

January 25, 2008



Troy Police Department
 Crime Prevention Section
 500 W. Big Beaver Road
 Troy, MI 48084

HMS Products Co.
 1200 E. Big Beaver Road
 Troy, Michigan 48083
 (248) 689-8120
 FAX (248) 689-5886

To Whom It May Concern:

Over the Martin Luther King Holiday weekend, the three principles of HMS Products Co. were out of town for the first time in company history. Unfortunately, due to high winds, our alarm system malfunctioned and sent out a burglary alarm. The Troy Police Department responded (enclosed two alarm notifications). Guardian Alarm left messages on our answering machines and I did not contact them until after the second time the police were summoned to the building. I told them not to call the police for the remainder of the weekend, and I initiated a service call to repair the system.

One set of wires came loose and that is why the alarm went off in the high winds. On January 22, 2008 Guardian came out and repaired the loose wires. (Copy of Service Report enclosed).

We at HMS Products Co. certainly appreciate the quick response the Troy Police Department gives to each type of emergency situation. They were especially helpful on the 23rd of this month when the power lines came down at our location. I was very impressed how fast they responded to our 911 call and how thorough each officer was in securing our buildings, diverting the traffic on Big Beaver and making sure our employees were safe. I only hope our City Council does not pursue the tax cap proposal which will ultimately affect the budgets of our Police and Fire Departments. As a business owner I do not mind paying taxes to support city services.

Once again, thank you for your great response time and quality of officers we have in Troy.

Sincerely,



Nancy A. Negoian
 Vice President

CC: City Manager
 DR Mayor
 Division Commanders
 BB

