

June 10, 2005

To: John Szerlag, City Manager

From: Gert Paraskevin, Information Technology Director
Jeanette Bennett, Purchasing Director
Charles Craft, Chief of Police

Subject: **Agenda Item:** Standard Purchasing Resolution 7: Proprietary Maintenance Service Contract – Motorola Communications

RECOMMENDATION

The Troy Police Department recommends the City renew a one-year contract with Motorola to provide hardware and software maintenance for the Police and Fire Department's 911 system. The period covered by the contract is July 1, 2005 through June 30, 2006. The current contract expires on June 30, 2005. The contract is estimated to cost \$27,080.00 for the year.

BACKGROUND

Motorola is the provider of this proprietary hardware and software. Motorola has provided service for the 911 System since installation in 1999. Motorola provides a single point of contact on a 24-hour basis.

BUDGET

Funds are budgeted in the Police Department account number 325.7802.095.

Prepared by: Cathy Brandimore, Communications Manager



SERVICE AGREEMENT

Attn: National Service Support
 1307 East Algonquin Road
 Schaumburg, IL 60196
 (800) 247-2346

Date: 4/28/2005

Agreement Order # : _____
 Supersedes Agreement #(s) : 215005853

Company Name: <u>City of Troy</u>
Attn: _____
Billing Address: <u>500 W. Big Beaver</u>
City, State, Zip: <u>Troy, MI 48084</u>
Customer Contact: <u>Cathy Brandimore</u>
Phone: <u>248-524-3590</u>
Fax: <u>248-528-1238</u>

Required P.O.: _____
 Customer # : 1035909920
 Bill to Tag # : _____
 Contract Start Date: 07/01/2005
 Contract End Date: 06/30/2006
 Anniversary Date: _____
 Payment Cycle: annual
 Tax Exempt: yes
 PO # : _____

Qty	Model/Option	Description	Monthly Ext	Extended
1	SVC01SVC1102 SVC317AA	Dispatch Service ENH: 911 PSAP	\$ 127.17	\$ 1,526.04
1	SVC01SVC1104 SVC317AG	Technical Support Service ENH: 911 PSAP(s)	\$ 167.50	\$ 2,010.00
1	SVC01SVC1103 SVC317AC	Network Monitoring Service ENH: 911 PSAP	\$ 424.00	\$ 5,088.00
1	SVC01SVC1101 SVC317AB	Infrastructure Repair With Advanced Replacement Service ENH: 911 PSAP	\$ 464.86	\$ 5,578.32
1	SVC320AA	ENH: 911 Printer		
5	SVC319AB	ENH: 911 Call Taker Position		
1	SVC01SVC1413 SVC317AF	OnSite Infrastructure Response Service - Premier Option ENH: OnSite Infrastructure Response - 911 PSAP	\$ 1,002.62	\$ 12,031.44
5	SVC319AF	ENH: OnSite Infrastructure Response-911 Call Taker Position		
1	SVC01SVC1405 SVC850AA	System Survey and Analysis - Site Access A ENH: System - Site Access A	\$ 70.56	\$ 846.72
5	SVC292AA	ENH: 911 Call Taker Position(s)-Site Access A		

SPECIAL INSTRUCTIONS - ATTACH STATEMENT OF WORK FOR PERFORMANCE DESCRIPTIONS	SUBTOTAL - RECURRING SERVICES	\$ 2,256.71	\$ 27,080.52
	SUBTOTAL - ONE-TIME EVENT SERVICES		\$ -
	TOTAL	\$ 2,256.71	\$ 27,080.52
	TAXES	\$ -	\$ -
	GRAND TOTAL	\$ 2,256.71	\$ 27,080.52

THIS SERVICE AMOUNT IS SUBJECT TO STATE & LOCAL TAXING JURISDICTIONS, TO BE VERIFIED BY MOTOROLA.

SUBCONTRACTOR(S)	CITY	STATE

I received Statements of Work that describe the services provided on this Agreement.
 Motorola's Service Terms & Conditions, a copy of which is attached to this Service
 SPC v4.9 Build 1000

Release Date: 01/01/05

Agreement, is incorporated herein by this reference

AUTHORIZED CUSTOMER SIGNATURE	TITLE	DATE
Cathy Brandjmore		
<i>Laurice Zielinski</i>	Customer Support Manager	4-29-05
MOTOROLA REPRESENTATIVE (SIGNATURE)	TITLE	DATE
Laurice Zielinski	(248)642-8580	(248)642-9050
MOTOROLA REPRESENTATIVE (PRINT NAME)	PHONE	FAX

*approved
Shawn M. Lancaster
Asst. City Attorney - Troy
6-6-05*