O-03d

From: Patricia A Gladysz
Sent: Friday, March 08, 2013 8:48 AM
To: Gary G Mayer
Subject: Telephone Message - Compliment from Citizen

I received a telephone call from Mrs. Lin who lives at xxxx Witherbee. She wanted to compliment the Police Department and the Streets Division for their prompt and courteous service.

On 02/26/13 at approximately 11:15 pm, she phoned the non-emergency PD number to report that the weight of the snow had caused a large tree branch to fall and it was blocking the street. She stated that within minutes, Officer Joe Morgan responded and he indicated he would notify the Streets Division. A short time later, Tim Teifke, field supervisor in the Parks Division, responded and cleared the large branch from the street. A day or two later, he returned and finished the cleanup.

Mrs. Lin asked that I notify the Chief of Police and other supervisors that she and her husband were extremely pleased with the service they received.

The call for service is attached.

Pat Gladysz

CFS# 13-6253

RECEIVED
CHIEF OF POLICE
GGM 3-8-13

CC: Tim Richnak

P.O. Joe Morgan -
Thank you for your prompt service and your part in making the Lin's happy with the City of Troy.
Gary