J-03b

RECEIVED
Chief of Police
6/3/08 CTC

cc: Chief Craft ✓
" Phil Nelson

CC: City Mgr.
D/C Mayor
Division Commanders
Sgt Redmond
Off Geise
BB's
File

May 29 2008

To the City of Troy Fire Department, Police Department, E.M.T.'s, and all other volunteers, we want to take the opportunity to thank you for the wonderful way you handled the emergency at 920 on the Park May 25th.

The caring, the politeness to the residents that were evacuated was so evident.

The emergency people treated us like we were their own families.

One thing that impressed us so was the loving concern one officer had for a woman who was in her small walker, who had to go to the restroom very badly. This officer gently helped her by getting a wheelchair and had a volunteer take her across to the towers to the rest room. Sorry we didn't get the officers name. She went the extra mile.

(over)

Another Officer helped us by sending someone to our apartment to get our cell phone so we could call our son so we could go to his home, this was at 2:45 A.M.

The way all emergency people provided chairs for people to sit on outside while waiting to return inside, the way they helped walk people back up to their apartments, and made sure that people were capable to walk up 8 to 12 floors was so welcomed.

We just want all of you to know that we appreciated your great job. Thank You all –

Mr & Mrs Charles Caddy
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Troy, Mi 48083