

Luanne Sherman
3348 Lords Drive
Sterling Heights, MI 48310

March 16, 2010

Officer D. Isham
Troy Police Department
500 West Big Beaver
Troy, MI 48084

To Officer Isham,

I was writing to thank you for your help before Christmas when my mom and I had a flat tire. You went above and beyond the call of duty when you changed the tire for us. We obviously had no idea what we were doing, and your willingness to help us on such a cold day was very thoughtful.

The enclosed gift card is in appreciation of your kindness. I apologize for taking so long to write this letter but I want you to know your kind act has not been forgotten.

Thanks,



Luanne Sherman

OFFICER DAVID ISHAM

Dave: Thanks for your good work on this matter.

CITY MANAGER
DIVISION COMMANDERS
OFFICER ISHAM
FILE



The gift card was returned to Ms. Sherman with the following explanation:

The gift card you sent acknowledging Officer Isham's assistance is greatly appreciated. However, the Rules & Regulations of the Troy Police Department preclude him from accepting this gift. I trust you understand that we must return the gift card to you.