

Wayne C. Wright

July 18, 2005

Chief Charles Craft
Troy Police Department
500 W. Big Beaver Road
Troy, MI 48084

Dear Chief Craft;

Earlier this month, while my wife and I were vacationing in northern Michigan our 24 year old daughter, Kristyn, was staying at our house taking care of her 13 year old sister, Ashley, who is severely handicapped, both physically and mentally. On Thursday, July 7, 2005, Kristyn walked out into the garage and accidentally locked herself out of the house.

Fortunately, she had the portable telephone in her hand. She called one of her friends and got the number for an emergency locksmith. Of course she got the locksmith's voice mail. After waiting about twenty minutes for a return call and realizing that we were at least four hours away, she did the most obvious thing and called your department.

The police desk person informed her that they were not in the business of breaking into houses but because of the extenuating circumstances they would send someone over. In less than ten minutes officer Mitchell Lenczewski arrived at our home. Officer Lenczewski surveyed the situation and found that the only open window was in Kristyn's room on the second floor. He found my extension ladder in the garage and climbed up and into the window. He then went downstairs and unlocked the front door. Fortunately, our eighty pound golden retriever slept on the family room couch throughout the entire episode.

I would like to thank you, the Troy Police Department and especially officer Lenczewski for service above and beyond the call of duty.

Sincerely,


Wayne C. Wright

Cc: John Szerlag, City Manager
Officer Mitchell V. Lenczewski