



## Streets and Drains

# Memo

To: John Szerlag, City Manager  
From: Tim Richnak, Director of Public Works  
CC: Mark Miller, Acting Assistant City Manager/Economic Development Services  
Date: February 24, 2011  
Re: Residential Snow and Ice Control Procedures

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In response to resident inquires regarding the City of Troy plowing priorities and completion time, our current procedures are as follows:

We have established a list of priorities that are to be completed before we plow residential streets. This list of priorities consists of major roads, school access routes, industrial sections and local roads. We schedule the sections of Troy with steep grades first, then take the sections that are left and divide them into 3 predetermined plowing areas, we then rotate those areas as fair as possible.

There is no record of completion time for each section, only a start and end time for plowing the whole city. In previous years, we would complete the whole city in approximately 24 hours from the time the snowfall stopped. This year we have eliminated 24 hour plowing to reduce the overtime expenses. We have a 72 hour target time for plowing residential areas. In previous years we called contractors to assist, because they always plowed the same sections of the city, the rotation was not as fair. In an effort to reduce costs this year, we have eliminated the use of contractors.

We do keep maps from previous winter storms and the rotation that was used for documentation purposes. These maps of the city include hand written notes indicating which trucks were in each section. Once a section is completed, it is marked with an X.