

From: [Louise Schilling](#)
To: [John Szerlag](#); [John M. Lamerato](#)
Subject: FW: Kudos
Date: Thursday, March 04, 2010 12:25:41 PM

Louise E. Schilling

From: Todd Craine [mailto:tcraine01@comcast.net]
Sent: Thu 3/4/2010 12:24 PM
To: Louise Schilling
Subject: Kudos

Mayor Schilling,

My name is Todd Craine owner of SignWorx Inc. out of Waterford. I wanted to write you to mention how pleasantly surprised I was in dealing with the sign permit pulling process in your city. Everyone from the secretary to Paul was very helpful and didn't treat me as an inconvenience even when I asked the most basic questions that I could have looked up on the website. Your city is actually working with the residents and contractors to bring businesses in and get them up and running. Bravo. My client owns Azteca Restaurant on Long Lake and Rochester Road. Believe me I have passed along this pleasant experience to my client. Looking forward to dealing with your city in the future.

Todd Craine
SignWorx Inc.
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