

Timothy L Richnak

From: Carol Price [priceca@aol.com]
Sent: Saturday, July 27, 2013 11:12 AM
To: Timothy L Richnak
Cc: Brian M Kischnick
Subject: Just want to thank you

To the City of Troy and it's Public Works Department,

I live in Emerald Lakes and want to thank you for all help after the storm last Friday. The city did a fantastic job helping us. The fire department was here for many hours during the night, cutting and removing trees that blocked the road. The city was here within a couple of days with their wood chipper, chipping branches we hauled to the curb. I even saw one employee raking the small leaves and branches from the area where the larger branches were placed. This went above and beyond what I expected and we all really appreciated the help!

My only wish is someone had communicated somehow that this was going to be done. We spent many hours cutting off branches and placing leaves in bags, not knowing all we had to do was haul the branches to the curb (not cut in 4ft lengths, not bundled). We were lucky enough to be home and saw them coming through and hurriedly pulled what we had left to the curb, which did still save us time and effort.

Thank you again for your help!
Carol Price