

Gary Mayer, Chief of Police
Troy Police Department
500 West Big Beaver
Troy, MI 48084

May, 14 2009

Reference: Forensic Hard Drive Recovery Assistance

Dear Chief Mayer:

Our fire department recently experienced a hard drive failure on our EMS Billing Clerks computer. This drive contained a large amount of important and valuable data that was, from our perspective, not recoverable.

As it turns out, one of our Fire Investigators, Byron Turnquist, informed us that he had a contact within the Troy Police Department, Detective Jim Mork, who had performed forensic hard drive recoveries in the past and that he might be able to provide us with some assistance. Investigator Turnquist contacted Detective Mork and shared with him our dilemma. Detective Mork offered to take a look at this hard drive for us and was ultimately able to recover its valuable data which is back in use today; and now backed up differently.

Please share our thanks with Detective Mork; his skill and service were greatly appreciated. His unique talents and abilities are indeed an asset to the Troy Police Department and the greater public service community.

Respectfully,



Jay Wiseman, Assistant Fire Chief

cc: file

JIM-
YOUR TRAINING AND EXPERIENCE
CONTINUES TO HELP OTHERS. GOOD
WORK. Jay

CITY MGR
DIVISION COMMANDERS
OFFICER MORK