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CITY OF TROY  
CITY MANAGER'S OFFICEOK  
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August 20, 2010

Dear Mayor Schilling,

Finally, I had a little ray of sunshine during the Rochester Road construction in front of my restaurant (Lukich Family Dining), thanks to the quick response of Mr. John Szerlag and Mr. Mark Miller to my recent problem.

Last week the Northbound traffic was moved to the East side of Rochester Road just up to my restaurant, and then it continued North on the West side of the road.

The problem was that the sign that was to direct cars where to enter our parking lot was removed. When I tried to find out where my sign went, I was told they could not find it.

I even had a difficult time trying to figure out how to enter our parking lot because of the curve that the traffic had to follow in front of our property.

Out of desperation I called Mr. Szerlag and explained my problem. He and Mr. Miller came right out to assess the situation.

By the time I arrived at my restaurant the next morning, a new sign was in place.

I can't express enough how much I appreciate the quick response I received from Mr. Szerlag and Mr. Miller.

We are all looking forward to November and the completion of the construction. I know we will all be proud of the new Rochester Road with the islands and new lights.

Sincerely,

Donna Lukich

*Donna Lukich*