

City of Troy
Department of Public Works
4693 Rochester Rd.
Troy, MI 48085

April 24, 2013

Subject: Storm Drain Cleaning

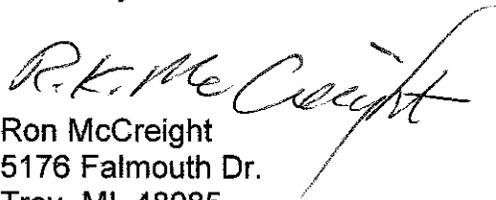
This is to acknowledge the quick response and conscientious hard work by the city crews who recently inspected and cleared our storm drains.

Last week, I called to ask for help, because my sump pump drain was backing up outside the house. A neighbor has had this problem, as well. The next day, a supervisor came out and talked with me. He inspected the catch basin and the yards and said he would send someone out to check the storm drains in each direction from our house.

Within a few days, a crew came and did this work, they were very thorough and courteous, and explained what they were doing. They powered out the drains with water and then they root-cut from addresses 5140 to just north of 5194. They even came to our door when they were finished to report what they did.

My wife and I just wanted to express our gratitude for this excellent city service.

Sincerely



Ron McCreight
5176 Falmouth Dr.
Troy, MI 48085