

Gary G Mayer

Subject: FW: Thank You

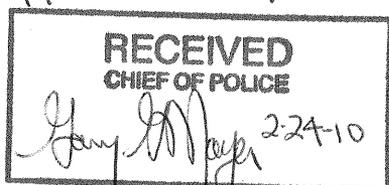
From: Jennifer Warrow
Sent: Wednesday, February 24, 2010 11:19 AM
To: Gary G Mayer
Subject: Thank You

Dear Chief Mayer,
I am writing to express my gratitude for your departments assistance last Sunday. After dining at Maggianos on Big Beaver my husband accidentally locked our 9 month old son in our running vehicle. While everyone had their suggestions (call AAA, drive home and get other keys), the frantic mother in me knew the only thing to do was call the Troy police department (non emergency line, of course). The dispatcher was professional, informative and assured me a tow truck would be dispatched. While watching my now hysterical child crying I wondered just how long it would take. Within 10 minutes of my call a tow truck arrived along with an officer who wanted to make sure everything was ok. Thanks to the quick actions of your staff my hysterical child was rescued from the car, my husband could breathe a sigh of relief and I could finally stop crying (yes, I cried). Thanks Troy police department for another job well done!!

Jennifer Warrow

Dispatcher was Kalef; Officer Gustke responded. 10-5206

COPY TO A+M TOWING



CITY MANAGER
DIVISION COMMANDERS
FILES

C.S. SAM KALEF
P.O. TODD GUSTKE

THANKS FOR GIVING MS. WARRROW
SUCH A GREAT IMPRESSION OF
TROY P.D. Jay