

**COMFORT CRAFT CONSTRUCTION COMPANY**

The City of Troy  
500 W. Big Beaver  
Troy, Mi 48084

January 28, 2008

Attention: Louise E. Schilling  
Mayor

Reference: City of Troy  
Building Department

Subject: Letter of appreciation

Dear Ms. Schilling:

Comfort Craft Construction Company performs Millwork, Office Interior, Tenant Improvement and General Contracting services throughout the Tri-County Area. Much of our activity is in Oakland County and in recent years; we have performed a substantial amount of work within the City of Troy. Our company supports Property Managers, Landlords and Landowners in securing new prospective tenants and the maintenance of existing tenants. We build the "new home" of the tenant in an expeditious manner; or expand the tenants existing location to suite the new needs of the client. Typically, six weeks or less is the time allotted us to "build out" space that has been in planning, negotiation and design for six months to a year.

I felt it important to write you regarding my recent experiences with the City of Troy Building Department. In the last quarter of 2007, we had contracts to "build out" three spaces totaling 21,284 sq ft.. The projects required that space be delivered completed by the end of 2007. Timing was critical. Close cooperation between client, contractors and local governmental agencies was essential. The staff of the City of Troy Building Department headed by Mr. Mark Stimac provided invaluable assistance in insuring timely processing of our Permit Application. In addition, Mr. Rick Kessler, Plan Examiner / Coordinator as well as the Building Department's specific trade inspectors were a critical resource for us while resolving difficult construction issues; thereby, facilitating timely, positive inspections and overall successful completion of our work.

The City of Troy's Building Department is professional, approachable and a resource asset that makes our work possible. We believe we had an obligation to share our experiences with you and ask that you extend our heartfelt appreciation to the Building Department, it's staff and supervision for the exceptional work that they do.

Very truly yours,  
**Comfort Craft Construction Company**

Raymond S. Mach

Cc: Martin Howrylak -Mayor Pro -Tem  
Troy City Council Members- Robin E. Beltramini  
Christina Broomfield  
David Eisenbacher  
Wade Fleming  
Mary Kerwin

Mr. Phil Nelson – City Manager  
Mark Stimac – Director of Building and Zoning