

December 26, 2008

Chief William S. Nelson
City of Troy Fire Department
500 West Big Beaver
Troy, MI 48084

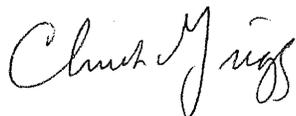
Dear Chief Nelson:

On Sunday evening, December 21, 2008 our fireplace caught the sub-floor on fire in our Troy home. We called 911 and the Troy Fire Department responded immediately. We were amazed at the number of volunteer Firefighters who promptly arrived fully suited up and ready to assist. The Fire Captain and his crew quickly ascertained that all persons and animals were out of the home and proceeded to quickly locate the source of the fire. They then applied water to extinguish the fire and foam to prevent it from flaming up again.

The crew was so kind to take exceptional care to minimize the damage to the home and contents. They even moved our property out of the way to prevent damage. Of course, we know their first priority is to prevent injury to residents and Firefighters and that they combine good judgement and experience to do this very effectively.

We would like to express our sincere thanks to these fine courageous men and women who dedicate a substantial portion of their lives to the safety and betterment of our community. We are truly grateful that they saved our home. Please express our warm thanks to everybody involved.

Sincerely,

A handwritten signature in cursive script that reads "Chuck Grigg".

The Grigg family: Chuck, Kathy, Clark, Hal, and George

6154 Evanswood Road
Troy, MI 48085
248-990-2707