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CITY OF TROY
CITY MANAGER'S OFFICE

January 8, 2009

To the Troy City Manager, Mayor and City Council

I just want to express my appreciation of the helpfulness of your animal control officers.

Early this month I went into my basement to do laundry and was frightened half to death by a squirrel that had somehow gotten in.

Both Jackie Snedden and Karen Livingston arrived promptly each time I called and were very informative and helpful in both trapping and removing the squirrel from my home.

Please let them know how much all of us Troy Residents appreciate their service to us.

Thank you,



Iva Shambarger
1150 Bradley
Troy, Mi 48085