how much we appreciated the outstanding service provided by Lt. Bora. The City of Troy is lucky to have an employee that is concerned about the welfare of its citizens. He deserves recognition for his outstanding service to the community.

Thank you very much for the assistance.

Sincerely,



Thomas J. Burke

cc; Mr. Phil Nelson, City Manager
City of Troy
500 West Big Beaver Road
Troy, Mi. 48084-5254