

July 24, 2020

Gordon Cameron
2539 Taylor Drive
Troy, MI 48083-6900

Tim Richnak
Public Works Director
4693 Rochester Road
Troy, MI 48085-4928

There was some water/sewer work done on the city's property between the sidewalk and the street. One of my mist sprinkler heads was broken by being run over by a heavy vehicle. I was not home at the time and saw nothing. But the sprinkler head was right next to the sidewalk on the other side where the city work was done.

I called your department and received the most expedient service that put me in awe. A very nice young good looking man came in a city truck and tried to reconstruct how the incident could have occurred.

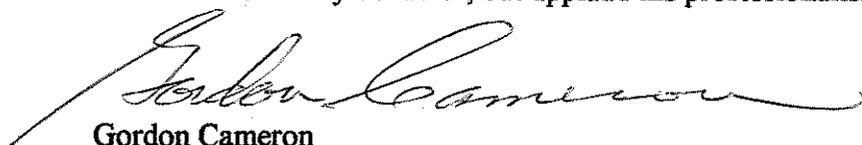
I, unfortunately, thought that this man was going to challenge me because no equipment should have been on the side of the sidewalk where the sprinkler head was damaged. I was going to call my sprinkler company to fix it if the city did not. I did not want any problems with the city.

All I want to say is that this gentleman was so nice and fixed the breakage with the professionalism and expertise that I have learned to expect from the City of Troy.

Please find out who this man was and share this letter with him.

I am so sorry for jumping to conclusions and being so irascible. I want to say "Thank you" for your patience, understanding, and for fixing the sprinkler head with absolutely no damage to the sod at all.

I am ashamed at my behavior, but applaud his professionalism and kindness.



Gordon Cameron
gordondcameron@wowway.com
248-740-9542