

Beth L Tashnick

Subject: FW:Troy Employee Recognition

From: Lori.Funk@flagstar.com

Sent: Wednesday, August 28, 2013 12:40 PM

To: Maureen McGinnis; Dane Slater; Wade Fleming; Jim Campbell; Dave Henderson; Ed Pennington; Doug Tietz

Cc: Cindy A Stewart

Subject: Troy Employee Recognition

Mayor and City Council,

I wanted to let you know what wonderful service that my Flagstar Bank Regional team received in Firefighters Park on August 18. My group had been recently realigned and we were coming together for the first time. I decided to hold the first meeting at the park which was the best idea I ever had. I was greeted first thing in the morning by Patty and Paul who introduced themselves. They immediately asked if they could open the gate so we could pull our cars up to unload. They ask how we wanted the tables arraigned for our meeting. They helped us get the crock pot plugged in., told us where the bathrooms were and made sure all dogs were on their leashes. (We had a few Managers that are afraid of dogs) They both explained that they had duties outside the park but be back to check on us. When they saw lunch was served they came right over to take the trash away as not to attract any hornets.

They gave us concierge service! I was so very impressed and wanted to let you all know what a wonderful impression Patty and Paul made on me and my team. We will be back next year and look forward to seeing them.

Best regards

Lori Funk

Vice President

Certifed Lender

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